



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od_or _____
rl_dt _____
od_rt _____
up_ltr _____

2005 11/11/05

Reference No. 5

10115846

OWNER INFORMATION (Type or Print)

Name

Street

Apt. No.

City

State

Zip

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 3/5/05

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of windshield on driver's side)
(17 Digits)

Make

Model

Year

K L A J C 5 2 Z 8 Y K

DaeWoo Puerto Rico / Nubira 2000

Purchased Date

Dealer's Name

Engine Size (CID/GC/L)

☐ Turbo
☐ Diesel
☐ Gas
☒ Fuel Injection

4/28/2000

Berald Jones Volkswagen, Inc

2.2

☐ New ☒ Used

Dealer's City

State

Zip Code

No. Cylinders

4

Manufacture Date (on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

8-99

☒ Manual
☐ Automatic

☒ Driver's Side Air Bag ☐ Motor Bell
☒ Passenger's Side Air Bag ☐ 2-Point Belt
☒ 3-Point Belt

☐ Yes
☒ No

☐ Front
☐ Rear
☐ 4-Wheel

☒ Car ☐ Sport Utility
☐ Van ☐ Truck
☐ Minivan ☐ Motorcycle
☐ Other

☐ 2-Door ☒ 4-Door
☐ Stationwagon
☐ Pick Up Truck
☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

Failed Part(s)

Handicap Adaptive Equip

Timing belt Component/cylinder head

☐ Left ☐ Right
☐ Front ☐ Rear

☒ Original
☐ Replacement

☐ Yes
☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s) Available?

☐ Yes ☐ No

NHTSA Previously Contacted?

☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☐ Yes ☒ No

☐ Yes ☒ No

0

0

☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

On January 3 of 2003 the timing belt broke on my car between 40-47 thousand miles. Berald Jones fixed it because it was still under warranty. Now again on January 20, 2005 at 86,000 miles it has broken again. I contacted Berald Jones about the situation and I spoke with the parts manager and he said that it would be about \$2,200.00 to fix it saving me about \$400.00 since it was out of warranty. The manual states that the timing belt should be changed every 60,000 miles. Well it didn't make it to 60,000 miles with neither belt. (over)

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-318-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I feel that I did my part on taking care of my car. I kept the oil changed as stated, and Gerald Jones did the oil changes and upkeep on the car. I feel that there is a defect in the motor that is causing the timing belt to keep breaking and damaging the motor.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of
Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

2059040001



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

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(DASH) 2 DOT



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