



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100247

Date Received

2005 APR 18
24-MAR-2005

Repository

33

Reference No.

10115807

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City CAPE CORAL State FL Zip Code _____
Daytime Telephone Number _____ E-mail Address _____
Evening Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 3/24/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1G8K054Y2WU7 Make CADILLAC Model DEVILLE Model Year 1998
Date Purchased 1999 Dealer's Name and Telephone Number VAL WARD CADILLAC 239-938-2212 Engine: No. Cylinders 8 Fuel Type: Gas
Original Owner Dealer's City FORT MYERS State FL Zip Code _____
Transmission Type AUTOMATIC Antilock Brakes Powertrain Cruise Control Vehicle Component Code 354100 EQUIPMENT:MECHANICAL:JACKS Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 22-MAR-2005 Failure Mileage 48000 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

The Make MICHELIN The Model (Name or Number) 70 Tire Size (Example P215/65R15)
DOT No. (Example: DOTMALBABC036) Original Equipment Prior Repair Failure Location: LEFT FRONT TIRE
The Component Code _____ The Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident, if a crash, fire, or injury.)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT NORMAL SPEEDS VEHICLE GOT A FLAT. WHILE RAISING THE VEHICLE WITH ORIGINAL JACK IT SUDDENLY COLLAPSED. THERE WERE NO INJURIES. *AK
WHILE DRIVING ON CAPE CORAL Pkwy IN CAPE CORAL FL. MY LEFT FRONT WHEEL HIT A PIECE OF TWISTED METAL ON THE ROAD WHICH CUT UP THE INSIDE WALL OF THE TIRE. WHEN JACKING UP THE CAR, PLACING THE JACK ON THE FRAME AS SHOWN ON JACK THE JACK COLLAPSED CRUSHING THE AREA OF THE LOWER FRONT FENDER BEHIND THE WHEEL. IT COLLAPSED IMMEDIATELY.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

AFTER PUTTING ON THE SPARE, WITH NUTS ONLY HAND TIGHT. CAR WAS IN PARK & THE EMERGENCY BRAKE WAS ON.

FOR THE REASON FOR THE COLLAPSE IS THAT THE JACK HAS 2 BUMPS ON TOP WHICH SHOULD FIT INTO INSIDE BUMPS ON THE CHASSIS. THESE INSIDE BUMPS DO NOT EXIST, WHICH WOULD HOLD THE JACK IN PLACE. THE JACK WAS EVEN MORE PRONE TO SLIPPING BECAUSE OF THE BUMPS ON IT WHICH HAD NO MATING SURFACE ON CHASSIS.

VAL WARD DECKER PLACES THE BLAME ON ME WHICH IS SHAMEFUL, CONSIDERING THE ABOVE DESIGN FLAW. THIS JACK IS VERY DANGEROUS AND UNSAFE.

TIRE HAS BEEN REPLACED WITH NEW TIRE.

ENCLOSED IS A COPY OF DAMAGE ESTIMATE

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 79179 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

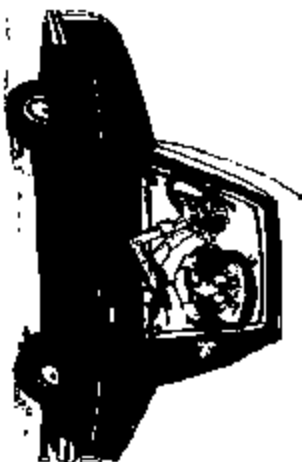
**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON**

DASH2DOT

and dial toll free at

**1-888-DASH-2-DOT
1-888-327-4236**

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/hotline

03/24/2005 at 01:54 PM
23879

Job Number:

VAL WARD CADILLAC
Federal ID #:591294874
QUALITY AND SERVICE YOU CAN DEPEND ON
12626 TAMiami TRAIL SOUTH
FT MYERS, FL 33907
(239)939-2212 Fax: (239)939-9970

PRELIMINARY ESTIMATE

Written By: BRIAN PRICE
Adjuster:

Insured:
Owner:
Address: CAPE CORAL, FL
Day:

Claim #
Policy #
Deductible:
Date of Loss:
Type of Loss:
Point of Impact:

Inspect VAL WARD CADILLAC
Location: 12626 TAMiami TRAIL SOUTH
FT MYERS, FL 33907

Business: (239)928-2212

Insurance
Company:

3 Days to Repair

1998 OLDSMOBILE 8-4.6L-VT 4D SED WHITE DIAM Int:MSOT
VIN: 1G6KD54Y2WU733844 Lid: SE FL Prod Date: 10/1997 Odometer: 47902
Air Conditioning Rear Defogger Tilt Wheel
Cruise Control Intermittent Wipers Auto Level
Climate Control Elec. Instrumentation Keyless Entry
Body Side Moldings Dual Mirrors Traction Control
Three Stage Paint Power Steering Power Brakes
Power Windows Power Locks Power Driver Seat
Power Passenger Seat Power Antenna Power Mirrors
Power Trunk/Tailgate Anti-Lock Brakes (4) Driver Air Bag
Passenger Air Bag Front Side Impact Air Bag 4 Wheel Disc Brakes
Cloth Seats Split Bench Seats Aluminum/Alloy Wheels

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
1		FENDER					
2	Repl	LT Fender liner rivet	4	3.48	0.0	0.0	
N 3*	Rpr	LT Fender	0	0.00	4.0	2.0	
4		Add for Three Stage	0	0.00	0.0	1.4	
N 5		Add for Edging	0	0.00	0.0	0.5	
6		FRONT DOOR					
N 7*	Blnd	LT Outer panel	0	0.00	0.0	1.0	
8		PILLARS, ROCKER & FLOOR					
9*	Repl	LT Rocker molding	1	257.61	0.8	0.0	
10		MISCELLANEOUS OPERATIONS					
11	Repl	Cover car/bag	1	0.00	0.2	0.0	
12		OTHER CHARGES					
13#		E.P.C.	1	3.50			

PRELIMINARY ESTIMATE
1998 CADILLAC DEVILLE 8-4.6L-VI 4D SED WHITE DIAM Int:NEUT

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
Subtotals ==>			264.59	5.0	4.9	

- Line 3 : REPAIR IS BELOW SIDE MOLDING / REFINISH BELOW MOLDING
- Line 5 : NESS FOR INSIDE WHEEL OPENING
- Line 7 : TIME TO BLEND BELOW SIDE MOLDING FOR COLOR MATCH TO FENDER

Parts		261.09
Body Labor	5.0 hrs @ \$ 42.00/hr	210.00
Paint Labor	4.9 hrs @ \$ 42.00/hr	205.80
Paint Supplies	4.9 hrs @ \$ 22.00/hr	107.80
Body Supplies	5.0 hrs @ \$ 4.00/hr	20.00
Other Charges		3.50

SUBTOTAL		\$ 808.19
Sales Tax	\$ 808.19 @ 6.0000%	48.49

GRAND TOTAL		\$ 856.68

+ COST OF NEW JACK

74.00
\$ 930.68 TOTAL

QUALITY AMERICAN & FOREIGN BODY REPAIR AND REFINISHING. REPAIRS & ESTIMATES ARE WRITTEN
REFINISHING RELATED TO THIS LOSS ARE GUARANTEED FOR TWO YEARS FROM THE REPAIR DATE.
FOR VISIBLE DAMAGE, ANY HIDDEN DAMAGE NEEDING PARTS AND OR LABOR WILL BE IN ADDITION TO THIS ESTIMATE. NO WARRANTY ON RUST REPAIRS!!!
THANK YOU FOR CONSIDERING VAL WARD BODY SHOP!!!

FAILURE TO USE THE INSURANCE PROCEEDS IN ACCORDANCE WITH THE SECURITY AGREEMENT, IF ANY, COULD BE A VIOLATION OF S. §12.014, FLORIDA STATUTES. IF YOU HAVE ANY QUESTIONS, CONTACT YOUR LENDING INSTITUTION. IF A CHARGE FOR SHOP SUPPLIES OR HAZARDOUS OR OTHER WASTE REMOVAL IS INCLUDED ON THIS ESTIMATE, PLEASE NOTE THE FOLLOWING: *THIS CHARGE REPRESENTS COSTS AND PROFITS TO THE MOTOR VEHICLE REPAIR FACILITY FOR MISCELLANEOUS SHOP SUPPLIES OR WASTE DISPOSAL.* IF A CHARGE FOR NEW TIRES OR A NEW OR REMANUFACTURED LEAD-ACID BATTERY IS INCLUDED ON THIS ESTIMATE, PLEASE NOTE THE FOLLOWING: A \$1.00 FEE FOR EACH NEW MOTOR VEHICLE TIRE SOLD AT RETAIL IS IMPOSED ON ANY PERSON ENGAGING IN THE BUSINESS OF MAKING RETAIL SALES OF NEW MOTOR VEHICLE TIRES WITHIN THE STATE OF FLORIDA. FLORIDA STATUTES TITLE XXIX CHAPTER 403.719. A \$1.50 FEE FOR EACH NEW OR REMANUFACTURED LEAD-ACID BATTERY SOLD AT RETAIL IS IMPOSED ON ANY PERSON ENGAGING IN THE BUSINESS OF MAKING RETAIL SALES OF NEW OR REMANUFACTURED LEAD-ACID BATTERIES WITHIN THE STATE OF FLORIDA. FLORIDA STATUTES TITLE XXIX 403.7185.