



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

Repository ☐

2005 APR 25 AM 5:32
24-MAR-2005 Reference No.
10115798

OWNER INFORMATION (Type or Print)

Name

Address

City FAYETTEVILLE

State NC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date 7.4.05 ARR 7.05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make
CHEVROLET

Model
VENTURE

Model Year
1999

Date Purchased

Dealer's Name and Telephone Number

Engine:
No. Cylinders

Fuel Type:

Original Owner
☒

Dealer's City

State

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

Vehicle Component Code

123000 EXTERIOR LIGHTING:TAIL LIGHTS

☐ Cruise Control

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
12-JAN-2005

Failure Mileage
88000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

TAIL LIGHTS WOULD FLICKER ON/OFF WHILE IN USE. DEALERSHIP WAS NOTIFIED, BUT DID NOT RESOLVE THE PROBLEM. *AK

There is a Recall on 2001 Model for this Defective Equipment
We have since seen 4 other mini vans doing this
Same Action here in Fayetteville NC. I Believe a Recall
IS Needed For Safety Rear Modules Replaced and wire harness
for tail lights burnt

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Repair work - Replace Both Rear light modules & wiring
harness had to be repaired of Burnt wiring

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

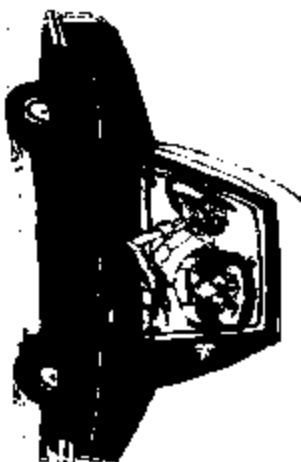
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/hotline

BLEECKER GMC TRUCKS
 5100 Bragg Blvd.
 Fayetteville, NC 28303
 800-526-7140 OR 868-3600
 www.bleecker.com

4323J0H

FAYETTEVILLE NC		VEHICLE IDENTIFICATION	90163	DATE	03/24/05	INVOICE NO.	24323
		1GNDX03E3XD					
YEAR	MAKE	MODEL	COLOR		TAG NO.		
99	CHEVROLET	VENTURE	BURGANDY		04049		
CURR. MO.	ATCROSS	HOME PLANT	MOCK PLANT	STOCK NO.	PROD. DATE	INSTR. NO.	TESTS
					00/00/00	73 8831	CASH
CUSTOMER DATE	DEPT. DATE	DEPT. NAME	STOCK NO.	DATE IN	DEPT. DATE		
	00/00/00		90163	03/23/05	00/00/00		

You may be receiving a survey in the mail soon asking you to rate today's service visit. ***If you cannot rate us COMPLETELY SATISFIED, please let us know.

THAT and CHECK THANK YOU FOR THE OPPORTUNITY TO SERVE YOU. We appreciate your business & the confidence you have placed in us. THANK YOU.

A CUSTOMER STATES BRAKE LIGHTS ARE SURGEING BRIGHT TO DIM; ADVISE TO REPAIRS NEEDED/PERFORMED ELECTRICAL TEST FOUND BOTH REAR CIRCUIT BOARDS BURNT AND OPEN WIRES SHOWING/REPAIRED WIRES AND REPLACED BOTH TAILLIGHT CIRCUIT BOARDS

SECTION NUMBER 03004		SECTION NAME Fort Bragg, NC		EMERGENCY SERVICE		01345900	
DATE 03/24/2005				TIME 03/24/2005			
BY DANIEL L. JOHNSON							
YOUR HUNDRED FIFTY THREE AND 00/100							
DOLLARS							
01345900							

01345900 055002707 001009303

DATE 03/24/2005		PRICE		SECTION NUMBER 03304	
NAME OF SERVICE MEMBER (LAST FIRST MI)		SSN		GRADE E4	
				APPS (A) ACTIVE (R) RETIRED (S) SURVIVOR	
SERVICE MEMBER'S UNIT (HOME ADDRESS FOR RETIRED, SURVIVOR) 30TH ENG, HHC FORT BRAGG, NC		COMPONENT SERVICE 1800 ARMY AD / PTO 1801 ARMY RES 1802 ARMO 1803 USMC 1804 USAF 1805 USCG 1806 USN 1807 USMA 1808 USMC 1809 USN 1810 USMA 1811 USCG 1812 USN 1813 USMA 1814 USCG 1815 USN 1816 USMA 1817 USCG 1818 USN 1819 USMA 1820 USCG 1821 USN 1822 USMA 1823 USCG 1824 USN 1825 USMA 1826 USCG 1827 USN 1828 USMA 1829 USCG 1830 USN 1831 USMA 1832 USCG 1833 USN 1834 USMA 1835 USCG 1836 USN 1837 USMA 1838 USCG 1839 USN 1840 USMA 1841 USCG 1842 USN 1843 USMA 1844 USCG 1845 USN 1846 USMA 1847 USCG 1848 USN 1849 USMA 1850 USCG 1851 USN 1852 USMA 1853 USCG 1854 USN 1855 USMA 1856 USCG 1857 USN 1858 USMA 1859 USCG 1860 USN 1861 USMA 1862 USCG 1863 USN 1864 USMA 1865 USCG 1866 USN 1867 USMA 1868 USCG 1869 USN 1870 USMA 1871 USCG 1872 USN 1873 USMA 1874 USCG 1875 USN 1876 USMA 1877 USCG 1878 USN 1879 USMA 1880 USCG 1881 USN 1882 USMA 1883 USCG 1884 USN 1885 USMA 1886 USCG 1887 USN 1888 USMA 1889 USCG 1890 USN 1891 USMA 1892 USCG 1893 USN 1894 USMA 1895 USCG 1896 USN 1897 USMA 1898 USCG 1899 USN 1900 USMA 1901 USCG 1902 USN 1903 USMA 1904 USCG 1905 USN 1906 USMA 1907 USCG 1908 USN 1909 USMA 1910 USCG 1911 USN 1912 USMA 1913 USCG 1914 USN 1915 USMA 1916 USCG 1917 USN 1918 USMA 1919 USCG 1920 USN 1921 USMA 1922 USCG 1923 USN 1924 USMA 1925 USCG 1926 USN 1927 USMA 1928 USCG 1929 USN 1930 USMA 1931 USCG 1932 USN 1933 USMA 1934 USCG 1935 USN 1936 USMA 1937 USCG 1938 USN 1939 USMA 1940 USCG 1941 USN 1942 USMA 1943 USCG 1944 USN 1945 USMA 1946 USCG 1947 USN 1948 USMA 1949 USCG 1950 USN 1951 USMA 1952 USCG 1953 USN 1954 USMA 1955 USCG 1956 USN 1957 USMA 1958 USCG 1959 USN 1960 USMA 1961 USCG 1962 USN 1963 USMA 1964 USCG 1965 USN 1966 USMA 1967 USCG 1968 USN 1969 USMA 1970 USCG 1971 USN 1972 USMA 1973 USCG 1974 USN 1975 USMA 1976 USCG 1977 USN 1978 USMA 1979 USCG 1980 USN 1981 USMA 1982 USCG 1983 USN 1984 USMA 1985 USCG 1986 USN 1987 USMA 1988 USCG 1989 USN 1990 USMA 1991 USCG 1992 USN 1993 USMA 1994 USCG 1995 USN 1996 USMA 1997 USCG 1998 USN 1999 USMA 2000 USCG			
APPLICANT'S NAME AND RELATIONSHIP IF NOT SERVICE MEMBER		GPA ☐ SM APPROVES ☐ SM DOES NOT APPROVE ☐			
1401 NON-REC/PAY 1402 LOST FUNDS 1403 MED / DEN 1404 BURIAL		1405 ESB TVL 1406 RENT 1407 FOOD 1408 UTILITIES 1409 ESB POW 1410 OTHER 1411 REFLUND		14 11 BIRTH CODE	
REPRESENT (E NO element, explain WHY in the remarks section) Represent By Allowance (A) or Cash (C) A Cash Code A or C		0504			



Office of Defects Investigation

Complaints - Search Results

1 Records Displayed.

Report Date : March 24, 2005 at 12:46 PM
SEARCH TYPE : VEHICLE
YEAR : 1999
Make : CHEVROLET
Model : VENTURE
Type : ANY

Make : CHEVROLET

Model : VENTURE

Year : 1999

Manufacturer : GENERAL MOTORS CORP.

Crash : No

Fire : No

Number of Injuries: 0

ODI ID Number : 10100297

Date of Failure: November 19, 1999

VIN : 1GNDX03E7XD...

Component: EXTERIOR LIGHTING: BRAKE LIGHTS

Summary:

BRAKE LIGHTS FAILURE. FIRST, INTERMITTENT FAILURE OF RIGHT REAR BRAKE LIGHT. DEALER INSPECTED, FOUND NO MECHANICAL PROBLEM. FUSES GOOD. BULB GOOD. DID NOT KNOW BOTH SIDES FAILED UNTIL PULLED OVER BY POLICE. *AK