



Consumer Affairs

Sent via U.S. Mail

October 24, 2003

PO Box 6248, MD 3NE-8
Dearborn, MI 48126 USACld to
10115791

FMS JUN 29 AM 3:40

Miami, FL

RE: 1998 Ford Expedition

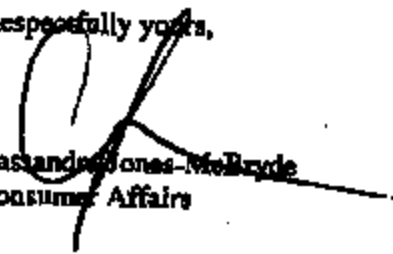
Dear

Thank you for contacting Ford Motor Company regarding your vehicle.

Our review indicates that there are no open recalls related to your concerns. Recalls and Field Service Actions (FSA's) are specific to the Vehicle Identification Number (VIN) and model year of the vehicle. Should there be any recalls or FSA's in the future, you will be notified via first class mail.

Thank you for the opportunity to review this concern.

Respectfully yours,


Castanda Jones-McBryde
Consumer AffairsMAR
2008
4/29/05



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

24-MAR-2005

Repository ☐Reference No.
10116791

OWNER INFORMATION (Type or Print)

Name

Address

City

MIAMI

State

FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 3/24/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side
1FMRU176XW

Make
FORD

Model

EXPEDITION

Model Year

1999

Date Purchased

Dealer's Name and Telephone Number

Original Owner

Dealer's City

State

Zip Code

Engine:
No. Cylinders 8Fuel Type:
Gas

Transmission Type

AUTOMATIC

☒ Antilock Brakes☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

114000 ELECTRICAL SYSTEM: WIRING

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
24-MAR-2005

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC025)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

(Installation System):

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident, failure, complaint, and injury/loss.)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

VEHICLE WAS PARKED IN FRONT OF THE RESIDENCE. TWO HOURS LATER, VEHICLE CAUGHT ON FIRE. THE FIRE DEPARTMENT WAS CALLED OUT TO EXTINGUISH OUT THE FIRE. VEHICLE WAS TOWED AND TOTALED BY THE INSURANCE COMPANY. -AK

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NEEDED

The Privacy Act of 1974 (Public Law 93-570) That information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Vehicle was parked in front of garage of Commuter north.
 Smoke coming from hood of Sports under engine
 compartment. Don caught fire. The fire Department extinguished
 fire. Commuter of Fire Department Relieve fire with a
 result of a defect on Cruise Control. Car was total
 damage, tires melted, windows were blown out.
 Contacted Ford of they closed case due to review
 indicated no open recalls related to my issue.
 Commuter is single mother of 3 kids, no insurance &
 no support from Ford.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration400 Seventh St., S.W.
Washington, D.C. 20590Official Business
Penalty for Private Use \$300**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
 National Highway Traffic Safety Administration
 Office of Defects Investigation, NVS-216
 400 7th Street, SW
 Washington, DC 20590

NO POSTAGE
 NECESSARY
 IF MAILED
 IN THE
 UNITED STATES



**VEHICLE
 OWNER'S
 QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
 COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT**1-888-327-4236**

DOT Auto Safety Hotline
 (DASH) 2 DOT



U.S. Department of Transportation
 National Highway Traffic Safety
 Administration
www.nhtsa.dot.gov/hotline

