



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100222

Date Received

24-MAR-2005

Repository ☐

Reference No.
10115764

OWNER INFORMATION (Type or Print)

Name

Address

City CULP CREEK

State OR

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA ~~will~~ NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 4/19/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

ODDGE

Model

RAM

Model Year

1990

Date Purchased

4-26-99

Dealer's Name and Telephone Number

KENDALL 800-759-5551

Engine:

No. Cylinders 6

Fuel Type:

Diesel

Original Owner

☒

Dealer's City

State

Zip Code

Transmission Type

MANUAL

☒

Antilock Brakes

☒

Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

185000 VEHICLE SPEED CONTROL-CRUISE CONTROL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
12-APR-2004

Failure Mileage
33800

Failure Speed
75

also at other set speeds

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail any incident(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

NO

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHENEVER THE CONSUMER SETS THE CRUISE CONTROL VEHICLE ACCELERATES BEYOND WHAT HE SETS IT. *AK

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This was a gradual thing. Earlier the cruise would maintain
set speeds after it was up to normal running temperature.
Later it wouldn't ^{hold} set speed at all.

I had it repaired, my 7th 100,000 mile warranty, they said it
wasn't covered. I thought it have been covered under safety hazard.

Thank you.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

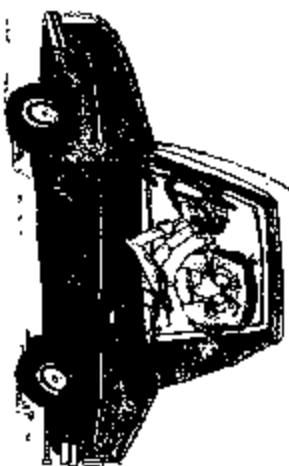
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



DOT Auto Safety Hotline
(DASH) 2 DOT

1-888-DASH-2-DOT
1-888-327-4236

and dial toll free at

DASH2DOT

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE



**VEHICLE
OWNER'S**

U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/hotline



CULP CREEK

OR



DEAR

VIN: 1B7KC2268X

CONGRATULATIONS! You are now covered by a genuine CHRYSLER SERVICE CONTRACT. (There are other providers of service contracts.) You made a wise choice when you elected to protect your vehicle investment.

The enclosed Plan Provisions are your actual Service Contract. They fully describe the coverage and features of your Plan and identify you and your vehicle as being eligible for Plan service.

The personalized Plan Provisions and Owner Identification Card should always be presented to your servicing dealer when requesting Plan service. We recommend that you keep your Plan Provisions with your vehicle's other important papers in the glove box at all times for prompt service.

If you have any questions regarding the specific service contract you purchased, contact your selling dealer.

Should you have questions about your service contract coverage or benefits that your dealer cannot answer, or need assistance obtaining Plan Service from a Chrysler Corporation dealer, please feel free to call us toll-free, Monday through Friday, 8:30 A.M. through 12 Noon or 1:00 P.M. through 5:00 P.M. Eastern time.

1-800-457-4330 in USA

1-800-465-2001 in Canada

1-800-457-4330 Hearing Impaired

We sincerely hope you never need a covered component repair—but, if you do—you have the security of a Chrysler Service Contract.

M. C. Jacobs
Manager, Chrysler Service Contracts

Chrysler Service Contracts
P.O. Box 2700
Troy, Michigan
48067-3700

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).