



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DDT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1373

Date Received

Repository

24-MAR-2006

Reference No.

25 MAR 9:46

10115743

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City HOFFMAN ESTATES State IL Zip Code _____

Daytime Telephone Number _____

E-mail Address _____

Exterior Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized dealer, please provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 4/12/2005

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located on the driver's side) KLAVA6924XB Make DAEWOO Model LEGANZA Model Year 1998
Date Purchased 07-1999 Dealer's Name and Telephone Number WOODY BUICK 530-585-0250 Engine: No. Cylinders 4 Fuel Type: Gas REGULAR
Original Owner Dealer's City BENSENVILLE, IL State _____ Zip Code _____
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain UNKNOWN Vehicle Component Code 080000 ENGINE AND ENGINE COOLING
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 18-SEP-2004 Failure Mileage 41191 Failure Speed CAMSHAFT POSITION CMP SENSOR
BURNING SMOELL UNDER HOOD

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM18A8C036) Original Equipment Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the accident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

CONSUMER RECEIVED A RECALL 04V39000 CONCERNING CAMSHAFT POSITION SENSOR. TOOK VEHICLE TO DEALER, AND WAS INFORMED THEY WOULD NOT FIX THE VEHICLE. COMPONENT CODE CAMSHAFT POSITION SENSOR. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WHEN I CALLED DAEWOOD - 877-362-1234 SHE TOLD ME THERE IS NOTHING DAEWOOD CAN DO FOR ME - AND I WILL HAVE TO FIX IT MYSELF
I TOOK MY CAR TO MEINER CAR CARE CENTER 847-843-7370 IT COST ME \$ 170.⁸⁶
I HAVE INCLUDED A COPY OF THE SAFETY RECALL NOTICE I DON'T FEEL THIS IS RIGHT - CAN YOU HELP ME?

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

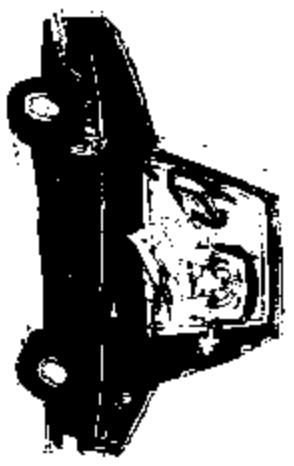
TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT
1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety Administration
www.nhtsa.dot.gov/hotline



Daewoo Motor America, Inc.
1066 W. Victoria St.
Compton, CA 90220-9709

September, 2004

(1)

KLAVA 6924 X

Safety Recall Notice Lanos, Nubira, Leganza

Dear Lanos, Nubira, and Leganza Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daewoo has decided that a defect which relates to motor vehicle safety exists in certain Lanos, Nubira and Leganza model vehicles.

The problem is with the Camshaft Position (CMP) Sensor that is installed in your Daewoo vehicle. The CMP sensor sends a signal to the engine control module (ECM). The ECM uses this signal as "sync pulse" to trigger the fuel injectors in the proper sequence. In rare instances, due to a possible crack in the C2 capacitor attached to the Camshaft Position Sensor PC board, the Camshaft Position Sensor may malfunction, which will cause the Check Engine Warning Light in your instrument panel to illuminate. Additionally, the Camshaft Position Sensor and wiring may melt resulting in a burning smell and/or visible smoke and possibly an underhood fire.

The following Lanos, Nubira, and Leganza vehicles are included in this recall:

- Lanos (VIN* numbers 158465 to 715658)
 - Nubira (VIN* numbers 157058 to 778128)
 - Leganza (VIN* numbers 105594 to 332662)
- * VIN=Vehicle Identification Number

Because your safety is very important to Daewoo, we urge you to have your vehicle repaired immediately. Your Daewoo dealer or Authorized Service Center (ASC) will replace the Camshaft Position Sensor and add an in-line fuse to the Camshaft Position Sensor wiring.

This service will be performed for you at no charge and should take about one hour. Thus, to minimize waiting time, you are advised to make an appointment with your Daewoo dealer or Authorized Service Center (ASC), in advance. If, however, you take your vehicle to your Daewoo dealer or Authorized Service Center (ASC) on the scheduled service date and you have a problem with obtaining the corrective service on that date, please contact the Daewoo Customer Assistance Center toll-free at (877) 362-1234, option 6. A Daewoo representative will assist you with arranging prompt service for your vehicle.

The enclosed Owner Reply Card identifies your vehicle. Presenting the card at the time of your service will assist your Daewoo Dealer in completing this procedure in the shortest time possible. If you have sold or traded your vehicle, please let us know by completing the enclosed postage-paid reply card and returning it to us.

If you incurred expenditures to repair the defect identified in this letter within the past twelve months, Daewoo will reimburse you for your reasonable expenses, which include our suggested retail cost for related parts and reasonable labor time / amount for the labor that was performed. To claim your reimbursement, send a copy of your receipt for the work performed on your vehicle. Your receipt must identify the date on which the work was performed, describe the work in enough detail to show that it was done to address the defect identified in this letter, and show the amount of the charges for the work. Send your claim to Daewoo Motor America, 1055 W. Victoria St., Compton, CA 90220, Attention: Daewoo Customer Relations Department. You must include a letter affirming that you were the owner of the vehicle at the time the repair was made, and identifying where the reimbursement check should be sent.

If you are the owner of the subject vehicle, but have leased it to another person, you are required by federal law to forward a copy of this notice to your lessee by first class mail within ten days of your receipt of this letter. See 49 C.F.R. 577.7(a)(2)(iv).

If you believe that Daewoo has failed or is unable to remedy the defect described in this letter without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 800-424-8303 (Washington D.C. area residents may call 202-366-0123).

We apologize for any inconvenience this may cause you. We have taken this initiative in the interest of your safety and continued satisfaction with your Daewoo vehicle.

Sincerely,

Daewoo Customer Relations Department

WOODY BUICK
125 W. GRAND AVE
BENSENVILLE, IL
1-630-595-0250

SERVICE
SATURDAY SEPT 18, 2004
9:30 AM

HOFFMAN ESTATES, IL

1999 DAEWOOD LEGANZA 4 DOOR
VIN # KLAVA 6924X.

DAEWOO MOTOR AMERICA, INC
1055 W. VICTORIA ST. - COMPTON, CA. 90220 - 9709
' 877- 362- 1234

SAFETY RECALL NOTICE - SEPTEMBER 2004
CAMSHAFT POSITION CMP SENSOR MALFUNCTION
WIRING MAY MELT RESULTING IN BURNING SMELL
VISIBLE SMOKE, POSSIBLE UNDER HOOD FIRE.

DAEWOO AMERICA TOLD ME, TO TAKE MY CAR
TO WOODY BUICK - 125 W. GRAND AVE
BENSENVILLE, IL. 60106 - 630 - 595 - 0250
TO HAVE SENSOR REPLACED.

ON SEPTEMBER 18, 2004 I TOOK CAR TO
WOODY BUICK. THEY TOLD ME THE VIN #
DID MATCH THE RECALL - BUT THE PART
NUMBER ON THE SENSOR DIDN'T MATCH.

LAST WEEK MAR 16, 2005 - THE CHECK ENGINE
LIGHT CAME ON - IN THE DASH BOARD.
THE CODE SHOWS IT TO BE, THE CAMSHAFT
POSITION CMP SENSOR.

I CALLED DAEWOOD AMERICA IN CALIFORNIA
877-362-1234

I TOLD THEM ABOUT THE CHECK ENGINE
LIGHT AND CODE RESPONSE - SAYING
THE CAMSHAFT POSITION CMP SENSOR
MALFUNCTION.

SHE TOLD ME, EVEN THAT THE VIN #
DOES MATCH THE RECALL - THE
NUMBER ON THE SENSOR - DOESN'T.

THERE IS NOTHING DAEWOOD CAN DO
FOR ME. I WILL HAVE TO FIX IT
MYSELF.

I DON'T THINK THIS IS RIGHT. IS
THERE ANYTHING THAT CAN BE DONE?

I HAVE INCLUDED A COPY OF THE
SAFETY RECALL NOTICE AND A COPY
OF THE WOODY BUICK WORK SHEET.

THE CHECK ENGINE LIGHT ON THE DASH
BOARD WON'T GO OFF. I DON'T WANT
TO TAKE THE CHANCE OF A FIRE - SO
I TOOK MY CAR TO MEWEKE - THEY
REPLACED THE CAMSHAFT POSITION SENSOR
IT COST ME \$170.86 I HONESTLY FEEL
I SHOULD BE REIMBURSED. THIS IS A
DAEWOOD RECALL.

Thank You

MEINEKE LIMITED WARRANTY

WHAT IS COVERED BY THE WARRANTY

Exhaust

Your newly installed muffler is warranted for either as long as you, the original purchaser, own the vehicle serviced or one year from the original date of service. If a lifetime warranty is indicated on the face of this invoice, your newly installed muffler is warranted for as long as you, the original purchaser, own the vehicle serviced. If a one-year warranty is indicated, your newly installed muffler is warranted for a period of one year from the original date of service. Resonators, resonator pipes, exhaust pipes, exhaust labor and all additional exhaust system parts itemized on your Meineke receipt are warranted for a period of one year from the original date of service. This warranty does not cover mufflers damaged due to backfire or road hazard.

Brakes

Your newly installed brake pads and brake shoes are warranted for either as long as you, the original purchaser, own the vehicle serviced or 180 days from the original date of service. If a lifetime warranty is indicated on the face of this invoice, your newly installed brake pads or brake shoes are warranted for as long as you, the original purchaser, own the vehicle serviced. If a 180-day warranty is indicated, your newly installed brake pads or brake shoes are warranted for a period of 180 days from the original date of service. Labor on brake pads and brake shoes is warranted for a period of 90 days from the original date of service. All additional brake parts and services are warranted for a period of 90 days from the original date of service.

Shocks and Struts

Your newly installed shocks and struts are warranted for as long as you, the original purchaser, own the vehicle serviced. Labor on shocks and struts is warranted for a period of 90 days from the original date of service.

Coil Springs

Your newly installed coil springs are warranted for as long as you, the original purchaser, own the vehicle serviced. Labor on coil springs is warranted for a period of 90 days from the original date of service.

Additional Parts and Services

All other parts and services** itemized on your receipt are warranted for a period of 90 days from the original date of service.

THE DURATION OF ALL IMPLIED WARRANTIES IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTIES AS STATED ABOVE.

WHAT WILL HAPPEN WHEN REPAIRS ARE REQUIRED UNDER WARRANTY

During the warranty period, in the event of a defect, malfunction or other failure of the products covered not caused by negligence, misuse or any other cause other than normal use and operation, Meineke will replace or repair any warranted part without charge for the part to the customer. Other parts and services may be required at an additional charge to restore the vehicle for safe operation. When warranty service is requested, this warranty shall not be valid if the customer does not permit Meineke to install all necessary parts and/or perform all necessary services needed to restore the vehicle for safe operation or that would allow the warranted part to operate in the manner it was intended.

WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE

To obtain warranty service you must have this receipt and present it, along with the vehicle originally serviced, at the time you are requesting warranty repairs. If your receipt is not presented at the time warranty service is requested, you will be charged for any parts that may have been covered under warranty and no refunds will be issued if the receipt is located at a later date.

WHERE YOU CAN OBTAIN WARRANTY SERVICE

You should first return to or contact the Meineke facility that performed the service on your vehicle. The address and phone number of this facility are shown on your original invoice. If the Meineke facility that performed the original service is not convenient, then contact or visit the closest Meineke Car Care Center offering the warranted service. This warranty is only valid at Meineke Car Care Centers.

WHO MAKES THE WARRANTY

This warranty is made by Meineke. It will be honored by all authorized Meineke Car Care Centers offering the warranted service. Most Meineke Car Care Centers are independently owned and operated.

WHO IS COVERED

This warranty extends only to the original purchaser and motor vehicle identified on this original invoice. It is non-transferable.

EXCLUSIONS

This warranty will not apply if the original invoice indicates the customer declined to authorize specific labor, parts, or service required for satisfactory performance and safe operation. This warranty does not apply when corrective action is taken and/or the warranted part is removed by any facility or person other than an authorized Meineke Car Care Center. This warranty does not cover the cost of additional components and/or services required to restore the vehicle to its proper operation. This warranty does not apply to parts that are not purchased from and/or not installed by the original Meineke facility. **THIS WARRANTY DOES NOT COVER THE COST OF REPAIRS OR REPLACEMENT OF ANY PART THAT IS DAMAGED DUE TO FAILURE OF THE WARRANTED PARTS OR OTHER CONSEQUENTIAL DAMAGES. THIS WARRANTY DOES NOT COVER, INCLUDING, BUT NOT LIMITED TO, LOSS OF TIME, INCONVENIENCE, LOSS OF USE OF VEHICLE, TOWING CHARGES OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

Vehicles used for commercial purposes are excluded from the warranty coverage.

Lifetime warranty may not apply to certain vehicles or systems. Check with your authorized Meineke Dealer at the time of purchase.

*This Warranty does not cover catalytic converters, which are expressly warranted by the manufacturer, under the Environmental Protection Agency's guidelines. These warranties typically assume no liability for damage to or failure of a catalytic converter due to an improperly operating or maintained engine. A manufacturer's warranty card for the catalytic converter will be presented to you at the time of purchase.

**Oil changes and tires are specifically excluded from this warranty. In some cases, tires may be warranted by the manufacturer. Check with your local Meineke dealer at the time of purchase for details.

THE WARRANTY AS STATED ABOVE CONSTITUTES THE ONLY WARRANTY OFFERED BY OR THROUGH MEINEKE. ANY ALTERATIONS, MODIFICATION, ADDITIONS AND/OR DELETIONS TO THE TERMS OF THIS WARRANTY, WHETHER ORAL OR IN WRITING ARE VOID AND WILL NOT BE HONORED BY MEINEKE OR ANY AUTHORIZED MEINEKE CAR CARE CENTER.

For Additional Warranty Information or Questions Contact
Meineke Car Care Centers, P.O. Box 32401, Charlotte, North Carolina 28232
Monday through Friday 9:00 AM - 5:30 PM (Eastern Time) (800)447-3070
Customer Service page at www.meineke.com

Revised April 2004

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**