



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100248

Date Received

23-MAR-2005

Repository

Reference No.
10115674

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City BRANCHVILLE State NJ Zip Code _____

Daytime Telephone Number _____ E-mail Address _____
Evening Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, please print the name or address of the vehicle manufacturer.
Signature of Owner _____ Date 4/2/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield in driver's side
1GNDY13W412

Make CHEVROLET Model BLAZER Model Year 2001

Date Purchased 3/2002 Dealer's Name and Telephone Number FLEMINGTON CHEVROLET 708-782-3473 Engine: No. Cylinders 6 Fuel Type: Gas

Original Owner Dealer's City FLEMINGTON, NJ State NJ Zip Code 08822

Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain: 4 WHEEL DRIVE Vehicle Component Code: 050000 PARKING BRAKE Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-NOV-2004 Failure Mileage 37813 Failure Speed PARKED PARKING BRAKE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/85R15) _____

DOT No. (Example: DOTMALSABC036) Original Equipment Prior Repair Failure Location: _____

Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

THE PARKING BRAKE FALLS TO THE FLOOR WHEN THE DRIVER PRESSES DOWN ON IT, CAUSING THE VEHICLE TO MOVE SLIGHTLY. CONSUMER IS CONCERNED THAT THE VEHICLE IS NOT SECURE, AND COULD CAUSE IT TO ROLL AND CAUSE AN ACCIDENT. *AK

ATTACHED ARE 2 SERVICE REPAIR BILLS DATED 11/05/03 & 3/22/05
THE THIRD BILL IS MISSING (CANNOT FIND) - THE SERVICE - BRAKE ADJUSTED WAS APPROX 6/2004.

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974-Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act, and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh Street, S.W.
Washington, D.C. 20590

Dear Consumer:

As a result of your recent report to the DOT Auto Safety Hotline (DOT Hotline), we have recorded that report on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failure(s) you reported that you believe is(are) relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar. When reporting a tire problem, the brand name, tire name and complete tire size should be included. If possible also provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

The Privacy Act prohibits our agency from identifying you to the manufacturer without your permission. If you wish to give us that permission, please mark the appropriate authorization box and sign the form to allow us to provide your name to the manufacturer. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicle or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-address portion of the form is on the out side. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-address portion of the form is showing.

If further assistance is needed, please contact Mr. Michael J. Jordan, Safety Defects Program Assistant, Correspondence Research Division, Office of Defects Investigation, at (202) 493-0576.

Thank you for your cooperation.

Sincerely,

Alberto A. Jimenez, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosures: VOQ
DOT Hotline Pamphlet



DOT AUTO SAFETY HOTLINE
888-DASH-2-DOT
888-387-4236

**To Report Unsafe Products, or for Product Safety Information
Call the U.S. Consumer Product Safety Commission Hotline
toll-free at:**



1-800-638-CPSC

1-800-638-2772

**Spanish-speaking staff is available
(Personal en español disponible)**

**A teletypewriter for the hearing or speaking
impaired is available at
1-800-638-8270**

**Receive recall information via Internet gopher
services at cpsc.gov or report product hazards to
info@cpsc.gov**



U.S. Consumer Product Safety Commission • Washington, DC 20207

BRANCHVILLE N. J.

TO: DISTRIBUTION

APRIL 1, 2005

FROM:

SUBJECT: PARKING BRAKE—SAFETY ISSUE & CONCERN
VIN # 1GNDT13W41

THIS IS TO CONFIRM OUR TELEPHONE CONVERSATION OF MARCH 24, 2005 WITH BOTH THE NHTSA REPRESENTATIVE & THE CHEVROLET CUSTOMER ASSISTANCE REPRESENTATIVE. I LODGED A COMPLAINT ABOUT MY PARKING BRAKE GOING OUT OF ADJUSTMENT TWICE IN TWO YEARS. THE 2001 BLAZER WAS PURCHASED USED ON 3/14/02 & THE PARKING BRAKE HAD TO BE ADJUSTED 3 TIMES. TWICE AT A COST TO ME FOR \$110.00 PER ADJUSTMENT & ONCE [MARCH 22, 2005] AT NO COST TO ME. EACH TIME THE BRAKE WAS ADJUSTED, THE PARKING BRAKE WOULD EVENTUALLY GO RIGHT DOWN TO THE FLOOR BOARD. THIS LAST ADJUSTMENT, THE PARKING BRAKE IS WITHN ONE INCH OF THE FLOOR BOARD. *

TO ME THIS IS UNACCEPABLE & I STRONGLY FEEL THIS IS A SAFETY DEFECT. EITHER THERE IS A DESIGN FLAW OR THE PARTS WERE DEFECTIVE AT THE TIME OF ASSEMBLY.

PLEASE INVESIGATE & RESPOND TO MY SAFETY CONCERN. IF I WERE TO TAKE THE BLAZER FOR INSPECTION & THE PARKING BRAKE IS DOWN TO THE FLOOR BOARD I AM SURE THE BLAZER WOULD FAIL THE SAFETY INSPECTION.

* AS OF THIS DATE, APRIL 4, 2005, THE PARKING BRAKE IS ALMOST TOUCHING THE FLOOR BOARD. APPRANTLY, ADJUSTING THE BRAKE IS NOT THE SOLUTION.

DISTRIBUTION:

**HIGH POINT CHEVROLET
500 ROUTE 23
SUSSEX, N. J. 07461
MANAGER-SERVICE DEPARTMENT**

**CHEVROLET MOTOR DIVISION
CHEVROLET CUSTOMER ASSISTANCE CENTER
P. O. BOX 33170
DETROIT, MI 48232-5170
1-321354
1-800-222-1020**

**NHTSA, U. S. DEPARTMENT OF TRANSPORTATION
WASHINGTON, D. C. 20590**

VERY TRULY YOURS

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**