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BRANCHVILLE N. J.

2005 APR 21 AM 4:35

TO: DISTRBUTION

APRIL 1, 2005

FROM:

SUBJECT: PARKING BRAKE=SAFETY ISSUE & CONCERN
VIN # 1GNDDT13W41

THIS IS TO CONFIRM OUR TELEPHONE CONVERSATION OF MARCH 24, 2005 WITH BOTH THE NHTSA REPRESENTATIVE & THE CHEVROLET CUSTOMER ASSISTANCE REPRESENTATIVE. I LODGED A COMPLAINT ABOUT MY PARKING BRAKE GOING OUT OF ADJUSTMENT TWICE IN TWO YEARS. THE 2001 BLAZER WAS PURCHASED USED ON 3/14/02 & THE PARKING BRAKE HAD TO BE ADJUSTED 3 TIMES. TWICE AT A COST TO ME FOR \$110.00 PER ADJUSTMENT & ONCE [MARCH 22, 2005] AT NO COST TO ME. EACH TIME THE BRAKE WAS ADJUSTED, THE PARKING BRAKE WOULD EVENTUALLY GO RIGHT DOWN TO THE FLOOR BOARD. THIS LAST ADJUSTMENT, THE PARKING BRAKE IS WITHIN ONE INCH OF THE FLOOR BOARD.

TO ME THIS IS UNACCEPABLE & I STRONGLY FEEL THIS IS A SAFETY DEFECT. EITHER THERE IS A DESIGN FLAW OR THE PARTS WERE DEFECTIVE AT THE TIME OF ASSEMBLY.

PLEASE INVESIGATE & RESPOND TO MY SAFETY CONCERN. IF I WERE TO TAKE THE BLAZER FOR INSPECTION & THE PARKING BRAKE IS DOWN TO THE FLOOR BOARD I AM SURE THE BLAZER WOULD FAIL THE SAFETY INSPECTION.

*NHTSA
4/25/05*

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P. O. BOX 33170
DETROIT, MI 48232-5170
1-321354
1-800-222-1020**

**NHTSA, U. S. DEPARTMENT OF TRANSPORTATION
WASHINGTON, D. C. 20590**