



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100248

Date Received

Repository ☐

23-MAR-2005

Reference No.
10115662

2005 APR 27 AM 10:05

Daytime Telephone Number E-mail Address

Evening Telephone Number

OWNER INFORMATION (Type or Print)

Name

Address

City

UNION CITY

State CA

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of a signature, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date 3/24/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

168JW52R4YY

Make
SATURN

Model
LS2

Model Year
2000

Date Purchased
DEC. 1999

Dealer's Name and Telephone Number
SATURN OF FREMONT

Engine:
No. Cylinders 6

Fuel Type:
Gas

Original Owner
☒

Dealer's City
FREMONT

State
CA

Zip Code
94560

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
121000 EXTERIOR LIGHTING:HEADLIGHTS

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
14-MAR-2005

Failure Mileage
30K+

Failure Speed
ALL SPEEDS

HEADLIGHTS, TAIL LIGHTS, & DASH LIGHTS PULSE @ ALL TIMES

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R15)

DOT No. (Example: DOTM8ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident, failure, crash, and injury(es).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☒ Yes ☒ No

☐ Yes ☒ No

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0

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Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; (4) parts repaired or replaced (and if old part is available).

THE HEADLIGHTS TEND TO PULSE INTERMITTENTLY WHEN ON THE ROAD AT NIGHT. OTHER DRIVERS ASSUME THAT THIS IS AN EMERGENCY VEHICLE, AND TEND TO STOP AND PULL OVER UNEXPECTEDLY, WHICH THE OWNER ANTICIPATES THAT AN ACCIDENT CAN OCCUR. MANUFACTURER CONTACTED AND WAS AWARE OF THE PROBLEM. "AK HAVE ALMOST BEEN HIT BY 18 WHEELERS (TRACTOR/TRAILERS) TWICE WHEN THEY THOUGHT I WAS FLASHING MY LIGHTS TO SIGNAL "O.K. TO COME OVER" BUT I WAS ACTUALLY BESIDE THE TRAILOR. LUCKILY, I WAS ABLE TO MOVE OVER & AVOID AN ACCIDENT.

SATURN SAYS "THE LIGHTS ARE OPERATING WITHIN NORMAL PARAMETERS", AND WILL NOT FIX IT. I SAY "PULSING LIGHTS, WHEN THE CAR IS TRAVELING @ 65MPH IS NOT NORMAL, CAN BE DANGEROUS. (AS I HAVE EXPERIENCED) AND IS VERY DISTRACTING." I'LL GET A LOT OF PEOPLE HAVE BEEN HURT OR KILLED BECAUSE OF THIS PROBLEM I NEVER KNEW WHY.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.