



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

2005 MAR 16 AM 2:39

Od_or _____
r_dt _____
od_rt _____
up_ltr _____

Reference No.

10115621

OWNER INFORMATION (Type or Print)

Name

Street

Apt. No.

Daytime Telephone Number

City

State

Zip Co

Colorado Springs

CO

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized address to the vehicle manufacturer.

Signature of Owner

Date 2/23/2005

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of
windshield on driver's side)

WP1AAZ9PZ4L

Make

Porsche

Model

Cayenne

Year

2004

Purchased Date

7-27-04

Dealer's Name

Autobahn Motorcar Group

Engine Size
(CID/CCL)

6

 Turbo Diesel Gas Fuel Injection New Used

Dealer's City

Fort Worth

State

TX

Zip Code

76107

Manufacture Date
(on driver's door or pillar)

28 JAN 04

Transmission Type

 Manual Automatic

Restraint System

 Driver's Air Bag Motorist Passenger's Air Bag 2-Point Belt 3-Point Belt

Cruise Control

 Yes No

Drivetrain

 Front Rear All Wheel

Vehicle Type

 Car Van Minivan Other Sport Utility Truck Motorcycle

Body Style

 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

 Left Right Front Rear

Failed Part(s)

 Original Replacement

Handicap Adaptive Equip

 Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

CONTINENTAL

Tire Name

4x4 SPORT CONTACT

Complete Tire Size

255/55/18

DOT No.

CW3F N3H5 5003

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

 Yes No

NHTSA Previously

Contacted?

 Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

 Yes No

Fire

 Yes No

Number of Persons Injured

0

Number of Fatalities

0

Reported to Manufacturer

 Yes No

No Response

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

① THE VEHICLE IS TOTALLY UNCONTROLLABLE WITH THE SLIGHTEST SNOWFALL, ONE TO TWO INCHES. THE CAR WILL NOT STOP, ERATIC ABS. THE DRIVER HAS NO IDEA WHERE THE CAR IS GOING, EVEN AT LOW SPEEDS 20-30 MPH. AT HIGH SPEEDS, WITHIN LEGAL LIMITS, THE VEHICLE IS A DEATH TRAP IF YOU ENCOUNTERED ANY ICE OR SNOW.

② A MVA OCCURRED ON 12 JAN 2005 APPROXIMATING

The Privacy Act of 1974 - Public Law 93-578 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your responses may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Mail responses free or fax to 202-368-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

an intersection. It had just started snowing and I could not stop and slid into an intersection, hitting another vehicle. I was going about 20-30 MPH about 100 yards before the intersection and the tires were uncontrollable.

③ It does not make sense for Porsche to put high speed rated tires on a SUV for delivery to the general public. They have acknowledged, the service reps, that these tires are a problem known to Porsche.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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