



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh Street, S.W.
Washington, D.C. 20590

AUG 30 2005

Mr. Alvin Wolff, Jr.
2726 S. Brentwood
Brentwood, MO 63144

NVS-216 mec
Ref. No. 10115593

Dear Mr. Wolff:

Thank you for your correspondence dated March 8, 2005, on behalf of your client, [REDACTED]. You wrote concerning a problem [REDACTED] encountered with his 2005 Chrysler 300C vehicle. Your correspondence was received by the Office of Defects Investigation on March 18, 2005. Due to limited resources we were not able to respond to you in a more timely manner. We regret any inconvenience our delay may have caused you.

The National Highway Traffic Safety Administration (NHTSA) is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided on behalf of [REDACTED]. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to help us determine whether an investigation into a possible safety defect is warranted.

A review of our database relative to problems associated with the seat heater in 2005 Chrysler 300C vehicles revealed no other report of problems similar to that which [REDACTED] encountered; therefore, there is insufficient evidence to warrant opening a safety defect investigation at this time. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention.

We would like more information regarding this incident. Please have [REDACTED] complete the enclosed pre-paid postage Vehicle Owners' Questionnaire (VOQ) and return it.



DOT AUTO SAFETY HOTLINE
888-DASH-2-DOT
888-327-4238

If further assistance is needed, please contact Mr. Michael J. Jordan, Safety Defects Program Assistant, Correspondence Research Division, Office of Defects Investigation, at (202) 493-0576.

Sincerely,

A handwritten signature in black ink, appearing to read "Alberto A. Jimenez". The signature is fluid and cursive, with the first name "Alberto" being more prominent.

Alberto A. Jimenez, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure