

10115580

2005 MAR 17 11:50

Bayside, WI
February 27, 2005

Recall Campaign A502 Headquarters
Porsche Cars North America, Inc.
980 Hammond Drive Suite 1000
Atlanta, GA 30328

Dear Sirs,

Enclosed is a copy of a letter I recently received from your office. My concern is that the Porsche in question is currently in storage and won't, for insurance reasons, be able to be removed from storage until approximately April 1. I will be pleased to arrange for an inspection after that date, but I wanted to be sure to register my information in a timely fashion. Please don't come back after that date and say that the deadline for having the inspection has passed and I am no longer eligible to receive reimbursement on this recall. I would appreciate a response reassuring me in this matter.

Sincerely,



Cc: National Highway Traffic Safety Administration

04V-601000

NATIONAL HIGHWAY
TRAFFIC SAFETY ADMINISTRATION

MAR 17 11:50 AM '05

EXECUTIVE SECRETARIAT

NAC
3/14/05



PORSCHE

February 23, 2005

[REDACTED]

Bayside, WI [REDACTED]

RE: A502 Recall Campaign Reimbursement
VIN: WPOCA2990TS [REDACTED]

Dear [REDACTED]:

We are in receipt of the documentation that you submitted seeking reimbursement for past expenses incurred for the convertible top locking mechanism motor on your Porsche 911.

It is a requirement that owners of certain 1995 through 1998 Porsche 911 Carrera Cabriolet (993) and 911 Carrera 4 Cabriolet (993) models take their vehicles to an authorized Porsche dealership to have a current inspection and replacement of the convertible top locking mechanism motor, if necessary. The invoices included with your letter indicate your repair work was done prior to our notification being sent to you. Porsche Cars North America cannot reimburse customers for repair work performed previously without a current inspection at an authorized Porsche dealership.

Please make an appointment as soon as possible for an inspection at the Porsche dealership most convenient to you. Reimbursement will be considered after the free-of-charge inspection and/or repair is completed and the dealer has submitted the claim into the Porsche warranty system.

To locate the nearest Porsche Dealership, please call 1-800-PORSCHE, or visit this web site: <http://www.porschedealer.com/>

We thank you for your cooperation in this matter. We hope that you will have your Porsche inspected soon to ensure safe motoring and facilitate any refund you are due.

Sincerely,

Recall Campaign A502 Headquarters
Enc.

/lc

Porsche Cars North America, Inc.
980 Hammond Drive
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Atlanta, Georgia 30328
(770) 290-3500 Fax: (770) 290-3700