



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100222

Date Received

20 MAR 25 AM 9  
2005

Repository

Reference No.  
10115483

**OWNER INFORMATION (Type or Print)**

Name \_\_\_\_\_  
Address \_\_\_\_\_  
City LAWRENCEVILLE State NJ Zip Code \_\_\_\_\_

Daytime Telephone Number \_\_\_\_\_ E-mail Address \_\_\_\_\_

Evening Telephone Number \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of an answer, we will use the address to the vehicle manufacturer.  YES  NO  
Signature of Owner \_\_\_\_\_ Date 4/4/05

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
KMHDN46D45U Make HYUNDAI Model ELANTRA Model Year 2005

Date Purchased 10/26/05 Dealer's Name and Telephone Number COLONIAL HYUNDAI Engine: No. Cylinders 4 Fuel Type: Gas

Original Owner  Dealer's City TRENTON State NJ Zip Code \_\_\_\_\_

Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain FRONT WHEEL DRIVE Vehicle Component Code 141100 AIR BAGS:FRONTAL:SENSOR/CONTROL MODULE Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 14-DEC-2004 Failure Mileage 1000 Failure Speed \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make \_\_\_\_\_ Tire Model (Name or Number) \_\_\_\_\_ Tire Size (Example P215/65R15) \_\_\_\_\_

DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_

Tire Component Code \_\_\_\_\_ Tire Failure Type \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_

Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_

Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured \_\_\_\_\_ Number of Deaths \_\_\_\_\_ Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

PASSENGER'S AIR BAG LIGHT CAME ON INTERMITTENTLY STAYED ON. PASSENGER'S WEIGHT REQUIREMENT FOR THE SEAT WAS SPECIFIED IN THE MANUAL, HOWEVER, THE LIGHT WOULD NOT GO OFF. CONSUMER TOOK THE VEHICLE TO THE DEALER, AND THE SENSOR WAS PROGRAMMED, AND THE LIGHT WENT OFF. HOWEVER, CONSUMER WAS CONCERNED ABOUT A POSSIBLE RECALL FOR THE AFOREMENTIONED PROBLEM.\*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE PASSENGER SIDE AIRBAG LIGHT WOULD NOT GO OFF INDICATING THE AIRBAG WOULD NOT DEPLOY IN AN ACCIDENT. WHEN I TOOK THE VEHICLE IN TO BE CHECKED THE EMPLOYEE TOLD ME THAT MY USUAL PASSENGER MY 23 YR OLD DAUGHTER WHO WEIGHS 125 LBS WAS "ON THE CUSP" FOR WEIGHT AND SHOULD RIDE IN THE BACK SEAT AND TRIED TO DISMISS MY CONCERN. WHEN I TOLD HIM THAT THIS WAS AN UNACCEPTABLE ANSWER, HE CHECKED WITH HYUNDAI VIA COMPUTER AND FOUND A RECALL FOR SOFTWARE REPROGRAMMING. ONCE THIS WAS DONE, THE LIGHT NOW GOES OFF. I HAVE NOT HEARD FROM HYUNDAI ABOUT A RECALL ABOUT THIS SERIOUS CONCERN. ALTHOUGH AN ASSOC. PRESS ARTICLE I FOUND SAYS THEY WERE AWARE OF IT AT THE END OF LAST YEAR, AT LEAST THIS IS TOO LONG TO WAIT TO NOTIFY OWNERS.

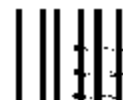
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM

OR

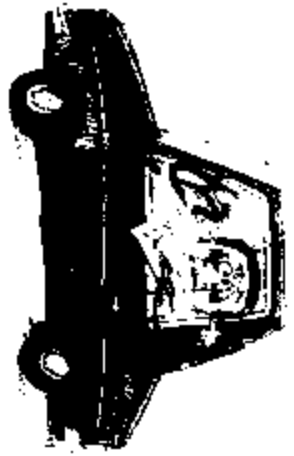
DASH2DOT

and dial toll free at

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DOT Auto Safety Hotline (DASH) 2 DOT



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THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).