



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1373

Date Received

21-MAR-2005

Repository ☐

Reference No.  
10115458

OWNER INFORMATION (Type or Print)

Name

Address

City

FLORIDA

State MA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

☒ YES

☐ NO

Signature of Owner

Date 3/29/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
1FMYU92173K

Make  
FORD

Model  
ESCAPE

Model Year  
2003

Date Purchased  
2-14-2003

Dealer's Name and Telephone Number HADAD 413-  
(SUNRISE FORD 772-481-8000) HADAMS, MA. 663-4516

Engine:  
No. Cylinders 6

Fuel Type:  
Gas

Original Owner  
☒

Dealer's City  
(FORT PIERCE) N-ADAMS, MA

State  
(FL) MA

Zip Code  
(34982) 4444

Transmission Type  
AUTOMATIC

☐ Antilock Brakes  
☒ Cruise Control

Powertrain  
UNKNOWN Automatic

Vehicle Component Code  
034520 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)  
18-MAR-2005

Failure Mileage  
33,202

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/66R15)

DOT No. (Example: DOTM19ABC038)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Crash, fire, or other incident involving the vehicle, including any injury or death.)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

CONSUMER HAD BRAKES CHECKED AND WAS TOLD THE BRAKE PADS SEPARATED. PARKING BRAKES FROZE ONCE THE BRAKES WERE ON AND CONSUMER WAS UNABLE TO RELEASE THE BRAKES WITHOUT GETTING UNDER THE VEHICLE TO PULL THE CABLE. \*AK

1) FRONT BRAKE PADS FOUND TO BE SEPERATING AT APPROX 31,000 MILES  
REPAIRED BY CONSUMER.

2) PARKING BRAKE FREEZES IN "ON" POSITION! WILL NOT RELEASE.  
SERVICING DLR IN FL AND FORD STATE RUST NOT COVERED BY  
WARRANTY. BRAKE REQUIRED TO PASS MA STATE INSPECTION.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-578 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

SUNRISE FORD IN FL WAS SERVING DEALER NOT SELLING DEALER

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE  
OWNER'S**

**QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

**TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM**

**OR**

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

**1-888-327-4236**

DOT Auto Safety Hotline  
(DASH) 2 DOT



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