



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

17-MAR-2005

Repository

Reference No.
10115358

2005 APR -6 11 20

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OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: CUPERTINO State: CA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
Evening Telephone Number: [Redacted]
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of a signature, please provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 3/29/05

VEHICLE INFORMATION

17 digit Vehicle Identification number located at bottom of windshield on driver's side: WP1AB29P15L [Redacted]
Make: PORSCHE Model: CAYENNE S Model Year: 2005
Date Purchased: Sept 2004 Dealer's Name and Telephone Number: CARLSEN Porsche 660-701-9200
Engine: No. Cylinders: 8 Fuel Type: Gas
Original Owner: Dealer's City: 3626 HAYDEN AVE Redwood City CA Zip Code: 94063
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control
Powertrain: SUV REAR-WHEEL DRIVE 4X4 Full time
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 17-MAR-2005
Failure Mileage: 1
Failure Speed: 5 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Continental Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM18ABC036): [Redacted] Original Equipment Prior Repair
Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition(s), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; (i.e. parts repaired or replaced (and if old part is available)).

~~WHILE DRIVING VEHICLE SUDDENLY ACCELERATED UNCONTROLLABLY. DRIVER WAS ABLE TO MAINTAIN CONTROL OF THE VEHICLE, AND PULLED OVER TO THE SHOULDER. THEN THE VEHICLE STALLED. DRIVER WAS ABLE TO RESTART VEHICLE FIFTEEN MINUTES LATER AND DROVE TO THE BEARER. MECHANIC DETERMINED THAT THIS PROBLEM COULD NOT BE DUPLICATED, AND VEHICLE WAS OPERATING AS DESIGNED.~~
*AK

SEE Attachment

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Tuesday, March 29, 2005

From [REDACTED]

Reference no. 10115358

ID: [REDACTED]

Porsche cayenne-s

1. Vehicle stalls at 5mph accelerating from stop if brake is tapped. After 1001,1002,1003,1004 vehicle lunges forward out of control as driver is attempting to avoid rear end collision due to stall.
2. Vehicle stall at 5mph accelerating from stop if brake is applied. After 1002,1002,1003 etc, vehicle lunges forward out of control as drive is attempting to turn right or left. Driver is attempting to avoid side collision.
3. Vehicle cannot be taken to a parking garage as when driver is attempting to park in tight situation when a combination of braking and accerlation is necessary, vehicle lunges forward possibly causing accident.
4. In the snow while driving in slippery conditions, vehicle slides out of control as driver is attempting to ease accreditation and braking in slow traffic.
5. When driving and an attempt to change lanes, if brake is tapped, vehicle stalls as acceleration is attempted causing oncoming traffic to slid out of control as the car lunges forward. This is at speeds of 20mph or more.
6. In a road test with sales men, as we drove vehicle, making a turn on an off ramp, brake was tapped as accelerator was pressed, vehicle stalled and salesmen lunged forward hitting dashboard. He asks that the car be taken into the service department.
7. On four occasions I have taken the car to two dealers. In each case the service rep stated that this is the way it is and I have to change my driving habits. This is not possible as I am a defensive driver. My left foot is always with in inches of the brake. This just happens to be the way all race car, performance driver's drive.
8. I have friends that have purchased this same car and have taken it in for service of the same problem. The mans wife refused to drive the vehicle due to this problem.
9. Quotes off the internet bolg board:
10. The overall Quality is great except poor dash ergonomics for HVAC and audio and a nagging hesitation in the throttle, the initial quality control from Porsche on these cars is poor. Just expect to buy a car that will have whatever issues handled by the dealer...