



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100216

Date Received

Repository

2005 APR 25 AM 9:44
17 MAR 2005

2005 APR 25 AM 9:44
Reference No.
10115348

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City MIRAMAR State FL Zip Code _____

Daytime Telephone Number _____

E-mail Address _____

Evening Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
16NDS135022
Make CHEVROLET Model TRAILBLAZER Model Year 2002

Date Purchased 11/2001 Dealer's Name and Telephone Number MAROON CHEVROLET 866-830-3350 Engine: No. Cylinders 6 Fuel Type: _____

Original Owner Dealer's City Pembroke Pines State FL Zip Code 33024

Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain Vehicle Component Code 125000 EXTERIOR LIGHTING: BRAKE LIGHTS
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 15-DEC-2004 Failure Mileage 53,075 Failure Speed N/A
* ACTUAL OUTAGE (2ND Attempt - RECALL)
** APX. 1st Attempt (Actual)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15)
DOT No. (Example: DOTM18ABC036) Original Equipment Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

NHTSA RECALL CAMPAIGN 04V527000 CONCERNING BRAKE LAMP FAILURE. NO PARTS WERE AVAILABLE. *AK

I received a letter (copy attached) from Chevrolet advising me of a defect with tail lamp/stop lamp bulb failure. My first attempt to rectify this issue was met with no parts available. At that time the lights were operational. I made an appt for March 10th (now my light was coming on/off) just for the recall. When I got to the dealership they advised me the part was on NATIONAL BACKORDER.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

They changed my bulb, but now I keep getting recall notices. If this is a "danger", how could GM let the part availability be so scarce. Thank you

Central Office
Chevrolet Motor Division
General Motors Corporation
100 Renaissance Center, P.O. Box 100, Detroit, MI 48265-1000



Dear Chevrolet Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall: General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2002 model year Chevrolet TrailBlazer vehicles. In some of these vehicles, vibration and heat may cause the tail lamp/stop lamp bulb to loosen in its socket. If this occurs, the bulb may flicker and eventually become inoperative. The center high mounted stop lamp and turn signal functions are not affected and will operate as designed. The loss of one or both of the tail lamp/stop lamps could reduce the vehicle's visibility to following drivers and fail to warn others that the vehicle is braking and/or is stopped, which could lead to a vehicle crash.

What Will Be Done: Your Chevrolet dealer will inspect the tail lamp/stop lamp assemblies, and if necessary, replace them. This service will be performed for you at no charge.

How Long Will The Repair Take? This inspection and service correction will take approximately 20 minutes. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

Contacting Your Dealer: To limit any possible inconvenience, we recommend that you contact your Chevrolet dealer as soon as possible to schedule an appointment for this repair. By scheduling an appointment, your dealer can ensure that the necessary parts will be available on your scheduled appointment date. Should your Chevrolet dealer be unable to schedule a service date within a reasonable time, you should contact the Chevrolet Customer Assistance Center between the hours of 8:00 AM and 11:00 PM, EST, Monday through Friday. They can be reached at 1.800.630.2438. The deaf, hearing impaired, or speech impaired should call Text Telephone (TTY), 1.800.833.2438.

If, after contacting the Chevrolet Customer Assistance Center, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1.888.327.4238.

Customer Reply Form: The enclosed customer reply form identifies your vehicle. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

Reimbursement: The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the recall condition.