



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

Repository ☐

205 APR 18 11 41 27
17 MAR 2005

Reference No.
10115347

OWNER INFORMATION (Type or Print)

Name

Address

City GRAYSLAKE

State IL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of a manufacturer, dealer, or other entity with knowledge of the name or address to the vehicle manufacturer.
Signature of Owner _____ Date 4/1/05

VEHICLE INFORMATION

17-Digit Vehicle Identification Number (Located at bottom of instrument cluster or driver's side door sill)

2B4JB25YX2K

Make

DODGE

Model

RAM

Model Year

2002

Date Purchased

5/21/02

Dealer's Name and Telephone Number

Sandy McVie Chrysler 847-587-6473

Engine

No. Cylinders 8

Fuel Type

Gas

Original Owner

☒

Dealer's City

FOX LAKE

State

IL

Zip Code

60020

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

180000 VEHICLE SPEED CONTROL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
12-JAN-2005

Failure Mileage
3000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHEN ENGAGING THE CRUISE CONTROL IT WOULD INTERMITTENTLY CAUSE THE VEHICLE TO SHIFT AND ADVANCE TO A HIGHER SPEED. DEALER WAS NOTIFIED VIA PHONE. THE DEALER OR A REPAIR SHOP MADE NO INSPECTION AT THIS TIME. "AK

This situation, of acceleration, has happened a number of times in the past 3 years. The cruise control was recently "fixed" but that was because it didn't work at all!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.