

From: [REDACTED]

10115333

Comments:

Hi. I had problem with the ball joint of my Liberty 2001. I did the ball joint change on january 2004. It is common to have problem with the ball joint in one year? Does the replacement is weak compare with the original? Thanks!

[REDACTED]
From NHTSA Web Site.

MAR 9 2005

Jimenez, Alberto

From: Jimenez, Alberto
Sent: Wednesday, March 09, 2005 2:57 PM
To: [REDACTED]
Subject: Ball Joint Recall

Dear Mr. [REDACTED]

NVS-216 aaj

Thank you for your e-mail to NHTSA's Webmaster, which was received by NHTSA's Office of Defects Investigation, with regards to your 2001 Jeep Liberty..

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, sufficient data must exist to warrant the expenditure of agency resources. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

Reports from motorists concerning vehicle problems are a very important source of information for us. If you wish to provide information with regard to motor vehicle or motor vehicle equipment problems or problems with regard to recall corrective actions and have not done so, please complete the vehicle owner's questionnaire that is available on NHTSA's Web site at www.nhtsa.dot.gov/ivog and provide more details of the failure. Each report is analyzed and compiled into a database to assist us in identifying potential safety problems or recall inadequacies that require our attention.

A review of our database relative to the ball joints on 2001 Jeep Liberty vehicles revealed insufficient evidence to warrant opening a safety defect investigation at this time. The information you provided will be entered into our database. It will be considered with other reports to identify any safety defect trends that may require our attention. NHTSA does not have any information with regard whether replacement parts are the same as the original equipment. Normally this type of data is gathered only when an investigation of an alleged safety defect is initiated.

You may also obtain information about recalls, investigations, and other safety related information by accessing NHTSA website at www.nhtsa.dot.gov/cars/problems. For other information please call our DOT Auto safety Hotline toll-free number at 1-888-327-4236.

Sincerely,

Alberto A. Jimenez, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

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