



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100182

Date Received

Repository

17-MAR-2005 11:23 AM

Reference No.  
T0115294

OWNER INFORMATION (Type or Print)

Name [Redacted]  
Address [Redacted]  
City SOMERVILLE State MA Zip Code [Redacted]

Daytime Telephone Number [Redacted]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner [Redacted] Date 3/23/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side [Redacted] Make: Honda Model: Civic Model Year: 2004  
Date Purchased: [Redacted] Dealer's Name and Telephone Number: [Redacted]  
Original Owner:  Dealer's City: [Redacted] State: [Redacted] Zip Code: [Redacted]  
Transmission Type:  Antilock Brakes  Cruise Control Powertrain: [Redacted] Vehicle Component Code: [Redacted]  
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 27-FEB-2005 Failure Mileage: [Redacted] Failure Speed: [Redacted] Car Seat Failure - but not in accident.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]  
DOT No. (Example: DOTM19ABC036): [Redacted]  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: BRITAX Date Manufactured: [Redacted] Model No./Name: E9L3D-HUSKY  
Seat Type: CONVERTIBLE Installation System: Vehicle Safety Belt  
Child Seat Component Code: 550000 Failed Part: CHILD SEAT - CAR HARNESS harness seat strap attachment buckle

APPLICABLE INCIDENT INFORMATION

Crash  Yes  No Fire  Yes  No Number of Persons Injured: None Number of Deaths: None Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies):  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;  
i.e. parts repaired or replaced (and if old part is available).

THE SHOULDER HARNESS SEPARATED FROM THE YOLK ON THE REAR OF THE CHILD SAFETY SEAT. \*AK  
After my daughter sat in her seat I tightened the harness straps. I checked the strap closest to me, it felt loose. I pulled on the adjusting strap, but it was tight. So I pulled on the harness strap again and it came loose in my hand. It had somehow bunched together and come off of the yoke behind the seat.  
Britax has since sent me replacement harness straps and a new adjuster strap. While I have replaced these, I do not believe

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

there was anything wrong with the old ones. I think the problem may be that the seat is installed in the middle of the back seat (safest location) - however the back seat is not flat all the way across - it protrudes somewhat in the middle.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

~~There is~~ The car's seatbelt is threaded behind the seat and crosses over the Britax harness straps. There is little space for movement. As the harness straps are adjusted for winter clothing - they may have frequently caught on the car's belt.

We are using the Husky w/out the 'recline bar' and with a tether strap - as permitted by the instructions. [There isn't space to include the recline bar in our car - this is a big child seat.]

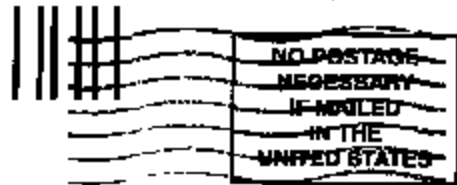
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W., Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

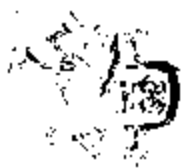


**BUSINESS REPLY MAIL**

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

**TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM**

**OR**

**OR**

**DASH2DOT**

and dial toll free at

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**1-888-327-4236**

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(DASH) 2 DOT



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