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March 3, 2005

US Dept of Transportation  
NHTSA  
Office of Defects Investigation  
NSA 10.01 400 7<sup>th</sup> St SW  
Washington DC 20590

To Whom It May Concern:

RE: 1999 Grand Cherokee Jeep VIN 1J4GW58S1XC [REDACTED]

I would like to file a formal complaint on my Jeep. I purchased this Jeep used in 12.01 from a local dealer, AutoMart, at which time it had approximately 57,000 miles. Since that time I have had the usual repairs, oil changes and maintenance checkups. I do not go "off road" with my Jeep.

Last year I had the head gasket replaced as it had cracked with a huge bill of \$800. I have had new brakes twice. **On 1.20<sup>th</sup> of this year** I was heading home during 5 o'clock traffic on the Interstate, 45 mph when my Jeep seized up and came to a complete stop with no warning, I could smell burning. I looked in my rear view mirror and saw a 18-wheeler coming down on me, I thought I was going to *die* and started praying, he went to the right of me. Long story short, I had to be towed to my garage and 3 weeks later with a new transfer case, rack and pinion, spider gears and another huge bill of \$1800. My mechanic whom I trust stated that he had never ever seen anything like this, it just welded together and seized up. I cannot go over that Interstate even today.

I had a 1987 Jeep that I loved and had for 10+ years. I have had this one little over 3 years and *do not feel safe* in it. I have complained to Jeep but have not heard back from them. And, the place where I purchased my Jeep was fined \$7000 by the ME attorney general for not disclosing prior information on their cars, see attached.

I feel that this car is a lemon, that it is not safe and that someone needs to be responsible for their products and customer satisfaction. I am also writing the

*Anamari  
3/19/05*

Maine attorney general to notify them that I purchased this car from AutoMart and feel that someone needs to be responsible for these defects.

Please, can you help me? Please contact me at home [REDACTED]. My address is [REDACTED], Portland Me [REDACTED]. Thank you so much.

Sincerely

[REDACTED]

Enc

Cc: Me Attorney General

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# Briefcase

## FTD, owner of Sanford firm, tells SEC it wants to go public

FTD Group Inc., the corporate parent of Sanford-based Renaissance Greeting Cards, notified the Securities and Exchange Commission on Thursday that it wants to go public with the sale of 13.1 million shares of common stock. Prior to this offering, there has been no public market for the common stock.

The company estimated that the initial public offering price per share will be between \$12 and \$14. Application has been made for the listing of the common stock on the New York Stock Exchange under the symbol "FTD." For the 12-month period ended Dec. 31, FTD generated revenues of \$417 million.

The offering includes 2.3 million additional shares of common stock being sold to Green Equity Investors IV LP, FTD's principal stockholder, and an affiliate, both of which are affiliates of Leonard Green & Partners LP, at the initial public offering price.

FTD Inc. purchased Renaissance Greeting Cards in 1992 and operates it as a wholly owned subsidiary. Renaissance produces everyday and seasonal cards.

## CMP lowering delivery price for electricity by 4 percent

The delivery price for electricity provided to residential and small-business customers by Central Maine Power Co. will drop 4 percent beginning March 1, the utility announced Thursday.

The drop in the delivery price won't lower overall rates, however, due to a 17 percent increase in the cost of generating power. Power is supplied by independent energy producers, not CMP.

CMP's delivery price is falling in part because expensive energy contracts that predate Maine's 2000 electric

restructuring law are expiring. The Maine Public Utilities Commission approved the price change earlier this month.

## State, two car dealers settle unfair trade practice cases

The Maine attorney general's office has settled two unfair trade practice court cases against car dealers.

One settlement with Prime Toyota, located on U.S. Route 1 in Saco, will prohibit Prime from advertising cars at greatly reduced prices when those cars are not readily available to the public at that price. Prime Toyota did not admit to any wrongdoing. It paid a \$10,000 civil penalty and also paid \$1,000 toward the state's expenses.

The other settlement is with Auto Mart, a Portland dealership. The agreement prohibits the dealership from failing to disclose to buyers damages it knows a car has suffered. Auto Mart will pay a \$7,000 civil penalty and \$500 toward the attorney general's expenses. Auto Mart also did not admit any wrongdoing.

Next week, the attorney general's office will hold a public hearing on proposed unfair trade practice rules that spell out more clearly the kinds of car ads that are considered deceptive. It will be held Wednesday at 9 a.m. in Room 600 of the Burton M. Cross State Office Building in Augusta.

The proposed rules are available on the attorney general's Web site at: [www.maine.gov/ag/dynld/documents/Prpsd\\_Adv\\_RulesII.pdf](http://www.maine.gov/ag/dynld/documents/Prpsd_Adv_RulesII.pdf).

## Mountain club finalizes financing for woods initiative

The Appalachian Mountain Club has finalized an agreement with Citizens Bank and Coastal Enterprises Inc. for \$17 million of financing in support of the club's Maine Woods Initiative. The

financing is based on the federal Markets Tax Credits program. Citizens Bank to offer discount terms to AMC.

The agreement replaces variable interest loans with year, fixed low-interest loans. AMC's costs by approximately \$3 million over the term. This financing also provides an investment in land conservation infrastructure, education and sustainable vesting.

AMC's Maine Woods Initiative designed to attract new tourism and jobs to the region to continue supporting the economy through sustainable forest traditional use. AMC acquired 37,000-acre Katahdin Iron from International Paper in 2003, and operates Little I Camps, a traditional Maine camp open to members and general public.

The AMC is in the process of completing a forest management plan for the project lies at the heart of the 100-acre region and along the Trail corridor. Approximately 100 acres will be managed as a reserve, while the remaining property will be managed for multiple uses, including recreation and sustainable forestry.

## Court halts phone rates through alternative

Maine's highest court has halted telephone rates set through an alternative regulatory process, that the Public Utilities Commission must attempt to compare with those that would have been set from old-style rate-setting.

The Supreme Judicial Court kept alive a dispute over a \$1.78 in the local monthly fee to more than 500,000 Vermonters that took effect in

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