



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100248

Date Received

2005 MAR 2005

Repository

Reference No.  
10115202

OWNER INFORMATION (Type or Print)

Name: [Redacted]  
Address: [Redacted]  
City: PONTIAC State: IL Zip Code: [Redacted]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of a signature, please print your name and address to the vehicle manufacturer.  
Signature of Owner: [Redacted] Date: 3/10/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of dashboard on driver's side: 3C4FY58B15T [Redacted]  
Make: CHRYSLER Model: PT CRUISER Model Year: 2005

Date Purchased: 3-2-05 Dealer's Name and Telephone Number: Sam Lemay  
Original Owner:  Dealer's City: Bloomington/Normal IL State: IL Zip Code: [Redacted]  
Engine: No. Cylinders: 4 Fuel Type: Gas

Transmission Type: AUTOMATIC  Amieck Brakes Powertrain: FRONT WHEEL DRIVE  
 Cruise Control Vehicle Component Code: 180000 VEHICLE SPEED CONTROL  
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 07-MAR-2005 Failure Message: 1,000 rpm Failure Speed: ANY Unknown Still waiting!!

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Goodyear Tire Model (Name or Number): Eagle LS Tire Size (Example P215/65R15): 195-60R15 I think  
DOT No. (Example: DOTM1A9ABC030): [Redacted]  Original Equipment  Prior Repair Failure Location: Unknown  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), fatality, crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

VEHICLE EXPERIENCED EXTREME VIBRATION DURING ACCELERATION. THIS CAUSED THE VEHICLE TO PULL TO THE RIGHT WHILE ON THE ROAD. MANUFACTURER WILL BE CONTACTED BY CONSUMER. \*AK

I noticed that the car started vibrating went to dealer back to Goodyear then another Goodyear dealer then back to dealer called Chrysler then Goodyear got the Runaround from both

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.