


Model 1997 17RG

Do not fail due to usage

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4286) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 1373			
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 15-MAR-2005		Repository <input type="checkbox"/> Reference No. 20 10115165	
OWNER INFORMATION (Type or Print)							
Name				Daytime Telephone Number		E-mail Address	
Address				Evening Telephone Number			
City CHARLESTOWN		State MA		Zip Code			
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input checked="" type="checkbox"/> NO In the absence of an authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer. Signature of Owner _____ Date 3/25/05							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side SN 15107213338 VIN: WV2EHR903V				Make VOLKSWAGEN		Model EUROVAN	Model Year 1997
Date Purchased		Dealer's Name and Telephone Number			Engine: No. Cylinders 6		Fuel Type: Gas 89
Original Owner <input type="checkbox"/>		Dealer's City		State	Zip Code		
Transmission Type Automatic		<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control		Powertrain		Vehicle Component Code 151400 SEAT BELTS:FRONT:BUCKLE ASSEMBLY Multiple Failure: 1	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Incident Date(s) 13-MAR-2005		Failure Mileage 52000 mi		Failure Speed			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make			Tire Model (Name or Number)			Tire Size (Example P215/65R16)	
DOT No. (Example: DOTM1A8BC038)			<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:		
Tire Component Code					Tire Failure Type		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:			Date Manufactured:		Model No./Name:		
Seat Type:			Installation System:				
Child Seat Component Code:			Failed Part:				
APPLICABLE INCIDENT INFORMATION (Use separate or check the incident(s), Failure(s), Crash(es), and Injury(ies).)							
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Number of Persons Injured		Number of Deaths	Reported to Police N
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).							
THE PLASTIC PIECE ON THE RIGHT FRONT SEAT BELT THAT LATCHES AND UNLATCHES THE BELT BUCKLE BROKE AND THE SPRING POPPED OUT. THE SEAT BELT CANNOT BE USED. *AK <i>The metal part that holds the plastic easily opens to separate the fragile plastic and there is very little to keep the case in place, thus letting the spring pop out. Terrible engineering and dangerous to the passengers. It had little use.</i>							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY.			
<small>The Privacy Act of 1974, Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</small>							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

There was also great pressure on the part. Someone getting out of the seat could be enough to cause the problem.

I can show you the piece and its unsafe design will be obvious. To even an untrained housewife. It is a disgrace. The Service Manager at Boston (Ill.) saw it while installed and commented on the danger.

The new one has a small screw to keep the metal from supposing the plastic container. This does not.

J.W. should be ashamed. If nothing is done, I am going to all of my friends at the media across the country.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

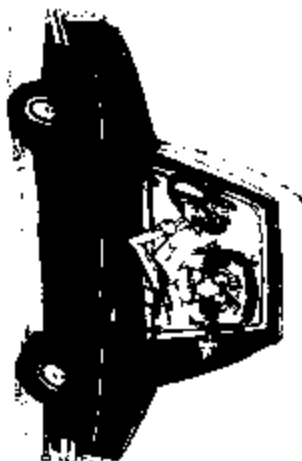
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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National Highway Traffic Safety
Administration
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