U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

2005 APR -5 ... 5:10 19-MAR-2005

FOR AGENCY USE ONLY 241	
Date Received	Repository ☐
	Reference No. 10116132

OWNER INFORMATION (Type or Print)

Name		Daytime Telephone Number	E-mail Address
Address		Evening Telephone Number	
City GULF SHORES	State AL	Zip Code	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ■ YES ☐ NO

In the absence of an ... ddress to the vehicle manufacturer.

Signature of Owner ______ Date 3/29/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side)	Make	Model	Model Year
5B4MP67G123	NEWMAR	MOUNTAIN AIRE	2003

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
30-AUG-03	SANDY SANSING 850/476-2480			No: Cylinders 8	Gas
Original Owner	Dealer's City	State	Zip Code		
[X]	PENSACOLA	FL	32522-7488		

Transmission Type		Powertrain	Vehicle Component Code
AUTOMATIC	[X] Antilock Brakes [X] Cruise Control	REAR WHEEL DRIVE	034510 SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
03-MAR-2005			

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC038)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injuries(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes [X] No	☐ Yes [X] No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure: i.e. parts repaired or replaced (and if old part is available).

RECALL CAMPAIGN 04V084000 CONCERNING WORKHORSE-BOSCH ZOPS BRAKE CALIPERS: AFTER HAVING RECALL REPAIRS PERFORMED, WITHIN 800 MILES OR LESS, THE BRAKES LOCKED UP, AND ALMOST CAUSED A VEHICLE CRASH. CONSUMER TOOK THE VEHICLE TO ANOTHER DEALER, WHO INFORMED THE CONSUMER THAT THIS VEHICLE'S RECALL REPAIRS WERE NOT PERFORMED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. **ATTACH ADDITIONAL SHEETS IF NECESSARY**

THE TURNING WHEEL RV CENTER
1905 S. FRONTAGE RD.
PLANT CITY FL 33563

WORKHORSE, WORKHORSE
29508 SOUTHFIELD RD
SOUTHFIELD, MI 48076
2484451977

WAR 500514
In: 5/4/2003
Out:
SALINAS

MV48674
Service Warranty

11685

03 NEWMAR MOUNTAIN A 5B4MP67G123355009

ED 1 1 FT WHEELS LEAKING FLUID/DO NOT REMOVE CENTER CAP
SEE ARMANDO////// CORRECTION: RR WHEEL COVERS
INSPECTED BRAKES SHOES - FOUND BOTH OIL BATH LEAKING
~~RR OIL BATH CAPS FILLED WITH OIL AND TESTED~~ War
Co.: WORKHORSE Claim Number: 500514

W8000124 AXLE HUB CAP 1

Oil Bath hub caps

2692754062

GULF SHORES, AL

THE ABOVE WORK STATED HAS BEEN COMPLETED!

SIGNED

Vehicle Sold Date: 5/30/2003

Secondary Serial Number: 900456

Turning Wheel RV Center
3040 N.W. Gainesville Road
Ocala FL 34475
Phone #:(352) 368-6645
Fax #: (352) 368-6645
MV49674

RO Number: 7930
Service Advisor: KIM
Tag Number:
Ticket Date: 2/28/2005
Cash Out Date:

Proposed Date - Time Completed: 2/28/2005 - 5:00 PM

Date and Time In: 2/28/2005 8:24:13 AM

Customer Information Number: _____

Gulf Shores AL

Stock Number	Year	Make	Model	Serial Number	Mileage In	Mileage Out
	03	MOUNTAIR AIR	NEWMAR	SB4MP67G123	11534	

Item Type	Mech. Number	Rpr Nbr	Hours	Requested Repair Description Numar
Service Warranty		1	6	Warranty Company: MONACO : MONACO, MONACO - Claim Number : - RIGHT SIDE BRAKE LOCKED UP
Service Warranty		2	0	Warranty Company: MONACO : MONACO, MONACO - Claim Number : - ROTORS
Service Warranty		3	0	Warranty Company: MONACO : MONACO, MONACO - Claim Number : - CENTER PLUG FOR WHEEL BARRINGS BROKE OR MISSING
Service Warranty		4	0	Warranty Company: MONACO : MONACO, MONACO - Claim Number : - RECALL ON BRAKES

DISCLAIMER OF WARRANTIES - Any warranties on the products sold under this repair order are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. This disclaimer of the Seller, in no way affects the terms of the manufacturer's warranty.

Signed: _____

I hereby authorize the repair work to be done along with necessary materials. You and your employees may operate above vehicle for purpose of locking, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs hereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control.

Signed: _____

PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN: I UNDERSTAND THAT UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE, IF MY FINAL BILL WILL EXCEED $100.

__ I REQUEST A WRITTEN ESTIMATE.

__ I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DOES NOT EXCEED $_____. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.

__ I DO NOT REQUEST A WRITTEN ESTIMATE.

SIGNED: _____ DATE: _____

THIS IS ANOTHER TEST

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).