

10/11 4993

L.A. Ca

02-09-05

Dawnler Chrysler
Administrator

NAR
2/1/05

I am writing because I mislaid the letter regarding the recall when I received it however, I later located the letter but before I found it I was involved in an accident which cause body work needs as I got the body work done and when I received request regarding the recall repairs I misunderstood the request & thought it was about accident & mailed the card 10/14/04 stating the car had been repaired that is an error my car has not been repair for the recall matter I went in to Carmax Chrysler - Jeep Dodge 2/9/05 for repair & they informed me that the work had been done not at all the update is because of the card I filled in I am enclosing a copy of my error of the card. The repair date I was not in the city I flew to Atlanta, Ga 11/20/04, return 11/30/04 therefore I am sure the mistake is because of the card I mailed in the work has not been done I do need the request resubmitted

L.H. Ca

in order for the work to be corrected. I'm requesting that my information be removed from the computer the mistake is because my misunderstanding. the dealer say he could not do any thing about it I'm sure you have no record of paying for the problem to be corrected because I was not in city 11/24/04 that is an error. I'm enclosing the copy that I signed but I misunderstood thought it was regarding an accident I was involved in, month of June. If my car was repaired there should be a pymt schedule and to what dealer did the work. Also my signature should appear somewhere.

Yours Truly

DAIMLERCHRYSLER

- SAFETY RECALL - TRANSAXLE FLOOR SHIFTER IGNITION/PARK INTERLOCK

Dear DaimlerChrysler Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has decided that a defect, which relates to motor vehicle safety, exists in some of the following vehicles equipped with a floor mounted shifter and an automatic transaxle:

- 1993 through 1999 model year Chrysler Concorde, LHS and 300M, Dodge Intrepid and Eagle Vision
- 1995 through 1999 model year Chrysler Cirrus and Dodge Stratus
- 1996 through 1999 model year Chrysler Sebring Convertible and Plymouth Breeze

NOTE: Some of the above vehicles were involved in a previous recall which did not fully correct the ignition/park interlock system.

The problem is...

The transaxle floor shifter ignition/park interlock system on your vehicle (identified on the enclosed form) may become inoperative. This may allow the shifter to be moved out of the "Park" position with the ignition key removed (or in the "Lock" position). It may also allow the ignition key to be removed when the shifter has not been placed in the "Park" position. If the shifter is not in the "Park" position, these conditions could allow the vehicle to roll away and cause a crash without prior warning.

What DaimlerChrysler and your dealer will do...

DaimlerChrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will inspect the shift interlock system and either modify or replace the transaxle shifter as required. Shifter modification will take about ½ hour to complete. Shifter replacement, if necessary, will take about one hour. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

What you must do to ensure your safety...

- Simply contact your dealer right away to schedule a service appointment.
- Bring the enclosed form with you to your dealer. It identifies the required service to the dealer.

If you need help...

If you have questions or concerns which your dealer is unable to resolve, please contact DaimlerChrysler at 1-800-853-1403.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler, P.O. Box 610207, Port Huron, MI 48061-0207, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

***Buckle up
for Safety***

Customer Services Field Operations
DaimlerChrysler Corporation
C45

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.

