

: 10/14/92

SEE ATTACHMENT



2/20/05

BETHLEHEM, PA

KEN SERFASS, SERVICE MANAGER

THE PROBLEM WITH THE DIMMING OF THE PANEL LIGHTS RECURRED AGAIN LAST WEEK COMING HOME FROM FLORIDA. (SEE ATTACHED NOTES)

I STILL BELIEVE IT HAS SOMETHING TO DO WITH THE ALTERNATOR. PERHAPS IT DOESN'T MALFUNCTION UNTIL IT GETS HOT.

WHATEVER, THIS IS AN UNACCEPTABLE SITUATION. I THINK YOU WOULD AGREE THAT YOU CANNOT LIVE WITH SITUATION WHERE YOU WONDER IF THE LIGHTS MAY GO OUT.

I AM SENDING THIS TO BUICK IN DETROIT AS WELL AS NHTSA. THIS MAY BECOME A RECALL ISSUE.



BETHLEHEM, PA



P.S. I WILL CALL THIS WEEK FOR APPT.

NAME
DATE
3/1/05

12/13/04

TODAY I TOOK BUICK BACK TO JACK JONGS WITH AN ELECTRICAL PROBLEM WITH THE DASH LIGHTS. ON FRIDAY COMING FROM N.S. THE DASHES WOULD GO DIM FOR FEW MINES AND THEN COME BACK TO NORMAL. THIS HAPPENED SEVERAL TIMES DURING 60 MILE TRIP.

TODAY, KEN SERRASS, SEEMED TO MAKE LIGHT OF THE PROBLEM SAYING THEY WERE AFFECTED BY CLOUDY VS SUNNY SKIES ETC. I TOLD HIM I BELIEVED THERE WAS SOMETHING WRONG, I HAD BEEN DRIVING FOR 50 YEARS AND NEVER EXPERIENCED THIS BEFORE. HE SAYS HE WILL CHECK IT OUT. WE WILL SEE WHAT WHAT HE FINDS,

12/14/04

AFTER KEEPING CAR OVERNITE, KEN COULD FIND NO PROBLEM.

2/14/04 - TODAY, WHILE DRIVING BACK FROM FLORIDA VACATION, THE LIGHT/ELECTRICAL PROBLEM OCCURRED AGAIN. ON ROUTE IT BETWEEN I95 AND WINCHESTER, VA THE PROBLEM HAPPENED TWICE. PANEL LIGHTS DIMMED AT 3:09 PM AND RETURNED TO NORMAL AT 3:10 PM, THEN THEY DIMMED AGAIN AT 3:19 AND DID NOT RETURN TO NORMAL UNTIL 3:44 PM. I ASSUME THE HEADLIGHTS WERE DOING THE SAME THING WHICH IS A SAFETY HAZARD. THE WEATHER WAS CLOUDY AND RAIN, NO SUN TO CONFUSE THE PROBLEM THIS TIME.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**