

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4238)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

 Od_or _____
 r_dt _____
 od_rt _____
 up_ltr _____

2005 MAR -8 PM 11: 39

Reference No.

0114901

OWNER INFORMATION (Type or Print)

Name

Street

Apt. No.

City

DORR

MICHIGA

Zip Code

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
 In the absence of an authorized NHTSA will not provide with name or address to the vehicle manufacturer.

Signature of Owner

Date 2 / 15 / 05

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of
windshield on driver's side)

Make

CHRYSLER

Model

TOWN&COUNTRY

Year

1998

1 C 4 G P 6 4 L O W B

Purchased Date
12-01-04

Dealer's Name

Dealer's City

State

Zip Code

Engine Size
(CID/CYL)
☐ Turbo
☐ Diesel
☒ Gas
☒ Fuel Injection

No. Cylinders

6

Manufacture Date
(on driver's door or pillar)

12-97

Transmission Type

☐ Manual
☒ Automatic

Restraint System

☒ Driverside Air Bag ☐ Motorbelt
☒ Passengerside Air Bag ☐ 2-Point Belt
☒ 3-Point Belt

Cruise Control

☒ Yes
☐ No

Drivetrain

☒ Front
☐ Rear
☐ 4-Wheel

Vehicle Type

☐ Car ☐ Sport Utility
☐ Van ☐ Truck
☒ Minivan ☐ Motorcycle
☐ Other

Body Style

☐ 2-Door ☒ 4-Door
☐ Stationwagon
☐ Pick Up Truck
☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

LEFT STRUT TOWER

Location

☒ Left ☐ Right
☒ Front ☐ Rear

Failed Part(s)

☒ Original
☐ Replacement

Handicap Adaptive Equip

☐ Yes
☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)
Available?
☐ Yes ☐ No
NHTSA Previously
Contacted?
☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

STRUT TOWERS RUST OUT ON SOME OF THESE VEHICLE.S 86 THRU 02 CHRYSLER KNOWS ABOUT
 THIS PROBLEM AND HAVE MADE A KIT TO REPAIR IT BUT CHARGES MOST BUT NOT ALL PEOPLE FOR
 THE REPAIR, ALL VEHICLES SHOULD BE INSPECTED AND REPAIRED IF NECESSARY AT CHRYSLERS
 EXPENSE (THIS IS A VERY DANGEROUS CONDITION IF STRUT GOES THRU THE TOWER WHILE DRIVING)
 ALL OWNERS SHOULD HAVE THER TOWERS CHECKED

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postcard form or fax to 202-366-7882

Log for

2/15/2005 4:14PM

Last Transaction

Date	Time	Type	Identification	Duration	Pages	Result
02/15	04:14p	Fax Sent		0:01	0	Error 3564

* A communication error occurred during the transaction. Try again.
If you're sending, try again and/or call to make sure the recipient's
fax machine is ready to receive faxes. If you're receiving, contact
the initiator and ask them to send the document again.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**