

10114872

Subj: UNSAFE DRIVER'S SIDE DOOR [Incident: 041121-000139]  
 Date: 11/21/2004 9:42:38 P.M. Eastern Standard Time  
 From: CarfaxWebSupport@carfax.com  
 To:

2005 MAR -7 AM 12:38

Your question has been received by CARFAX Consumer Affairs.

CARFAX Consumer Affairs' business hours are 7AM to 6PM Monday to Thursday, 9AM to 6PM Friday Eastern Time. In most cases you will receive a response within 8 hours - with the exception of evenings and weekends. Any messages received after 6PM will be addressed the next business day.

Please do not respond to this message. It is an automated message acknowledgement.

[====> Please enter your reply below this line <====]

[====> Please enter your reply above this line <====]

### Discussion Thread

Customer (Mark Gatz)

11/21/2004 09:42 PM

Quogue, Eastern Long Island, N.Y. "Otis Ford Put Used Parts On My New Car".

(VIN# 1FALP6246SH, 1995 Ford Thunderbird in Vibrant White, 2 door). Your CARFAX Vehicle History Report did not show that this car was ever in a major accident. If not, why not? This car has a VERY UNSAFE DRIVER'S SIDE DOOR, and the current owner MUST be notified ASAP! Please have current owner contact:

Thank you.

2/23/05

Dear NHTSA,

N.Y. State DMV Commissioner's Office in Albany, N.Y., refuses to take any action. Please advise.

Thank you.

Sincerely,

M. Indel  
3/9/05

**"OTIS FORD PUT USED PARTS  
ON MY NEW CAR"**