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Acton, CA [Redacted]
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February 23, 2005

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, DC 20590

Dear Sir or Madam:

Enclosed is a copy of the letter that I have sent to Jürgen E. Schrempp at DaimlerChrysler Corporation. This is in response to the Safety Recall on my Eagle Vision.

I have tried to have this recall executed at two authorized dealerships with no luck. One would give me no reason for refusal and the other alluded to the lemon designator on my vehicle. I purchased the vehicle new and DaimlerChrysler fought the California Lemon Law suit filed by me in 2001 on this car. If they now will not correct the safety recall that was the cause of the Lemon Law suit and will not repurchase this vehicle from me, what am I to do?

Any assistance would be appreciated.

Sincerely,

[Redacted signature]

Jason
3/9/05

[REDACTED]
Acton, CA [REDACTED]
[REDACTED]

February 23, 2005

Jürgen E. Schrempp
DaimlerChrysler Corporation
Auburn Hills, MI 48326-2788

Dear Sir:

After 7 transmissions and 3 personal injuries, I received a recall notice on my car for the problem that I have been fighting since the car had 232 miles on it. The entire time, DaimlerChrysler has maintained that nothing was wrong with the shifting, but was in the transmission. I bought the car right off the showroom floor and within one month was having difficulty with it. All during this time, DaimlerChrysler refused to listen to me and even fought and what I believed to be threatened me into dropping the California Lemon Law case against them. DaimlerChrysler legal informed me at the time that they would fight and appeal any decision made on my behalf. Fearing financial hardship, I reluctantly dropped the suit.

Enough is enough. I have tried to have the recall done at two "5-star" DaimlerChrysler locations, only to be refused. No reason was given at LaBrea dealership in Los Angeles, and Jack Ellis Dodge stated something to the fact that the car listing as a "lemon".

Because the car still exhibits movement / non-movement at times, my personal ethics forbid me from selling the car to anyone. My biggest fear being someone could be hurt much worse than I was when I was pinned between the car and garage door when the car went into reverse with no occupants in the vehicle and the gear indicator remaining in the "park" position! Not to mention that DaimlerChrysler has muddled the Carfax information.

I do not care to have DaimlerChrysler attempt to correct the problem yet again. Even though the vehicle is well past its warranty, I want DaimlerChrysler to do the honorable thing and repurchase the vehicle and get this potential dangerous vehicle off the road. You can see by the timeline included that I have been very patient with DaimlerChrysler's so called fixes in the past and bowed to your questionable tactics. Your letter dated November 7, 2001, from Eric Munk, Fixed Operations Manager, DaimlerChrysler, states that your policy is to "avoid costly, lengthy and unnecessary litigation whenever possible". It also states "As a result of the foregoing facts, and assuming that no additional facts will be presented, we must, at this time, deny liability in this matter." With this safety recall, DaimlerChrysler must now accept responsibility and liability.

February 23, 2005

I'm willing to relinquish the vehicle to any DaimlerChrysler dealership in the Los Angeles, California area once you have sent me funds in the amount of \$29,411.20 or send them directly to the dealership in my name. This amount is the original cost of the vehicle and does not include any punitive damages, which I feel I would be entitled to if this matter went through the legal system. I look forward to your timely response in this matter.

Sincerely,

A large black rectangular redaction box covers the signature area. Above the box, there are two handwritten slanted lines, possibly representing the initials of the sender.

Encl. Timeline of transmission repair; suit information

CC California Department of Motor Vehicles
National Highway Traffic Safety Administration

DaimlerChrysler
Motors Corporation

November 7, 2001

David J. Farrell
Barnes & Farrell, Attorneys at Law
24012 Calle de la Plata, Suite 407
Laguna Hills, CA 92653-7625

Re: [REDACTED]
Model: 1995 Eagle Vision
VIN: 2E3HD66F4S [REDACTED]

Dear Mr. Farrell:

This will acknowledge your letter of October 11, 2001, regarding the above referenced matter.

As you know, Mr. Farrell, we are always interested in resolving a matter of this nature prior to the filing of a lawsuit. Our policy is to avoid costly, lengthy and unnecessary litigation whenever possible.

After a careful review of the documents currently in file, including those your office forwarded to us, we are unable to conclude that DaimlerChrysler Corporation is responsible for the repurchase or replacement of the above-referenced vehicle. As a result of the foregoing facts, and assuming that no additional facts will be presented, we must, at this time, deny liability in this matter.

If you have any facts that contradict this decision, please provide the same to us at your earliest convenience so that we may re-evaluate our position.

If you have any questions or comments in these regards, please feel free to contact Diana Hakala at 826-395-0399.

Sincerely,



Eric T. Munk
Fixed Operations Manager

ETM/DH/im

DaimlerChrysler Motors Corporation
7700 Irvine Center Drive CMS 905-02-00
3rd Floor
Irvine, CA USA 92618-2924

[REDACTED]
Eagle Vision TSI
VIN: 2E3HD66F4S [REDACTED]

Timeline for transmission repairs

Date	Mileage	Location
6/4/97	6316	Star Chrysler – Jeep – Eagle
8/5/97	6760	LaBrea Chrysler – Jeep
8/24/98	13037	Star Chrysler – Jeep – Eagle
11/17/98	16122	Star Chrysler – Jeep – Eagle
7/20/00	41082	Jack Ellis' Glendale Dodge
10/13/00	46480	Jack Ellis' Glendale Dodge
8/2/01	63087 *	Valencia Dodge
10/17/01	65898 *	Valencia Dodge

- Performed under Chryslers Gold Service Contract

Suit Information

Mock v. DaimlerChrysler Motors Corporation, et al.
LACSC Case No. BC263306

Original Attorney: Barnes & Farrell
Date Filed: December 10, 2001
Date Dismissed (without prejudice): April 10, 2002