



U.S. Department of Transportation  
National Highway Traffic Safety Administration

# AUTO SAFETY HOTLINE

## CHILD SAFETY SEAT QUESTIONNAIRE

NATIONWIDE 1-800-424-9293  
DC METRO AREA (202) 368-0123

REFERENCE NUMBER

10113708

DATE RECEIVED

2-21-05

### OWNER INFORMATION (Type or Print)

OWNER NAME (Last, First, Middle Initial)

WORK PHONE

CITY

FRESNO

STATE

CA

ZIP CODE

SIGNATURE OF OWNER

DATE

1-21-05

### CHILD INFORMATION

AGE

27 MONTHS

HEIGHT/LENGTH

27 1/2"

WEIGHT

27 1/2 lbs

### CHILD SAFETY SEAT INFORMATION

MANUFACTURER

Evenflo

MODEL NUMBER/NAME

4381065 P2 Convertible

DATE MANUFACTURED

11-11-00

SEAT WAS

- ☐ Purchased  
☐ Obtained through loaner program  
☒ Gift

SEAT WAS OBTAINED

- ☐ New  
☒ Used

DATE SEAT OBTAINED

5/2004

### VEHICLE INFORMATION

MAKE OF VEHICLE

Chevrolet

MODEL OF VEHICLE

Astro Van

YEAR OF VEHICLE

1992

### ACCIDENT INFORMATION (if applicable)

ACCIDENT?

☐ Yes ☒ No

NUMBER INJURED

NUMBER FATALITIES

POLICE REPORT FILED?

☐ Yes ☒ No

CHILD SEAT LOCATION:

☐ Front

☐ Rear

☐ Right

☐ Left

☐ Center

FACING DIRECTION:

☐ Forward

☐ Backward

### DESCRIBE PROBLEM/DEFECT IN DETAIL (state method of securing child and seat)

Parent states that when she unlatches the harness buckle on the car seat, the tray shield would fly up too fast, and one time a part (spring) broke off/came off, and tray shield would no longer stay attached. (Parent did not have part with them at the car seat checkup today). Parent reported ~~that~~ unable to fix the problem. (parent spanish speaking only - used interpreter to get information)

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974  
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.