

3/27/05 LEWIS



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100248

Date Received  
09-MAR-2005  
Repository

Reference No.  
10113704

**OWNER INFORMATION (Type or Print)**

Name  
Address  
City **WARWICK** State **RI** Zip Code

Daytime Telephone Number  
Evening Telephone Number  
E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date \_\_\_\_\_

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield by driver's side  
**1YVGF22C4X** Make **MAZDA** Model **626** Model Year **1998**

Date Purchased **JAN 1999** Dealer's Name and Telephone Number **HERB CHAMBERS 401-467-6600** Engine: No. Cylinders **4** Fuel Type: **Gas**  
Original Owner  Dealer's City **PROVIDENCE, R.I.** State **RI** Zip Code

Transmission Type  Antilock Brakes  Cruise Control Powertrain **FRONT WHEEL DRIVE** Vehicle Component Code **061110 ENGINE AND ENGINE COOLING:ENGINE:GASOLINE:BELTS A/**  
**AUTOMATIC** Multiple Failure: **1**

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) **08-MAR-2005** Failure Mileage **52,884** Failure Speed **TIMING BELT TENSIONER SPRING**

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make \_\_\_\_\_ Tire Model (Name or Number) \_\_\_\_\_ Tire Size (Example P215/B5R16) \_\_\_\_\_  
DOT No. (Example: DOTM18ABC036)  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code \_\_\_\_\_ Tire Failure Type \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**  
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured **0** Number of Deaths **0** Reported to Police **N**

Narrative Description of Incident(S), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

NHTSA RECALL CAMPAIGN 00V134000: MAZDA ISSUED A TIMING BELT RECALL. THIS VEHICLE WAS NOT INCLUDED IN THE RECALL DUE TO VIN. BUT, THE TIMING BELT MADE NOISE LIKE IT WAS GOING TO BREAK. \*AK  
**① TIMING BELT TENSIONER SPRING WAS BROKEN - AS SHOWN IN PHOTO'S**  
**② HAD TO REPLACE: TIMING BELT KIT, 2 SERPENTINE BELTS, TENSIONER SPRING ASSEMBLY, IDLER PULLEY**  
**NOTE: MECHANIC SAID SPRING COULD GET CAUGHT IN TIMING BELT AND CAUSE ENGINE DAMAGE.**  
**NOTE: 2 PHOTO'S ATTACHED SHOW BROKEN SPRING**  
**NOTE: OLD BROKEN SPRING, TIMING BELT + PULLEY ARE AVAILABLE**

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice **ATTACH ADDITIONAL SHEETS IF NECESSARY**  
The Privacy Act of 1974 (Public Law 94-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

- ① ENGINE WAS MAKING GRINDING + SCRAPING NOISES.
- ② HAD MY MECHANIC ANALYZE NOISE & HE SUSPECTED A TIMING BELT PROBLEM.
- ③ CONTACTED DEALER ABOUT THE RECALL AND WAS DENIED ANY ACTION BY THEM
- ④ CONTACTED MANUFACTURER (MAZDA) AND WAS TOLD MY VEHICLE WAS NOT INCLUDED IN THE RECALL
- ⑤ HAD MY MECHANIC DO THE REPAIR WORK, AND HE CALLED ME TO HAVE ME TAKE PHOTOS OF THE BROKEN TENSIONER SPRING. HE SAID MY VEHICLE (VIN) SHOULD HAVE BEEN INCLUDED IN THE RECALL, BECAUSE WHAT HAPPENED TO MY CAR, WAS EXACTLY WHY THE RECALL WAS ISSUED.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



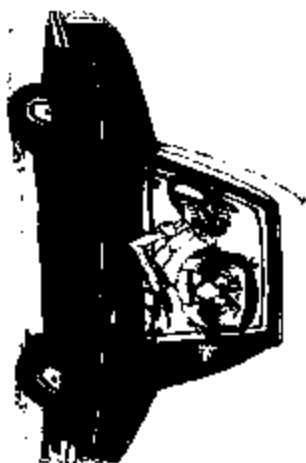
NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

**TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR**

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

**1-888-327-4236**

DOT Auto Safety Hotline  
(DASH) 2 DOT



U.S. Department of Transportation  
National Highway Traffic Safety  
Administration  
[www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

Select Vehicle | New TSBs | Technician's Reference Component Search:

OK

Conversion Calculator

1999 Mazda 626 LX L4-2.0L DOHC

Vehicle Level → Engine, Cooling and Exhaust → Engine → Technical Service Bulletins → All Technical Service Bulletins Recall 00V134000: Timing Belt Tensioner Spring Defect

### Recall 00V134000: Timing Belt Tensioner Spring Defect

Notes

An external spring in the timing belt tensioner could break.

The broken spring may get caught in the timing belt, resulting possible engine stalling.

Dealers will check the tensioner installed and replace it if the vehicle is equipped with the affected tensioner.

Owner notification began September 28, 2000. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Mazda at 1-000-222-5500. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-888-DASH-2-DOT (1-888-327-4236).



THE RED ARROW IN THE PHOTO POINTS TO  
THE BROKEN TIMING BELT TENSIONER SPRING.  
THE MECHANIC SAID IT WAS EXACTLY WHY THE  
RECALL WAS ISSUED.



**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**