



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

2005 APR 25

FOR AGENCY USE ONLY 100247

Date Received

AM 9:43
08-MAR-2005

Repository ☐

Reference No.

10113588

OWNER INFORMATION (Type or Print)

Name

Address

City MELVILLE

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of a signature, NHTSA will not provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 3/14/05

VEHICLE INFORMATION

17-Right Vehicle Identification Number located at bottom of instrument panel driver's side

ZHKRL1858XH

Make

HONDA

Model

ODYSSEY

Model Year

1998

Date Purchased

4/7/99

Dealer's Name and Telephone Number

887-1111 CHRYSLER - BAYMOUTH, INC 669-8800

Engine

No. Cylinders

6

Fuel Type

Original Owner

☒

Dealer's City

WEST BAYMOUTH

State

NY

Zip Code

11704

Transmission Type

AUTOMATIC

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

116100 ELECTRICAL SYSTEM:IGNITION:SWITCH

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-OCT-2004

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THIS VEHICLE EXPERIENCED THE SAME PROBLEM THAT WAS STATED IN NHTSA RECALL CAMPAIGN 03V423000 CONCERNING IGNITION SWITCH. THE KEY WAS ABLE TO GO TO THE OFF POSITION WITHOUT VEHICLE BEING IN PARK. HOWEVER, THIS VEHICLE WAS NOT INCLUDED IN THE RECALL DUE TO VIN. *AK

The vehicle owner spoke with Kim of American Honda (at 800-999-1009) on March 8, 2005 and explained the situation. She confirmed that this vehicle was not covered by the recall, and stated that the owner could bring the car to a dealer for inspection on this issue. Depending on the report of the dealer to Honda, Honda might be willing as a good-will gesture to fix the problem at no charge. stated that this wasn't fair, as he would have to pay for the dealer appointment without any assurance of reimbursement, also that this would require two visits to the dealer for resolution. Had the vehicle been covered by the recall, only one appointment would be necessary and there would be no outlay of money by Honda assigned a case number of N032005-03-0801241.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.