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to address
Listed

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100248	
		Date Received 2005 MAY 26 AM 6:17		Repository ☐	
		Reference No. 10113665			
OWNER INFORMATION (Type or Print)				Daytime Telephone Number 588-532-9488	
Name _____				E-mail Address _____	
Address _____				Evening Telephone Number _____	
City STERLING HEIGHTS		State MI		Zip Code _____	
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer. Signature of Owner _____ Date 5/26/05 ☒ YES ☐ NO					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number (located at bottom of windshield on driver's side) 1GBAJ52FX32		Make SATURN		Model ION	
Model Year 2003		Engine: No. Cylinders 4		Fuel Type: Gas	
Data Purchased AUGUST 2003		Dealer's Name and Telephone Number Saturn of Lakeside 1-586-286-0900			
Original Owner ☒		Dealer's City 18181 HALL RD MACOMBS, MI		State MI	
Transmission Type AUTOMATIC		☒ Antilock Brakes ☐ Cruise Control		Powertrain FRONT WHEEL DRIVE	
		Vehicle Component Code 180000 VEHICLE SPEED CONTROL		Multiple Failure: 2	
3 times vehicle broke repair FAILED COMPONENT(S)/PART(S) INFORMATION					
Incident Date(s) 11-OCT-2004		Failure Mileage 25,000		Failure Speed 2 mph plus	
Repair Re carburetor T.C.M. and lock brakes. get confused with stop and go with traffic - car jerks forward - ride breaks					
3 times vehicle broke repair FAILED COMPONENT(S)/PART(S) INFORMATION					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/85R16)	
DOT No. (Example: DOTM18ABC038)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), crash(es), and injury(ies).)					
Crash ☒ Yes ☐ No		Fire ☐ Yes ☒ No		Number of Persons Injured 1	
				Number of Deaths 0	
				Reported to Police Y	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
VEHICLE EXPERIENCED SUDDEN ACCELERATION WHILE IN TRAFFIC, CAUSING CONSUMER'S VEHICLE TO CRASH INTO ANOTHER VEHICLE. DRIVER SUSTAINED INJURIES. TAKEN FOR REPAIR TO THE DEALER FOR THE SECOND TIME, BUT THE CAUSE WAS UNDETERMINED EVEN AFTER THE COMPUTER HAS BEEN RESET. *AK to dealer					
Dates car was taken for problem when vehicle would surge or accelerate. are April 2004, Oct 2004. Car would continue surge. Crash occurred January 20th 2005. Another crash occurred January 27th 2005 and injuries with still present medical problems and 3 people were injured. Put foot on brake to stop car upon driving take foot off brake car surges forward, put foot back on brake stop a moment in traffic - heavily shaking when stop putting pressure on brake while put foot down and pressing. The car is still accelerating forward. The only way it stopped is when it hit the other car in front. Failure to stop while front end damaged in only 25 or less traffic. Other car a little hole size of 50¢ piece in bumper					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ATTN: **575**
 my car was damaged about \$5000-6000 worth of damages. **575**
 Fisher Body repair the parts. At Mike Silagi 248-649-6100 **Saturn**
 they did use used parts. On April 2004 - they repaired Re-Carboxter PCM **248-**
 computer electronic. On October 4 they said they repaired it again. **586**
 On January 20, 2005 no repair was done. **286**
 On January 27 2005: Pete Delick of Lakeland of Saturn of Lakeland **0200**
 did those repairs plus. On January 27, 2005 that
 repair was done at Fisher Body Refinishing, Mike Silagi
 248-649-6100. Also Mr. Bennett of Saturn Corp. accident
 related vehicle Dept was notified. Also, Mr. Frages 734-5166362
 and independent inspector representing Mr. Bennett inspected car after
 the repair on March 22, 2005. Nothing as of today's date has been
 done excepted looked at it still do not have
 the vehicle as of March 25, 2005.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

When you take your foot off gas
car still drives
in reverse or drive
Brake fights air pressure



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



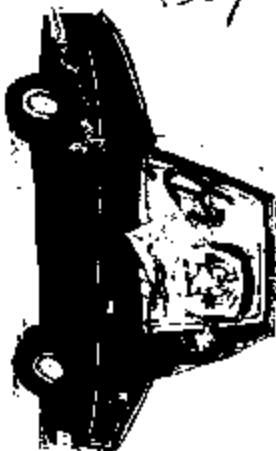
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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

Copies



DOT Auto Safety Hotline
(DASH) 2 DOT

1-888-DASH-2-DOT
1-888-327-4236

and dial toll free at

DASH2DOT

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE

**VEHICLE
OWNER'S**

U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/hotline

PRINT DATE: 3/31/05 15:56:05
 REPORT DATE: 3/31/05

SATURN OF LAKESIDE
 SERVICE HISTORY SUMMARY

PROGRAM: SV1610RG PAGE: 1
 USER: PSALIC11

Vehicle Type: C
 Year: 2003

Make: SATURN

Owner:
 Model: ION 2 SDN

VIN: 1G8AJ52FX3Z

Unit Number:
 Stock Number: 32214L

SO Num	Closed	SA#	Mileage	Amount	LN#	RP#	Type	Op Code	Description	Technician
1221390	03/04/05		29045	.00	1	1	W	E2180	INSULATOR AND/OR BRACKET, FRONT STABILIZ	** Unknown **
					2	1	W	E7701	SHAFT/BOOT, STEERING INTERMEDIATE - GREAS	** Unknown **
1220751	02/21/05		28751	.00	1	1	I	J9995	ENGINE/MOTOR - SYMPTOM DIAGNOSIS	** Unknown **
1220359	02/11/05		28032	.00	1	1	C	J6354	EE PROM - REPROGRAMMING (INSTALL NEW	** Unknown **
					2	1	C	V1275	DAYTIME RUNNING LAMP (DRL)/TURN SIGNAL B	** Unknown **
241028	10/04/04	2	23167	35.25	1	1	W	J9995	ENGINE/MOTOR - SYMPTOM DIAGNOSIS	CHRISTOPHER FLEMING
232119	04/20/04	17	14584	68.55	1	1	I	R9995	WHEELS AND TIRE, STEERING, FRONT AND REAR	WAYNE WINTERSTEIN
					2*	1	C	M5025	INSPECT AND ROTATE TIRES AND WHEELS	WAYNE WINTERSTEIN
					3*	1	W	K5364	TCM-REPROGRAMMING	WAYNE WINTERSTEIN
216543	01/08/04	17	8873	60.45	1	1	W	V1095	RECALL (03068) FUEL FILTER REPLACEMENT I	NICHOLAS LAMILZA
223533	11/08/03	14	5876	.00	1	1	C	K9995	TRANSAXLE - SYMPTOM DIAGNOSIS	TODD OLSON
221650	10/04/03	17	3877	38.69	1	1	I	M5010	CHANGE ENGINE OIL AND FILTER	WADE MARTIN
					2*	1	C	M5120	TIRE REPAIR	WADE MARTIN
690123	09/11/03		2491	.00	1	1		24532	WARRANTY LOCKOUT, ON ROADSIDE	** Unknown **
218914	08/13/03	17	1262	76.00	1	1	C	B4365	ROD, FRONT DOOR LOCK CYLINDER TO LOCK -	WAYNE WINTERSTEIN
217239	07/14/03	2	59	2500.00	1	1	W	X5015	\$500.00 BONUS CASE	PETER SALICH
					2	1	W	X5001	CUSTOMER CHOICE ALLOWANCE PROGRAM-\$2000-	PETER SALICH
216487	07/02/03	17	1	99.50	1	1	W	Z7000	NEW VEHICLE INSPECTION - BASE TIME	ZORAN DIMITRIJEVIC

** Following the line number denotes added operation.

** End of Report **