

See: 10113626
Complaint attached list

C.C./ W. J. Kuran
V. Pro.
U.S. Dist. Ct.
Manhattan

OWNER:

PATCHOGUE, NY

VEHICLE: NISSAN ALTIMA 2003

Purchase 03/03

VIN #: 1N4AL11D83C

February 14, 2005

Att: CEO Carlos Ghosn

To whom it may concern:

I am writing this letter to notify you of my concerns regarding my car. (First letter July 04.)

Attached are a list of repairs, since my purchase, and complaint of four rusted wheels.

This is a chronically defective vehicle. It has caused me lost confidence & fear as to what next will go wrong, or if 2 will break down on the road, etc.

So far, everything has been serviced under warranty, at Nissan 112, Patchogue. I do not have extended warranty as friend & colleague in my company, made me feel secure, that owning a N. Altima was a good choice, as they have had no problems. My concern is the future of vehicle. Original extended coverage was \$1300, now is \$1800. I cannot afford this amount.

I have only been able to speak to customer service specialists, Jonathan - I cannot speak to anyone in

NHL
2/11/05

Marie Wettkeller
conf.

(2)

Authority. They are making decisions for me, and I get the "been-around", and truthfully, "blown off".

I need some kind of security of extended warranty for the future of this vehicle.

Also, I truthfully have waited around by company parking lots, and have not seen rusted wheels. I asked to have brass do something about this. Perhaps paint them. I do not think that is an unreasonable request. It makes a new car look real. They said no.

People at work bought their car previous to me & no problem. My daughter has a Honda Civic, 2 yrs. old. No problem. Something is wrong with this vehicle, that so much has gone defective on it. Also, two people in my company wanted to purchase an Altima & Maxima, and now they are discouraged as I am.

This has taken my joy away from owning. What I thought was a safe and good-looking vehicle.

Can you please help me with this problem and give me some security for the future?

Your prompt attention to this request is greatly appreciated.

Very truly yours,

OWNER:

ARTURO GARCIA, NY

VEHICLE: NISSAN ALTIMA 2003

VIN #: 1N4AL11D 93C

MARCH 27 2003

PURCHASE

REPAIRS:

MAY 02, 2003

WATER PUMP

HOUSING LEAKING
ASS'Y / GASKET

OCT. 20, 2003 RECALL - PRE-CATALYST

NOV. 13, 2003 RECALL - ALT. FUEL PUMP COLO PRODUCT UPDATE

APRIL 20, 2004 WINDSHIELD LEAK - ROOF TO SEAT.
REPLACED WIND. / DOOR SEAM / SEAL

CAR WOULD NOT START. / IDLE AIR
VOLUME L.P.

NEEDED TO GO TO ENTERPRISE CAR RENTAL
AS MY CAR NOT AVAILABLE / TO RENT A CAR.

JUNE 23, 2004 WINDSHIELD AGAIN - STRESS CRACK.

JANUARY 21, 2005 - I PAID TO REPLACE BROKEN WIND-
SHIELD WIPER. - SPLIT.

NO HEAT OR DEFROST.

RPL. THERMOSTAT / WATER INLET / OUTLET
RADIATOR CAP.

JANUARY 24, 2005 NO HEAT - NO DEFROST

LEAKING FROM UNDER CAR.

BROWN SPOTS - GREEN / ANTIFREEZE
RPL RADIATOR ASS'Y
RADIATOR

ALL FOUR WHEELS HAVE RUSTED.

TRANQUILITY

TOTAL PEACE OF MIND

GENUINE SERVICE & PARTS



TRUST

NISSAN GENUINE SERVICE AND PARTS TO HELP
PROVIDE YOU WITH A SENSE OF SECURITY

Experience the tranquility that comes with knowing
your Nissan is running right. Trust in the name that built
your vehicle to provide great service with authorized
factory-trained technicians, Genuine Nissan Parts and
advanced diagnostics.

Patchogue, NY

PERMIT NO. 6935
PAID
COLUMBUS, OH
U.S. POSTAGE
FIRST CLASS