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U.S. CONSUMER PRODUCT SAFETY COMMISSION
WASHINGTON, DC 20207

Todd A. Stevenson
Director • Office of the Secretary

Tel: 301-504-7923
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February 1, 2005

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
Department of Transportation / Office of General Counsel
400 7th Street, S.W.
Washington, DC 20590

The U.S. Consumer Product Safety Commission cannot process the enclosed request or letter. The products or matters that are the subject of the correspondence do not fall within our jurisdiction. As a result we do not maintain any records responsive to the request and cannot respond to the concerns of the correspondent.

We are forwarding the request or letter for whatever action your agency deems appropriate. We have notified the correspondent about the referral.

If you have any questions or concerns, please contact us.

Sincerely,

Todd A. Stevenson

Enclosure



**U.S. CONSUMER PRODUCT SAFETY COMMISSION
WASHINGTON, DC 20207**

Todd A. Stevenson
Director - Office of the Secretary

Tel: 301-504-7923
Fax: 301-504-0127 • Email: tastevenson@cpsc.gov

February 1, 2005

South Holland, IL

Re: Inquiry about your Dodge Intrepid

Dear

Thank you for your inquiry to the U.S. Consumer Product Safety Commission (Commission). The matter about which you are corresponding does not fall within our jurisdiction. As a result, we do not maintain any records responsive to your inquiries and cannot respond to your concerns. We are sending your letter to the National Highway Traffic Safety Administration (NHTSA). The NHTSA may maintain the information you are seeking.

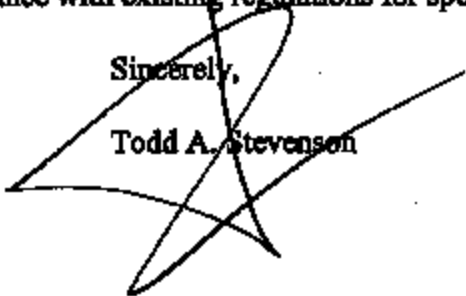
You can contact them at their website, www.nhtsa.gov, or at this address:

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
Department of Transportation / Office of General Counsel
400 7th Street, SW
Washington, DC 20590

The Commission is an independent regulatory agency of the federal government. Its mission is to protect the consumer from unreasonable risks of injury associated with consumer products, such as home appliances, clothing and toys. It has jurisdiction over more than 15,000 consumer products, and administers the following safety laws: The Consumer Product Safety Act, the Federal Hazardous Substances Act, the Flammable Fabrics Act, the Poison Prevention Packaging Act, the Refrigerator Safety Act and the Cigarette Safety Act. Our records usually concern issues of safety and compliance with existing regulations for specific manufacturers and their consumer products.

Sincerely,

Todd A. Stevenson

A large, stylized handwritten signature in black ink is written over the typed name "Todd A. Stevenson". The signature is highly stylized, with long, sweeping strokes that extend above and below the name.

204 to NHTSA
South Holland, IL

2003 JAN 25 A 10 05

January 18, 2005

DaimlerChrysler Customer Assistance Center
P.O. Box 21-8004
Auburn Hills, MI 48321-8004

Dear Sir/Madam:

I am writing with regard to the Dodge Intrepid. My husband purchased a 1999 Dodge Intrepid in January 2003. When we purchased it, the car had approximately 75,000 miles on it. I realize that it is difficult to guarantee a used car; however, since we have purchased it, we've learned that the Dodge Intrepid has numerous problems with regard to its engine. Several people have had problems with this vehicle.

Knowing this, my husband has put more expensive oil in the car to help avoid problems. As you can see from the enclosed invoice, our car now has approximately 122,000 miles on it with knocking in the engine. The Chrysler dealership has told us that the engine is basically shot, and we will now have to get either a used engine or a rebuilt engine. The mechanic at Chrysler indicated that the rebuilt engines do not hold up very well, due to the type of engine that has been put in the Intrepid. Since we are still making payments on the car, it would be foolish of us to just junk the car. We are faced with putting a used engine, which will cost approximately \$4,000 between the cost of the engine and labor, or \$7,000 for a rebuilt engine.

I feel that since Chrysler knows there are engine problems with this particular vehicle, some type of monetary relief should be given for these types of situations. I would really like to see Chrysler compromise with us for a 50/50 deal - in other words, if we get the used engine, I would like to see Chrysler absorb \$2,000 of the \$4,000 cost. Please contact me regarding your decision.

Sincerely,

Enclosure (copy of invoice)

cc: Consumer Product Safety Commission (w/enc1.)

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**