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February 7, 2005

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To Whom It May Concern:

My name is [REDACTED] I own a 2003 Ford Ranger XLT and just recently, the airbag symbol on the dash started coming on. This concerned me because I did not want to get in an accident and the airbags not deploy or even deploy for no reason.

I took my truck in to have that looked at and the Technician at Rogers Ford explained to me that the problem was being caused by a rivet of some sort rubbing against the wires under the passengers seat carpet. He explained to me that the manufacturers of the truck were to blame when assembling the truck because the wiring was installed improperly and so he had to rewire that portion. I believe this to be a safety concern.

Due to my warranty being up, I had to pay for this out of pocket. The fact of the matter is this was a manufacturing defect and I feel as though I should not have to pay for this. Also, if you are aware of this safety defect you are negligent in warning those who have purchased this same model of vehicle. With this in mind I am sending a copy of this letter to the Consumer Safety Commission and DOT Safety and the State of Texas Attorney General's Office.

I feel as though I should be refunded this money as a manufacturers safety defect. I also believe a safety advisory should be issued concerning this model and defect.

Sincerely, [REDACTED]

cc. Consumer Safety Commission
DOT Safety
State of Texas Attorney General's Office

Marina
3/1/05

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DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
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THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**