



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

Repository ☐

07-MAR-2005

Reference No.
10113544

OWNER INFORMATION (Type or Print)

Name

Address

City

BARSTOW

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 3/28/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side)

1G8ZP128812

Make

SATURN

Model

SC1

Model Year

2001

Date Purchased
07-FEB-05

Dealer's Name and Telephone Number

PAUL JORDAN (760) 256-8668

Engine:

No. Cylinders 4

Fuel Type:

Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☐ Antilock Brakes

☐ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

116100 ELECTRICAL SYSTEM/IGNITION/SWITCH

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

10-FEB-2005

Failure Mileage

74700

Failure Speed

Enclosed copy

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE CONSUMER WAS ABLE TO REMOVE THE KEY FROM THE IGNITION WHILE DRIVING. THE CONSUMER WAS ALSO ABLE TO START THE VEHICLE WITH ANOTHER KEY OTHER THAN THE WHICH WAS DESIGNED FOR THE VEHICLE. *18

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

①

3-21-05

To whom it may concern:

First of all, I would like to say this is NOT a threat, or a tactic to blackmail, or scare, but a request for ALL \$500.⁰⁰, or NO Less. than \$ 300.⁰⁰, of my down payment.

④
Receipt of
down
payment

As well as a personal settlement letter, to try to avoid any court costs to both parties. I am sure court fees will exceed \$300.⁰⁰ or more. So to both benefits, of our financial pockets \$ 300.⁰⁰ will settle our problem.

This is just one of the incidents, or problems I have had since I purchased this vehicle, and they are to the best of my knowledge, true & correct.

This also did not include Mr. (Incident) Neamiah, just Paul Jordan, but because of humiliation, name calling, or shall I say "Defamation of character." I

(2)

shall include Mr. Neamiah as having such parts in this.

Starting with Feb 7, 2005 I went to Sales International, to purchase a 2001 Saturn, which I previously made contact with Paul, on the price and stipulation, or terms of the Saturn. And they were OK. I agreed well back to Feb 7, 2005 I was ready to purchase Saturn. Paul was gone for about 10 min, Mr. Neamiah helped me, and he asked me to test drive a black Honda, well the car sold itself, the Honda was nice, smooth, had a little more miles, but was exactly the same asking price, which was 6995. So I asked to take the Honda instead. Mr. Neamiah, then contacted Paul by telephone, and Paul informed him that I could Not purchase Honda with \$500.00 cash down, (which was for the Saturn) but no less than \$1000.00. It didn't make sense. 2 cars for \$6995. Why was \$500.00 down OK on the Saturn, but not for the Honda. The Honda had more

(3)

miles than the Saturn. the Saturn had 73,000 miles, the Honda had 145,000 miles. Both same year. he told me NO other CAR but the Saturn For less than a \$1000.00. He knew I only had \$500.00, because OF previously encountered conversation with PAUL. so it was like a premeditated deal.

(1st) the drivers side panel by the Floor brake and Gas Pedal on the right side was missing, he said someone test drove it and stole it, he said he would Order it. It would take a couple OF days. I have the Due Bill, that States Driver side console panel. 3 weeks went by, I asked him he said Oh I forgot!! well It almost cause a accident. My right side pants Leg got caught or hooked on a screw or bolt, I couldn't reach my Brake pedal, It was as if my leg was tied down, It took me a minute or two Not to panic, I was turning cars behind me, and on coming traffic, frightened me. I Kicked and pushed my right leg w/ my

(B)
Due bill
stating to
order
panel

(4)

Left leg, and Lifted it up enough to rip my pants, but enough to apply the brake. ~~but~~ Later I confronted neemiah as well as paul, they called me a liar, and stated, that it looked fine as they followed me around for weeks. Why Follow me I had no idea I did anything wrong, I got a certified letter stating that he would fix the problems to my satisfaction, and w/ my first contracted monthly payment due that day I didn't see any problems. Why Follow me?? IF they needed anything why didn't they call or approach me, I NEVER stated or gave them any reason not to be able to speak to me personally.

(C)
certified
letter

2nd- the ignition switch was hard to start and would not turn to the OFF (lock) position, it would stay at (acc), Not only that but while the car is in motion, you can remove the key and keep it out and replace w/ any key, and it worked to start or stop the car.

(5)

that explains why the Front Top Panel Console (by the steering wheel and meters) was loose and visible, like it had been taken apart.

(3rd) the First 2 weeks the car was not even running, it just didn't start one morning, and meaning it's a used car, and the dealer warranty paper was, not legible, or readable, My husband and I checked battery looked OK, so we thought the starter, we priced them, they were around \$200.00 so we didn't have the money for that, so it just sat in the garage. I have witness, because I called my Aunt Patty, cause I had to pick up my kids from school, and was gonna be late, so she knows the car didn't work, and told me to take it back, meaning I just had it for 2 ~~days~~ days, so Paul picked it up said he charged it all night and there was nothing wrong, I asked him about the ignition switch, he said he doesn't know how to fix that, I joked around and

Witness:

(6)

told him we could have our mechanic look at it, and he could fix it, if he took off our first payment, he said yeah right.

(7) I later that night talked it over w/ my husband, we decided this was a big mess, and since Paul carried the contract himself (not a finance company or bank) then we would give the car back and if he would give me my down he said no then I asked for \$300 back, he said this is "Not Lets make a deal" were gonna pick up the car!, so lets see how good or brave you are, and leave it parked in your front yard. I didnt get it, or payment wasnt due yet. how could he threaten me?

(8) I knew he was wrong, so I called:

1. FEDERAL TRADE COMMISSION
2. BETTER BUSINESS BUREAU
3. CONSUMER PROTECTION AGENCY
4. NATIONAL HWY TRAFFIC SAFETY ADMIN.
5. DEPT. OF FINANCIAL INSTITUTIONS
6. DEPT. OF INVESTIGATIONS DISTRICT OFFICE OF THE DMV.

(7)

7. CARFAX.COM
8. CONSUMER AFFAIRS
9. Saturn District recalls

and IF needed I can provide phone numbers and (REFERENCE FILE, and case #) to all 9 contacts.

Carfax-reported a Failed emissions test, when the emission check performed during inspection indicated the vehicle was emitting more than the allowable emissions standards and or had missing or modified parts. That indicates engine problems and needs to be inspected by the manufacturer. (never happened)

1st Fail Date - 5/30/2003 61,000 miles
2nd Fail Date - 2/14/2004 70,000 miles.
UNLESS MY VIN #, OR CARFAX IS wrong, thats what they have.

(year)
Saturn = has recalled 2000 to 2002 because OF mechanical work that the mechanic performs and doesn't put the PARK transmission, Key Switch properly back to manufactured state. Can cause the (PARK interlock drive) to pop out causing the car to lock in driving motion.

(8)

The DMV (Investigations District) - has advised me to Fill out complaints On him and his business and his co-worker, stating I have every and all right to a refund, And advised me to pursue civil action, For the rest, and sent me complaint Forms, and Court Forms to CIVIL Court, and the Hiway safety admin. also advises me OF my rights, and has said that car is a safety hazard.

I have
names
and #s
OF 3
customers!

(14) Well this is a small town, I have stopped, and approached 3 other vehicles, with his car plates (take a look) and asked them how things went, with there deal, and I told them if it was none of my business I would leave, they were all very helpful, 2 OF the 3 cars were somewhat ~~disgusted~~ disgusted, w/ paul and neemiah, thmk he ripped them off, and 1 other has told me, that he can pull the car key out of the switch while in motion. And he stated to me before I said anything to him about the switch

(9)

and the funniest thing is they are not the same kind of car or company, or manufacturer, what are the odds that 2 cars, different cars, same problem, same dealership! well his panel on top was obvious it was removed as well as if he is taking the panel appart and pushing mileage back, and because the law and manufacturer doesnt suggest that, they can not be properly put back together! Now that is just a guess, but only explains it. And was brought up by the the DMV.

Police
has
report

(10) I was shopping ~~and~~ (I had some important papers, and my son's asthma medicine, in the car) and out of the store I come, my cars gone!! I didnt see, or hear anyone, I went to the police Dept. they told me my car was repossessed. that was on 3-17-05 2 DAYS after my payment was due, I was 2 days late ~~for my payment~~
~~gets paid on 3-17-05~~
~~on the 17th of March~~
~~and the car was~~
~~repossessed~~

(10)

and I told him that weeks ago that we got paid OF FEEDBACK, he said he would change it, that's before I told him of all the complaints, after that, he called and harassed me, threatened me, called me names, and I have a Phone Log of times and days I was called a liar, a NUT, A stupid woman, A thief, after I tried to tell them I contacted these 9 resources, & that's coming from PAUL & MR. NEAMIAH! IN FRONT OF A POLICE OFFICER!

that's because the day my vehicle was stolen, or repod I went to the police, and they informed me to continue with the Hwy Patrol, DMV, Federal Trade, etc... that I was doing the right thing, and went to the car lot to get my sons asthma medicine and papers, my sons only inhaler was in there, and MR. Neemiah seen me walking down to the lot, and told the 2 young guys to call the police, and lock everything and not answer

Paul also states to me if I give him \$50. he'll let me get my stuff out

(11)

the door to me, I was so
spooked, Like I was gonna
hurt anyone, kids to the
matter. I had 2 of my 4
kids with me in the truck,
I pick up kids from DRUG
Homes, and have worked for
the schools for 6 years
what was that about, dont
know, as if they were
scared of something, not
me, I didnt do anything, but
ask them please to give
me the stuff in the car.
MR. Meamiah called Paul, he
came over they called the
police, he wouldnt give me the
stuff, they just laughed and
called me names, and the police
said it was his property that
they didnt have too. I left
so upset, humiliated, crying,
why I didnt do anything... So
Monday 3-21-05 I heard the
phone while I was showering,
I came out, the CALLER ID
said Sales International, I
called back, MR Meamiah answered,
said "why would we call you, we
all know your number, why would we

(12)

Call a nut!" I told him I would bring the phone to him, and show him, he said I was such a liar. I hung up, to get a message later From the Secretary Bonnie (who has been a doll, and please don't include her in any of this!) Stating that they had my stuff. So you see, I don't appreciate, and think these 2 guys, should continue to do this, to anyone else in this town again! And Back to the First page of this letter, ALL I want is my Down Payment Back, you got your car back, its only fair after all you've put me through!!

I you don't pay my down payment that I am requesting by 3-23-05 I will see you guys in COURT!!



I CAN AND IF NEEDED
 provide all DOCUMENTATION
 to state truth on all
 in this letter

①
 contract

AND By the way check
 the contract its NOT
 accurate, AND as FAR as
 the Dmv Goes you didnt
 pay that amount to them,
 thats on the contract!

CIVIL LAW
 1 MORE thing CALIFORNIA LAW
 GIVES YOU 30 Days from
 DATE OF PAYMENT DUE to
 bring current moneys due, and
 you cannot Foreclose, repossess
 prior to the 30 Days unless
 in writing. It was 2 days

and where was my 1st
 payment coupon, or payment
 book, I never got it. was it
 at the same place, the front
 panel was at??

CONTACT/MAILING ADDRESS

[REDACTED]

BARSTOW, CA

[REDACTED]

[REDACTED]

EMAIL:

[REDACTED]