

Date: February 14, 2005

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From:

Laurel, MD.

Home:

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To: U.S. Department Of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC. 20590
RE: 10107162

To whom it may concern,

I seem to be having too many problems with my 2004 Nissan Quest 3.5S ever since I bought it and up to now that I am sure that it is an unsafe machine. The biggest concern that I have is the following:

- 3 times I've gotten the "Service Engine Soon" light on which the Nissan Service shop informed me that the code indicated problem with the Evaporation control. See repair dates 11/18/03 (1,739 miles), 11/1/04 (6,302 miles) and 1/10/05 (8,312 miles).
- 3 times I've reported related problems to steering. See repair dates 11/18/03 (1,739 miles - creaking felt on steering wheel), 7/6/04 (3,962 miles - sound in the engine compartment) and 8/9/04 (4,116 miles - fluid flooded my garage floor). It's a good thing it didn't happen when I was driving.
- Computer tire monitor indicates flat tire (or low tire pressure) during cold weather. Nissan Service added appropriate air on tires to maintain (32 - 33 PSI) but when the car run after 5 minutes it goes up 4 degrees higher (over inflated). When the weather goes warmer the setting will then be above 40 PSI which is dangerous to drive if not adjusted. I brought to Nissan again and Service personnel told me they can't find the problem and to keep adding or reducing the pressure to maintain to the ideal PSI. This is un-acceptable for me to do all these work every time I use the car. It happened in the winter of 2004 and see repair service dates 1/18/05 (8,342 miles) and 2/14/05 (8,356 miles).
- SRS (Air-bag) warning lamp came on after the recall campaign was performed. See repair date 9/8/04 (4,354 miles).

M. Minin
3/8/05

- Other manufacturing problems like :

- o Driver side power window intermittently not working see repair dates 9/16/03 (444 miles), 11/18/03 (1,739 miles), and 11/1/04 (6,302 miles). Even after recall performed.
- o Sliding doors makes loud bump when opened all the way especially at incline. See repair order 11/18/03 (1,739 miles).
- o Heat outlets located on floor behind the first row seat can't be controlled by the passenger rear controls. It is controlled by the front controls. Ceiling vents are only for AC. See repair order 12/22/03 (2,305 miles).
- o Dome lights not working. See repair order 8/9/04 (4,116 miles) and 11/1/04 (6,302 miles). Even after recall was performed.
- o Door rattles. See repair order dated 11/1/04 (6,302 miles).

Based on these experiences I am wondering if the safety feature really will work when needed most. I read others having identical problems and far worst experiences than I had from the www.edmunds.com forum titled 2004 Nissan Quest Problems.

Thank you and I hope you can help us consumers make our cars dependable and safe.

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