



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-00T
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

2005 MAR 07
07-MAR-2005

Repository

Reference No.
10213511

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: TRENTON State: OH Zip Code: 45067

Daytime Telephone Number: [REDACTED]
Evening Telephone Number: [REDACTED]
E-mail Address: [REDACTED]

Do you authorize the use of this report to the manufacturer of your vehicle?
In the absence of your signature, we WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 03/25/05 YES NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side): 2FMYU93164K [REDACTED]
Make: FORD Model: ESCAPE Model Year: 2004
Date Purchased: 7/3/04 Dealer's Name and Telephone Number: KERRY FORD 513-671-6400
Original Owner: Dealer's City: CINCINNATI State: OH Zip Code: 45246 Engine: No. Cylinders: 6 Fuel Type: Unleaded 87 OCT
Transmission Type: Automatic Antilock Brakes Cruise Control
Powertrain: [REDACTED] Vehicle Component Code: 110000 ELECTRICAL SYSTEM
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 05-MAR-2005 Failure Mileage: 9,000 Failure Speed: Parked

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM4LSABC036): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

COMPLAINT RECEIVED VIA E-MAIL. MY WIFE AND I PURCHASED A 2004 ESCAPE LAST YEAR, AND WE HAVE JUST LOST THE VEHICLE TO A FIRE. UNFORTUNATELY, MY ENTIRE 5,000 SQ. FT. BARN IS TOTALLY DESTROYED AS WELL, AND I NEARLY LOST MY HOME. SHE PARKS HER ESCAPE IN AN OPENING IN OUR DETACHED BARN TO KEEP IT OUT OF THE WEATHER. ON THE MORNING OF 3/5/05 (4:45 AM), I WOKE TO A GLOW IN THE WINDOW, FINDING THAT MY BARN WAS TOTALLY ENGULFED IN FLAMES. WHEN I FIRST DISCOVERED THE FIRE, THE FLAMES WERE CONTAINED TO THE AREA OF THE BARN WHERE HER ESCAPE WAS PARKED. THE FIRE SPREAD QUICKLY, AND WE LOST THE STRUCTURE AND THE ESCAPE. LOCAL FIRE INVESTIGATORS ARE LOOKING AT THE ESCAPE AS THE CAUSE OF FIRE. THEY BELIEVE THE WIRING MAY HAVE IGNITED WHILE SITTING IDLE (NOT RUNNING). I FOUND MANY INSTANCES ON THE INTERNET WHERE SOME FORD MODELS HAVE CAUGHT FIRE WHILE SITTING IDLE, BUT I HAVEN'T FOUND ANY REFERENCE TO THE ESCAPE. CAN YOU ADVISE IF YOU HAVE HISTORY OF SUCH FIRES WITH THE ESCAPE? I APPRECIATE ANY INFORMATION YOU CAN PROVIDE. MY INSURANCE COMPANY WILL BEGIN AN INVESTIGATION TOMORROW, AND I AM TRYING TO COLLECT AS MUCH INFORMATION ON SPONTANEOUS FIRES ON FORD PRODUCTS, ESPECIALLY THE ESCAPE. *JB

State Farm Ins. HAS video, Photos & Receipts

Include, if available: Police/Fire Department Report, Photos, and Repair Invo(s). ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.