



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received: 04-MAR-2005
Repository:
Reference No.: 10113498

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: THORNTON State: CO Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED]
Evening Telephone Number: [REDACTED]
E-mail Address: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 5/16/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1B7GG2AN4YS [REDACTED]
Make: DODGE Model: DAKOTA Model Year: 2000

Date Purchased: Nov 21, 1999 Dealer's Name and Telephone Number: North Glenn Dodge 303-457-4810
Engine: No. of Cylinders: 8 Fuel Type: Gas

Original Owner: Dealer's City: North Glenn, CO 80234 State: CO Zip Code: 80234

Transmission Type: AUTOMATIC Antilock Brakes: Cruise Control: Powertrain: 4 WHEEL DRIVE
Vehicle Component Code: 133000 VISIBILITY: POWER WINDOW DEVICES AND CONTROLS
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 04-MAR-2005 Failure Mileage: 52,000 Failure Speed: [REDACTED]
Power Windows Front Left & Right

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM9ABC036): [REDACTED] Original Equipment: Prior Repair: Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

FRONT DOOR WINDOWS FAILED TO WORK PROPERLY WHEN DRIVER APPLIED THE BUTTON. WINDOWS WOULD NOT COME UP OR DOWN WHEN IN USE. DRIVER DROVE THE VEHICLE TO THE DEALER, AND MECHANIC DETERMINED THAT THE MOTOR NEEDED TO BE REPLACED. *AK

*DIA NOT GO TO DEALER
waiting on what I should do*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

FRONT Right Power Windows quit working, will not go down and 7 weeks later the DRIVER side window wouldn't go down, now the power door locks make a loud noise when locking or un locking the doors, I believe these failures are a safety issue and should be addressed as soon as possible

THANKS, [REDACTED]

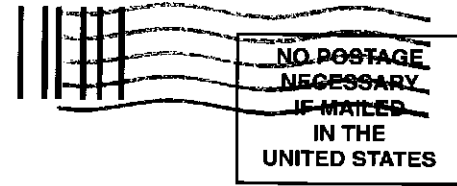
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National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

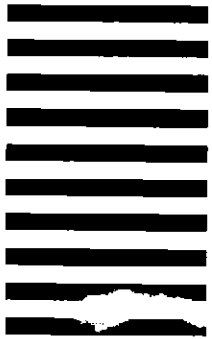
Official Business Penalty for Private Use \$300



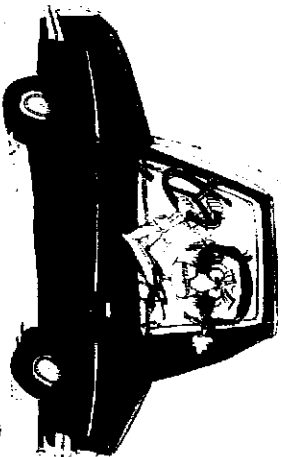
BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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and dial toll free at

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COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE



VEHICLE OWNER'S