



10113438
Attorney General of New Mexico
CONSUMER PROTECTION DIVISION

2005 MAR -2 AM 3:57

PATRICIA A. MADRID
Attorney General

STUART M. BLUESTONE
Chief Deputy Attorney General

February 15, 2005

GLENN R. SMITH
Deputy Attorney General

Consumer Affairs
Hyundai Motor America
P. O. Box 20850
Fountain Valley, CA 92728-0850

RE: Consumer complaint of Lucille and Earl Angell

Dear Consumer Affairs:

The New Mexico Attorney General's Consumer Protection Division has received a complaint against your business. Copies of the consumer's complaint and related documentation are enclosed.

Our role is to consider the views of both parties and attempt to resolve this matter in an amicable fashion to the satisfaction of all parties, without the added cost of litigation. Once you have reviewed the enclosed documents and complaint, we request that you send a written statement of your position to us within ten (10) business days. Please include copies of any documents you feel are pertinent to this matter. Please be sure that all copies are legible, and clearly show all signatures and dates.

If, after reviewing the statements by each party, we believe that a violation of the New Mexico consumer protection laws appear to have occurred, we will notify you of that fact. We will again urge you to resolve the matter to avoid possible litigation or continued investigation. A copy of your response will be furnished to the consumer. In addition, we ask that you not contact the consumer. All communication should be directed to and through this office.

Please send your written response and all correspondence to the address below. Due to the volume of complaints handled by our office, we must ask that you contact us in writing. Thank you for your cooperation.

Sincerely,

Helen D. Trujillo
HELEN D. TRUJILLO
Consumer Advocate
Consumer Protection Division

MAP
GRR
3/3/05

Enclosures

cc:

Southwest Hyundai (w/copy of complaint for handling and response)

National Highway Traffic Safety Administration (w/copy of complaint for handling)

ATTORNEY GENERAL PATRICIA MADRID
Procuradora General del Estado Patricia Madrid
 Consumer Protection Division / *División de Protección al Consumidor*
 P.O. Drawer 1508, Santa Fe, NM 87504
 1-800-678-1508 / (505) 827-6060

Please indicate how you were referred to this office to file this complaint:
 [Por favor indique cómo y quien lo refirió a archivar esta queja en esta oficina.]

I am filing this complaint to notify the Attorney General's Consumer Protection Division of a dispute with the company referenced below. I understand that the Division cannot serve as a private attorney for individuals and that any legal action taken by the Division would be on behalf of the public and not to represent only my interests.

Archivo esta queja para notificarle a la División de Protección al Consumidor de la Oficina de la Procuradora del Estado de la disputa con el negocio mencionado aquí abajo. Entiendo que la División no puede servir como abogado privado de individuos y que cualquier acción legal que tome sería de parte del público en general y no representando solo mis intereses.

PLEASE TELL US ABOUT YOURSELF
 [Información del consumidor]

Name
 [Nombre del Consumidor]

Address/Dirección
 [Dirección del Consumidor]

City Albuquerque
 [Ciudad, Estado y Zona Postal]
 State New Mexico Zip _____

Phones/Teléfono
 Work/Trabajo _____ Home/Casa _____
 Cell/Celular _____

1. First contact between you and the business:
 [Primer contacto entre usted y el negocio]

- Person came to my home
 [Representante vino a mi casa]
- I went to company's place of business
 [Fui al lugar del negocio]
- I received a telephone call from business

COMPLAINT IS AGAINST:
 [Queja en contra de que negocio]

Business Name Southwest Hyundai
 [Nombre del Negocio]

Address/Dirección 3800 Lomas NE 87112
 [Dirección del Negocio]

City Albuquerque
 [Ciudad, Estado y Zona Postal]
 State NM Zip 87112

Contact Person
 [Dueño o representante del negocio]

Telephones 265-2277
 [Teléfonos del negocio]

2. Where did the transaction take place?
 [¿Dónde se llevó a cabo la transacción?]

- At home/en casa
- At business/en el negocio
- By mail/por correo

LA

871756

[Recibí una llamada por teléfono del negocio]

I telephoned the business

[Llamé por teléfono al negocio]

Over the phone/por teléfono

I received information in the mail

[Recibí información en el correo]

I responded to radio/television ad

[Respondí a un anuncio de radio o TV]

I responded to printed advertisement

[Respondí a un anuncio por escrito]

Other/otro _____

Other/otro _____

3. Date(s) of Transaction(s)

[Fecha (s) de transacción]

JAN. 18, 05
JAN. 21, 05

4. Did you sign a contract?

[¿Firmó usted un contrato?]

Yes - enclose a copy

[Si incluye una copia]

No

5. Amount of payment [Cantidad y forma de pago]: \$ _____

Cash/efectivo

Credit Card/tarjeta de crédito

Loan/préstamo

Lay-a-way/apartado

Check/cheque

Date check was cashed (from bank statement): _____

[Fecha en que cambió su cheque: (del estado de cuenta del banco)]

Have you contacted the credit card company to request credit to your account? Yes No

[¿Se ha comunicado con la compañía de la tarjeta de crédito para pedir que le acrediten su cuenta?]

6. Have you complained to the business? Yes No If yes, when _____

[¿Se ha quejado usted con el negocio? Si contestó que sí, cuándo?]

What was the business' response? _____

[¿Cual fue la respuesta del negocio?]

7. Have you filed a complaint with another agency? yes If so, which agency? BBB + BBB

[¿Ha puesto una queja con otra agencia? Si así es, con cual agencia?]

What action was taken? still IN PROCESS

[¿Se tomó alguna acción?]

Please describe your complaint in detail. (Attach additional sheets if necessary)

[Por favor describa su queja en detalle. (Adjunte hojas adicionales si es necesario)]

What would you consider a fair resolution of this complaint? [¿Que consideraría una resolución justa?]

Have you retained an attorney to represent you in this matter? Yes/Sí No
[¿Ha ocupado a un abogado para representarlo en este asunto?]

Has a lawsuit been filed? Yes/Sí No *not yet*
[¿Se ha archivado alguna demanda legal y formal?]

I have read the preceding information and it is true to the best to my knowledge and belief. I understand that a copy of this complaint may be sent to the person or company against whom I am filing this complaint. I understand that if I have knowingly filed false or misleading information, this complaint may be closed by the Attorney General's Office. I further understand that my complaint is a public record and is subject to inspection by members of the public.

[Yo he leído la información en esta forma y toda la información es cierta según mi conocimiento y creencia. Entiendo que esta copia de esta queja podrá ser enviada a la persona o negocio de la cual me quejo. Entiendo que si archivo información falsa, esta queja será retirada y cerrada por la oficina de la Procuradora General. Entiendo que mi queja es un documento público y que está sujeta a la inspección de cualquier miembro del público.]

Signature
[Firma]

Date *Jan. 28, 05*
[Fecha]

Preferred Language/ Idioma de preferencia English Español Other/Otro

If you are an individual with a disability who needs a reader, amplifier, sign language interpreter, or any other form of auxiliary aid or service to complete this form, please contact the Consumer Protection Division at 1-800-678-1508 or (505) 827-6060 and/or 1-800-597-4327 TTY. This complaint form can be provided in various accessible formats.

[Si usted es un individuo con alguna incapacidad que requiere alguna forma auxiliar o servicio para completar esta forma, incluyendo lector, amplificador, intérprete de lenguaje de señas, por favor comuníquese con la División de Protección al Consumidor al número gratis de 1-800-678-1508 o al (505) 827-6060 o al 1-800-597-4327 TTY. Esta forma puede ser reproducida y disponible en varios formatos mayores accesibles.]

Subj: 2003 TIBERON HYUNDAI DEATH CARS
Date: 2/2/2005 2:06:33 PM Mountain Standard Time
From:
To:

On January 18th, 2006, I, Lucille Angell drove my 2003 get 6 speed manual transmission Hyundai Tiberon to Southwest Hyundai Albuquerque, NM, for servicing.

I bought it new there, and only put 12,800 + miles on it in all that time I had it.

This car has ONLY been serviced by Hyundai, having never allowed any one to touch it except the Authorized Dealer as per Warranty Instructions.

I have HAD 3 OTHER Hyundai's AND ALL OF THEM ALSO HAD MANUAL TRANSMISSIONS, ALL SERVICED ONLY BY authorized Hyundai DEALERSHIPS.

HAD NO TROUBLE WITH ANY OF THE Manual clutches on any of them.

All my other cars had manual transmissions also, and a clutch normally is expected to last 100,000 miles easy, when built right,

I never have burnt out a clutch with any other cars nor have I heard of any early failures in any other cars.

After servicing,???, on the 18th, January 2005, JUST 3 DAYS LATER, The ENTIRE clutch disintegrated ON I-40 IN RUSH HOUR TRAFFIC. The pedal WENT to THE Floor, smoke OCCURRED AND CONTROL OF THE CAR WAS COMPLETELY LOST.

An accident was barely avoided in rush hour traffic. This could have killed me and many others.

The tow truck driver who came, examined the car under the hood, and stated that the hydraulic slave valve that controls the clutch, had NO FLUID IN IT, even though servicing occurred just three days earlier.

I paid for this and have receipts.

For this was just 3 days earlier but the Hyundai service manager continues to avoid that issue and even though the slave valve AND the throwout bearing and all the parts of the clutch are warranted for 100,000 miles, they will not pay nor even consider the idea, preferring to hide it under the rug and hope they get away with it. I have been defrauded as have all the other 203 tiberon owners and there are thousands of failures.

We need to get the government involved to protect and keep safe Hyundai drivers, the replacement of any clutch which the customer has to pay for WILL fail again and again as has been proved as they are putting the same defective part in thereby endangering myself AGAIN and all the others.

I have statistics to prove that the 2003 tiberon has an almost 100% early failure RATE of the clutch of which the earliest is 395 miles and most of these cars have all failed well under 20,000 miles and VERY MANY HAVE FAILED AGAIN, A SECOND AND EVEN A THIRD TIME.

This 2003 tiberon had 12,800 + miles on it when the catastrophic failure occurred, with burning smell, smoke, ETC., when a tow truck driver came upon the scene, he investigated under the hood and said that there was no hydraulic fluid in the slave reservoir that controls the clutch, Remember, I JUST had it serviced supposedly, but they took little time and closed the garage door so I could not see if they did anything at all.

The failure occurred after Hyundai servicing at a very low mileage for a clutch in a sports car, only 12,800 + and the only driver is myself and I drive very carefully.

They said user abuse which is false and I take exception to that as Hyundai is just using that "term" as a cover-up so as not to fully pay for the fact that ALL of their clutches in 2003 tiberon fail without a doubt and in 100% of the time.

These are death cars and investigations of traffic accidents involving 2003 Tiberons should be reopened in order to ascertain that the clutch may have contributed to deaths and injuries. Their clutches fail prematurely (VERY

Wednesday, February 02, 2005 America Online: JawaJunk3

VERY prematurely without warning.

Hyundai HAS NOT HONORED any OF THE Powertrain warranty's on any of these cars. Hyundai has not stepped up to the plate and ever recalled these cars even though they repeatedly have tried to fix the malfunctioning clutch and knew about it all along.

To refuse to pay, means all their warranty advertising is false, another crime.

Also they kept the information from the Authorities and the customers, another crime.

The clutch they use is designed wrong and internal memos attest to this fact as do many dealers and mechanics and parts managers.

These will always fail, and we nor others should not have to pay anything for HYUNDAI'S FAILURE TO BUILD THE CAR CORRECTLY.

Hyundai in internal memos is aware of the problem and was aware the entire time, and did not obey US law by recalling the vehicles possibly killing many people in the process.

Hyundai is totally negligent, These cars are unsafe and I have proof of this, Hyundai refuses to back their 100,000 powertrain warranty, and are dishonorable and evasive to the point of criminal deliberate neglect, I accuse them of breaking the law as well as Tom Hombeck, the manager of Southwest Hyundai who refused to acknowledge this when I talked to him at length.

Also the service manager and the assistant service manager as well as the parts people and the salesman have all been notified. The diagnosis was of course Hyundai's famous criminal statement "USER ABUSE" so they can avoid the responsibility.

Saying user abuse, to me, is insulting and dishonorable, especially in light of the statistics that I showed them which prove the transmissions in 2003 tiberon are faulty, unsafe AND ARE ACCIDENTS WAITING TO HAPPEN.

THE SAFETY OF PEOPLE IN THESE CARS ARE OF NO CONCERN TO Hyundai AS STATISTICS PROVE that in every case, they all blamed it on user abuse even at 395 miles failure.

The US Government need to get involved immediately and I intend to publicize this, they failed to keep safe the People they sell the cars to and had no intent or care for the safety of the drivers and passengers.

This is a bad car that never should have been on the road at all and Hyundai knows that, and I can prove it, all the 2003 transmissions are junk, not the proper ones supposed to be in that car.

They sold me the car under false pretenses that they would cover the powertrain warranty which was false.

In this case as in so many others, I had to pay money to them for THEIR powertrain failure, its their problem yet they refuse to acknowledge it and are in fact lying to cover up this fact including the staff at southwest Hyundai

I have proof, in the 2001 tiberon, only one transmission failure was recorded. Also in the 2002 and the 2004, there are only (1) each transmission problem but in the 2003 there are thousands.

that cannot be disputed because I have the statistics and when an expert examines the clutch that they use in the 2003 tiberon, engineers will find just as Hyundai already knows that it cannot drive the powerful tiberon,

AND will FAIL AGAIN AND AGAIN, IT IS THE WRONG CLUTCH FOR THAT CAR.

An aftermarket clutch kit made for the power of the tiberon can be bought for 130.00 which means the problem could have been easily solved in a recall, no big brains are needed here to fix that clutch right.

However, they refuse to acknowledge their failure most likely afraid of publicity or money loss.

I want my money back because Hyundai secretly conspired to withhold the fact that they knew this, and to save money, did not recall the cars.

Many parts dealers from Hyundai, and mechanics from Hyundai go into detail anonymously as to the internal failure of this kiddy car clutch that was not made to specifications to power the 2003 tiberon, therefore, I am paying for Hyundai's mistakes and I should not. They have now defrauded me out of 643 + dollars for THEIR MISTAKES.

The highest departments of the us government should be notified immediately lest you or anyone may be in the vicinity of a 2003 Hyundai when it disintegrates, I feel so strongly This is correct 1000% and have communicated it to the Hyundai people that I had nothing to do with this failure and yet they charged me even though they boast about their 100,000 mile drive train warranty, THAT SO CALLED WARRANTY DOES NOT EXIST in real life, only in a false advertising campaign

Help THE CONSUMER AGAINST THE CORPORATION WHICH CARES LESS ABOUT SAFETY AS PROVEN IN THIS CASE.

THERE HAVE BEEN SO MANY 2003 CLUTCH FAILURES AT EARLY MILES STARTING AT 395 MILES THAT THEY ARE TOO NUMEROUS IN THE USA AND CANADA TO MENTION HERE BUT THE STATISTICS CAN BE AND WILL BE AVAILABLE READILY.

100% have failed or will fail soon.

The problem will not go away unless the Authorities step in as they, Hyundai are "stonewalling" the issue

Thank you,

2001

MFG Bulletin Date: 20021001

Component: POWER TRAIN:MANUAL TRANSMISSION

Details: DUAL MASS FLYWHEEL AND CLUTCH DISC ASSEMBLY INSTALLATION PROCEDURE. *TT

NCS Check Date: 2003005

TECHNICAL SERVICE BULLETIN: MFG Bulletin Number: 0240002

MFG Bulletin Date: 020101

Component: POWER TRAIN:TRANSMISSION:5 SPEED AND UP

Details: SUBJECT REGARDING 6-SPEED MANUAL TRANSMISSION REPAIR POLICY.

NCS Check Date: 20020528

Manufacturer Contact Information

Hyundai Motor America
Consumer Affairs
10550 Talbert Avenue
P.O. Box 20850
Fountain Valley, CA 92728-0850
714-965-3000
Toll free: 1-800-633-5151
Fax: 714-965-3861
E-mail: cmd@hmas.service.com
Web site: www.hyundai.usa.com

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2002 TIBURON
NONE

Custom Report on 2001 HYUNDAI TIBURON



print

[close]

Created on: 1/25/2005
Report Type: COMPLAINTS
Prepared for: Lucille Angel
Warranty Expires On: Unknown
Sponsored In Part By:
myCarStats Notification Service
Visit their coupon page for specials offers.

CONSUMER COMPLAINT: ODI Case Number: 10025223

Component: POWER TRAIN-AUTOMATIC TRANSMISSION

Details: IN THE 23 MONTHS I HAVE HAD MY CAR I HAVE HAD ALL OF THE FOLLOWING REPLACED: 2 BATTERIES, 3 ALTERNATORS, A FUEL PRESSURE REGULATOR, A GASKET VALVE, A MANIFOLD, A CATALIC CONVERTER, A 3 TRANSMISSIONS (4 IF YOU INCLUDE THE TRANSMISSION THAT WAS ON THE CAR WHEN I BOUGHT IT). I BOUGHT THE CAR WITH 26 MILES ON IT. THE VERY FIRST WEEKEND I HAD THE CAR THE ALTERNATOR AND THE BATTERY BOTH HAD TO BE REPLACED. I HAVE PUT 66,000 MILES ON THIS CAR, BUT AM STILL DEALING WITH ALL THE PROBLEMS BECAUSE THE TRANSMISSION THEY PUT IN THERE A COUPLE WEEKS AGO IS STILL MAKING NOISES. I ALSO HAD TO REPLACE A FAULTY TIRE THAT CAME ON THE CAR, AT FIRST THE DEALERSHIP TOLD ME I BENT MY RIM, BUT I TOOK IT ELSEWHERE AND THE TIRE WAS BAD.

Cause:

Result:

Occurrences: 1 Injuries: 0
Fail Date: 07/20/2001 Deaths: 0
NCS Check Date: 10/13/2003

CONSUMER COMPLAINT: ODI Case Number: 10033626

Component: POWER TRAIN-AUTOMATIC TRANSMISSION

Details: WHILE TRAVELING ON THE HIGHWAY AND WITHOUT PRIOR WARNING, ALL ELECTRICAL PARTS FAILED, AND TRANSMISSION MALFUNCTIONED. *AK

Cause:

Result:

Occurrences: 2 Injuries: 0
Fail Date: 08/11/2003 Deaths: 0
NCS Check Date: 10/13/2003

Manufacturer Contact Information

Hyundai Motor America
Consumer Affairs
10550 Talbert Avenue
P.O. Box 20850
Fountain Valley, CA 92728-0850

Custom Report on 2003 HYUNDAI TIBURON

Created on: 1/25/2005
Report Type: COMPLAINTS
Prepared for: Lucille Angell
Warranty Expires On: Unknown
Sponsored In Part By:
myCarStats Notification Service
Visit their coupon page for specials offers.



[close]

2003
OVER
85

CONSUMER COMPLAINT: ODI Case Number: 10014949

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: CONSUMER STATES THAT THE CLUTCH HAS BEGAN SLIPPING RESULTING IN NEAR COLLISIONS WHILE DRIVING.

Cause:

Result:

Occurrences: 1 Injuries: 0
Fail Date: 03/23/2003 Deaths: 0
NCS Check Date: 4/2/2003

CONSUMER COMPLAINT: ODI Case Number: 10027138

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: VEHICLE EXPERIENCED CLUTCH ASSEMBLY FAILURE. WHILE DRIVING, SUDDENLY DRIVER WAS UNABLE TO SHIFT GEAR. SHIFT LEVER WILL NOT MOVE. DEALERSHIP REPLACED THE PART, PROBLEM RECURRED. *AK

Cause:

Result:

Occurrences: 1 Injuries: 0
Fail Date: Unknown Deaths: 0
NCS Check Date: 10/13/2003

CONSUMER COMPLAINT: ODI Case Number: 10041339

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: CLUTCH FAILURE IN NEW HYUNDAI TIBURON RESULTING IN NEAR ACCIDENT - PROBLEM HAS RECURRED AT INTERVALS OF 2000 - 4000 MILES. DATE IS ESTIMATED FOR FIRST INCIDENT OF FOUR.

Cause:

Result:

Occurrences: 1 Injuries: 0

Custom Report on 2004 HYUNDAI TIBURON



[close]

2004

Created on: 1/25/2005
Report Type: COMPLAINTS
Prepared for: Lucile Angell
Warranty Expires On: Unknown
Sponsored in Part By:
myCarStats Notification Service
Visit their coupon page for specials offers.

CONSUMER COMPLAINT: ODI Case Number: 10064912

Component: POWER TRAIN:MANUAL TRANSMISSION

Details: WHEN SHIFTING, THE VEHICLE DID NOT RESPOND TO THE GEARS AND THE RPM'S REVEYED UP HIGH. A CLUNING
SNELL ENTERED THE PASSENGER CABIN AND THE DRIVER SHUT THE VEHICLE OFF. THE CONSUMER WAS ABLE TO RESART
THE VEHICLE. THE CAUSE OF THE PROBLEM HAD NOT BEEN DETERMINED. PLEASE PROVIDE FURTHER DETAILS. *JB

Case#:

Result:

Occurrences: 2 Injuries: 0
Full Date: 03/24/2004 Deaths: 0
NCS Check Date: 3/29/2004

Manufacturer Contact Information

Hyundai Motor America
Consumer Affairs
10550 Talbert Avenue
P.O. Box 20850
Fountain Valley, CA 92728-0850
714-965-3000
Toll free: 1-800-633-5151
Fax: 714-965-3861
E-mail: cmd@hma.service.com
Web site: www.hyundai.usa.com

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Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: I HAVE A 2003 HYUNDAI TIBURON. CLUTCH SLIPPING AND VIBRATION AT 13000 MILES. THEY REPLACED CLUTCH ASSEMBLY FOR FREE. NOW I HAVE 17,400 MILES AND CLUTCH IS SLIPPING AGAIN. PLEASE HELP ALL THE OWNERS OF 2003 TIBURON MANUALS. THE DEALER WANTS TO CHARGE \$80.00 TO LOOK AND TELL ME IF IT IS MY FAULT. I'VE BEEN DRIVING CLUTCHES WELL OVER 100,000 MILES ON CARS. HELP! *AK

Case:

Result:

Occurrences: 2 **Injuries:** 0
Fail Date: 06/06/2004 **Death:** 0
NCS Check Date: 12/22/2004

CONSUMER COMPLAINT: ODI Case Number: 10102900

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: CLUTCH AND FLYWHEEL FAILED ON VEHICLE AT 30,250 MILES. DEALER CLAIMS REPAIR COSTS (\$2200) EXCLUDED FROM WARRANTY AS "WEAR ITEM." WARRANTY VAGUELY WORDED, YET ADDITIONAL DOCUMENTATION ON NHTSA WEBSITE SUGGESTS THIS PROBLEM IS WIDESPREAD. AUTOMOBILE CURRENTLY AT DEALER. VIN # AVAILABLE UPON REQUEST. *AK

Case:

Result:

Occurrences: 1 **Injuries:** 0
Fail Date: 12/11/2004 **Death:** 0
NCS Check Date: 12/22/2004

Manufacturer Contact Information

Hyundai Motor America
Consumer Affairs
10550 Talbert Avenue
P.O. Box 20850
Fountain Valley, CA 92728-0850
714-965-3000
Toll free: 1-800-633-5151
Fax: 714-965-3861
E-mail: cmd@hmaservice.com
Web site: www.hyundai.usa.com

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NCS Check Date: 9/19/2004

CONSUMER COMPLAINT: ODI Case Number: 10089087**Component:** POWER TRAIN:CLUTCH ASSEMBLY**Details:** CLUTCH ASSEMBLY WORE OUT PREMATURELY AT 21,000 MILES. DEALER NOTIFIED, AND HAD NO ANSWER FOR THIS ISSUE. *AK**Case:****Result:**

Occurrences: 1 Injuries: 0
 Fail Date: 09/11/2004 Deaths: 0
 NCS Check Date: 9/19/2004

CONSUMER COMPLAINT: ODI Case Number: 10095704**Component:** POWER TRAIN:CLUTCH ASSEMBLY**Details:** 35K MILES AND I AM TOLD CLUTCH/FLYWHEEL IS SHOT, NO COVERED BECAUSE IT MAY BE ABUSED. I HAVE DRIVEN A MANUAL MY WHOLE ADULT LIFE AND NEVER REPLACED A CLUTCH. THIS SHOULD COVERED UNDER HYUNDAI WARRANTY. I HAVE A STACK OF INFO AGAINST THEM ALMOST 20 INCHES HIGH AND CORP SAYS IT IS UP TO THE SERVICE GUY.**Case:****Result:**

Occurrences: 1 Injuries: 0
 Fail Date: 09/30/2003 Deaths: 0
 NCS Check Date: 10/20/2004

CONSUMER COMPLAINT: ODI Case Number: 10100202**Component:** POWER TRAIN:CLUTCH ASSEMBLY**Details:** I OWN A 2003 HYUNDAI TIBURON WITH 30000 MILES. I RECENTLY TOOK IT TO THE DEALERSHIP AND THEY TOLD ME I NEED A NEW CLUTCH. I THEN DID SOME RESEARCH INTO THIS PROBLEM AND FOUND MANY OTHER OWNERS WITH THE SAME PROBLEM. HYUNDAI IS CLAIMING ITS BECAUSE OF DRIVING HABITS BUT THE MECHANIC WHO FIXED MY CAR (NOT HYUNDAI DEALER) FOUND NO ABUSE SIGNS. I DONT KNOW WHAT WILL COME OUT OF THIS BUT I HOPE SOMEONE INVESTIGATES THIS PROBLEM BEFORE SOMEONE GETS HURT DRIVING ONE OF THESE CARS. THE WEBSITE FOR THE CAR IS WWW.TUSCONLINE.GO INTO FORUM AND INTO THE GENERAL SECTION AND READ THE CLUTCH PROBLEM COMMENTS. *AK**Case:****Result:**

Occurrences: 1 Injuries: 0
 Fail Date: 11/14/2004 Deaths: 0
 NCS Check Date: 12/22/2004

CONSUMER COMPLAINT: ODI Case Number: 10100443

CONSUMER COMPLAINT: ODI Case Number: 10086884**Component:** POWER TRAIN:CLUTCH ASSEMBLY

Details: I OWN A 2003 HYUNDAI TIBURON V6. IT HAS 22500 MILES AND THE CLUTCH HAS GONE OUT. WE TOOK IT BACK TO THE DEALER AND THEY TOLD US 3 TIMES IT WOULD BE COVERED BY THE WARRANTY. AFTER HAVING THE CAR FOR 8 DAYS THEY CALLED TO SAY THAT THE PARTS WONT BE COVERED DUE TO "ABUSE". AFTER TALKING TO HYUNDAI THEY WILL NOT COVER ANY PART OF REPAIRING THIS. THIS CAR IS A DAILY DRIVER, NOT A RACE CAR I BELIEVE HYUNDAI KNOWS THEIR CLUTCHS ARE BAD -- WE NEED A RECALL. *JB

Created:**Result:****Occurrences:** 1 **Injuries:** 0**Fail Date:** 07/29/2004 **Deaths:** 0**NCS Check Date:** 9/19/2004**CONSUMER COMPLAINT: ODI Case Number: 10087051****Component:** POWER TRAIN:CLUTCH ASSEMBLY

Details: CLUTCH SLIPS WHILE TRYING TO ACCELERATE TO ANY SPEED. WAS ENTERING HIGHWAY AND CAR WOULD NOT ACCELERATE ON RAMP ALMOST CAUSING A FATAL ACCIDENT. DEALERSHIP SAYS I RIDE THE CLUTCH AND WORE IT OUT. I HAVE OWNED SEVERAL MANUAL TRANSMISSION CARS IN THE PAST AND NEVER ONCE HAD A CLUTCH GO BAD. CAR ONLY HAS 29000 MILES ON IT. MECHANIC TOLD ME THAT EVEN WITH RIDING THE CLUTCH THERE IS NO WAY IT SHOULD GO OUT SO SOON. FAULTY CLUTCH ASSEMBLY??? I THINK SO. HYUNDAI NEEDS TO STEP UP TO THEIR RESPONSIBILITIES AND SEND A RECALL SO THAT ALL OF THESE "WEAR" ACCIDENTS DON'T TURN INTO FATALITIES. FATALITIES DUE TO FAULTY PARTS-LAWSUITS...LAWSUITS=PHILLIONS. GET YOUR ACT TOGETHER HYUNDAI. *JB

Created:**Result:****Occurrences:** 20 **Injuries:** 0**Fail Date:** 08/17/2004 **Deaths:** 0**NCS Check Date:** 9/19/2004**CONSUMER COMPLAINT: ODI Case Number: 10088960****Component:** POWER TRAIN:CLUTCH ASSEMBLY

Details: I HAVE HAD MY CLUTCH AND TRANSMISSION REPAIRED SINCE 9-02. THEN I WAS TOLD ABOUT A DEFECTIVE PART IN THE TRANSMISSION, BUT IT WAS NO REPAIRED AT THE TIME. I WAS TOLD I COULD DRIVE THE VEHICLE, SO I BELIEVED THE SERVICE TECHNICIAN. IN 6-03, ONCE AGAIN I THE DEFECTIVE CLUTCH ASSEMBLY, FLYWHEEL, PRESSURE PLATE, CLUTCH PLATE AND THE THROW OUT BEARING WERE REPLACED, AND THE SUNROOF MOTOR WAS REPLACED FOR THE SECOND TIME. ON 10-03 SUNROOF WAS REPAIRED AGAIN. ON 5-04 THE SUNROOF WAS REPAIRED AGAIN. ON 7-21-04 I ADVISED SERVICE DEPARTMENT MY GEARS WERE GETTING STUCK, BUT ALL THE SERVICEMAN DID WAS REMOVED STARTER AND TOLD THE REP IT WAS COVERED WITH CLUTCH DISC MATERIAL, THEREFORE IT WAS NOT COVERED BY MY POWERTRAIN WARRANTY. IT IS THE TRANSMISSION THAT WAS NOT FIXED ON 9-02 THAT WAS THE PROBLEM AND THEY REFUSE TO CHECK IT. I HAVE A 2003 TIBURON V6.

Created:**Result:****Occurrences:** 3 **Injuries:** 0**Fail Date:** 07/21/2004 **Deaths:** 0

MCS Check Date: 6/14/2004

CONSUMER COMPLAINT: ODI Case Number: 10075394

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: 2003 HYUNDAI TIBURON 4 CYL CLUTCH PROBLEMS. THE CAR SHAKES IN 1ST GEAR WHEN YOU LET UP ON THE CLUTCH. ALSO THE CLUTCH IS VERY HIGH, WAITING FOR IT TO BRAKE. I ONLY HAVE 13, 600 MILES AND I AM GOING BACK TO THE DEALER A SECOND TIME. THEY KEEP TELLING ME THERE IS NOTHING WRONG. I HAVE TAKEN IT TO A GARAGE AND THEY TELL ME THAT I NEED A NEW CLUTCH. I SEE HUNDREDS OF COMPLAINTS ON THE INTERNET ABOUT THIS SAME PROBLEM ON THE 4 AND 6 CYLINDER ENGINES. PLEASE HELP US!!*AK

Cause:

Result:

Occurrences: 1 Injuries: 0
 Fail Date: 06/14/2004 Deaths: 0
 MCS Check Date: 6/28/2004

CONSUMER COMPLAINT: ODI Case Number: 10080849

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: I BOUGHT A 2003 HYUNDAI TIBURON IN MAY OF 2003. I DROVE IT OFF THE LOT WITH 5 MILES ON IT. 280 MILES DOWN THE ROAD, I STOP AT A LIGHT AND COME TO FIND THAT THE CAR WONT GO INTO GEAR. WELL WE PUSHED THE CAR OFF THE ROAD AND HAD IT TOWED. THE DEALER TOLD ME THE NEXT DAY THAT I NEEDED A NEW CLUTCH. NOW THAT I HAVE 22000 MILES THE CLUTCH IS GONE AGAIN AND THEY WILL NOT REPLACE IT UNDER MY "OH SO OVER USED" 100,000 MILE WARRANTY. WORD IS, THERE IS A CLAUSE IN THE WARRANTY THAT STATES THE CLUTCH IS NOT PART OF THAT WARRANTY. THE CLUTCH HAS A SEPARATE 12,000 MILE WARRANTY OF ITS OWN. NOBODY AT THE DEALER EVER TELLS ANYONE THIS. SO NOW I AM STUCK WITH A BILL FOR OVER 1500 DOLLARS. I HAVE DRIVEN OVER 75,000 MILES IN A MANUAL, AND HAVE NEVER HAD A CLUTCH BURN OUT. SOMETHING NEEDS TO BE DONE TO MAKE HYUNDAI BACK THEIR WORD, AND ALSO FIX THE FAULTY CLUTCH PROBLEM IN THEIR CARS. *LA

Cause:

Result:

Occurrences: 2 Injuries: 0
 Fail Date: 07/10/2004 Deaths: 0
 MCS Check Date: 8/8/2004

CONSUMER COMPLAINT: ODI Case Number: 10081106

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: CLUTCH PROBLEM, CAR GETS STUCK IN GEAR. THE ONLY WAY TO GET THE CAR IN REVERSE IS TO PUT IT IN REVERSE BEFORE STARTING IT UP. *LA

Cause:

Result:

Occurrences: 20 Injuries: 0
 Fail Date: 07/15/2004 Deaths: 0
 MCS Check Date: 8/9/2004

Component: POWER TRAIN:MANUAL TRANMISSION

Details: CLUTCH WENT OUT THREE XS BEFORE 40,000 MILES. IF ANYONE HAS THE SAME PROBLEMS PLEASE RESPOND IN DETAIL THANKS. *NM

Case:

Result:

Occurrences: 3 Injuries: 0
 Fail Date: 04/01/2004 Deaths: 0
 NCS Check Date: 4/7/2004

CONSUMER COMPLAINT: ODI Case Number: 10066268**Component: POWER TRAIN:CLUTCH ASSEMBLY**

Details: I OWN AN 03' 5SPD TIBURON GT ALTHOUGH I LOVE MY CAR, THE LOOK,FEEL,AND COMFORT IT AFFORDS ME AS A DAILY DRIVER. IT HAS BEEN FLAGUED WITH MANY DEFECTIVE PARTS FROM SUNROOF TRACK (TWICE) , LEAKY SUNROOF ONTO FACTORY AMP (IN HEAVY RAIN) , ALTERNATOR(EXIBITED NOISE AND SNEEL BATT. LIGHT CAME ON),DRIVERS SIDE WINDOW MOTOR(THANKFULLY WINDOW STUCK IN CLOSED POSITION). THE MOST DISCONCERTING PROBLEM OF ALL HOWEVER IS THE CLUTCH ASSEMBLY.THE FIRST CLUTCH FAILED AFTER ONLY 6052MILES AND WAS REPLACED UNDER WARRANTY BUT ON THE SERVICE INVOICE IT STATES "ADVISED CUSTOMER 1 TIME REPLACEMENT ON CLUTCH AND RELATED COMPONENTS" SO MUCH FOR THE GREAT WARRANTY. NOW MY TIBBY HAS 28000 MILES ON IT AND THE CLUTCH HAS "WORE OUT" AGAIN, ONLY THIS TIME THE INCIDENT OCCURED IN A CONGESTED HIGHWAY DURING 5:00 TRAFFIC. I DEPRESSED THE CLUTCH ONLY TO RECEIVE A CHRSSSSHNN NOISE,THE CLUTCH WOULDNT ALLOW ME TO ENGAGE ANY GEAR I WAS ALMOST REARENDED WHICH I'M SURE WOULD'VE CAUSED A PILE UP. SWERVING INTO THE ADJACENT LANE TO AVOID IMPACT,I PRESSED THE FLASHERS AND COASTED MY WAY THROUGH TRAFFIC. THE DEALERSHIP INSISTS MY "DRIVING HABBITTS" ARE THE CAUSE OF THE PROBLEM. I HAVE DRIVEN MANY MANUAL CARS AND HAVE HAD NO CLUTCH ISSUES ON ANY OF THEM. THIS IS RIDICULOUS 2 CLUTCHES IN 28000MILES SOMETHING IS REALLY WRONG,I KNOW THERE ARE MANY OF US OUT THERE WITH THIS SAME PROBLEM IF YOUR READING THIS NOW CHANCES ARE YOU HAVE THE SAME PROBLEM. DONT TAKE IT,FILE COMPLAINTS, SPREAD THE WORD, WE'VE GOT TO KEEP HYUNDAI HONEST IF ENOUGH OF US COMPLAIN THEY WILL HAVE TO FIX THIS PROBLEM AND IF YOU'VE ALREADY PAID FOR A NEW CLUTCH YOU COULD GET DESERVED REBURSEMENT. THE BOTTON LINE YOUR NOT ALONE LETS HELP EACHOTHER WITH THIS.

Case:

Result:

Occurrences: 2 Injuries: 0
 Fail Date: 04/14/2004 Deaths: 0
 NCS Check Date: 4/19/2004

CONSUMER COMPLAINT: ODI Case Number: 10067845**Component: POWER TRAIN:CLUTCH ASSEMBLY**

Details: DEALER STATES THAT THE CLUTCH AND FLYWHEEL ON OUR 2003 HYUNDAI TIBURON HAS WORN OUT AND IS NEED OF REPLACEMENT. THE VEHICLE WAS SOLD WITH A 100,000 MILE 10/YR. POWERTRAIN WARRANTY AND 5/YR 50,000 MILE BUMPER TO BUMPER WARRANTY. DEALER STATES THAT THE FINE PRINT IN THE WARRANTY SPECIFIES THAT THE CLUTCH IS A MAINTENANCE PART NOT COVERED BY THE ABOVE WARRANTIES PAST 12,000 MILES. ESTIMATED REPAIR IS \$1,500. DEALER AND HYUNDAI CUSTOMER SERVICE INFORMED US THAT "ROUGH DRIVING" WAS THE PRINCIPLE CAUSE OF THIS PROBLEM. THE VEHICLE HAS 36,800 MILES AND ALL DRIVES HAVE DRIVEN MANUAL TRANSMISSIONS IN EXCESS OF 100,000 MILES ON PREVIOUS VEHICLES. INTERNET RESEARCH HAS DISCLOSED MANY OTHER OWNERS WITH EXACT SIMILAR TREATMENT AND PROBLEM. *AK

Case:

Result:

Occurrences: 1 Injuries: 0

Fail Date: 12/28/2003 Deaths: 0
NCS Check Date: 2/13/2004

CONSUMER COMPLAINT: ODI Case Number: 10055861

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: THE CLUTCH SLIPPED AND FAILED TO GO INTO GEAR. THE ENTIRE CLUTCH ASSEMBLY AND FLY WHEEL HAD BURNED UP. *JB

Cause:

Result:

Occurrences: 1 Injuries: 0
Fail Date: Unknown Deaths: 0
NCS Check Date: 2/13/2004

CONSUMER COMPLAINT: ODI Case Number: 10056648

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: PROBLEM WITH CLUTCH. I BROUGHT IN MY HYUNDAI 2003 TIBURON 5 SPEED STANDARD FOR SERVICE BECAUSE CLUTCH STARTED TO HAVE PROBLEMS AFTER 890 MILES (HOT SMELL), THEN AGAIN AROUND 8000 MILES FOR SHUDDER PROBLEMS , ALSO STOPPED IN TO DEALER SEVERAL TIMES TO TALK TO THEM AND HAVE THEM ROAD TEST (SAID COULD NOT REPRODUCE PROBLEM) AGAIN AROUND 22000 MILES FOR MAJOR SHUDDER PROBLEMS AND HARD TO SHIFT (HAD TO REPLACE PRESSURE PLATE / CLUTCH / FLYWHEEL / THROW OUT BEARING / CLUTCH MASTER CYLINDER). *AK

Cause:

Result:

Occurrences: 1 Injuries: 0
Fail Date: 02/02/2004 Deaths: 0
NCS Check Date: 2/13/2004

CONSUMER COMPLAINT: ODI Case Number: 10059207

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: WHILE DRIVING A LOUD BANGING NOISE WAS HEARD FROM UNDERNEATH THE VEHICLE. THEN, VEHICLE STALLED AND THE DRIVER TRIED TO RESTARTIT. VEHICLE WOULD NOT MOVE, IT WAS TOWED TO THE DEALER FOR INSPECTION, AND MECHANIC REPLACED THE CLUTCH. *AK

Cause:

Result:

Occurrences: 1 Injuries: 0
Fail Date: 02/17/2004 Deaths: 0
NCS Check Date: 3/1/2004

CONSUMER COMPLAINT: ODI Case Number: 10064496

Details: 03 TIBURON GTV6 6 SPEED - SECOND CLUTCH SYSTEM BROKE AT 15228 MILES. AFTER MAKING A RIGHT HAND TURN I WAS UNABLE TO PUT THE SHIFT STICK INTO THIRD GEAR. SAME AS THE FIRST TIME THIS HAPPENED WITHOUT ANY WARNING. SECOND, CLUTCH SYSTEM WAS REPLACED AT NO COST. DEALER KEPT CAR FOR 14 DAYS. FIRST CLUTCH - FIRST TIME THIS HAPPENED, THE TRANS LOCKED UP AT 7180 MILES. I WAS DRIVING ON THE 101 FREEWAY AND BROKE DOWN ON THE THE LEFT SHOULDER NEAR THE CENTER DIVIDER. CHP SAID THAT I WAS IN AN UNSAFE POSITION AND HAD TO PUSH MY CAR VIA PATROL CAR OVER TO THE RIGHT HAND SHOULDER. THE FIRST CLUTCH WAS ALSO REPLACED AT NO CHARGE BY DEALER. *AK

Case#:

Result:

Occurrences: 2 **Injuries:** 0
Fail Dates: 11/14/2003 **Recalls:** 0
NCS Check Date: 12/29/2003

CONSUMER COMPLAINT: ODI Case Number: 10049446

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: THE CLUTCH AND FLYWHEEL ARE DEFECTIVE. HAVE HAD TO BE REPLACED TWICE AND THE THIRD ONE IS GOING BAD AGAIN. 1ST FAILURE WAS ON 5/12/2003 AT 6152 MILES. 2ND FAILURE WAS ON 6/30/2003 AT 10291 MILES. THIS PROBLEM IS HAPPENING TO MANY OWNERS OF THE 2003 TIBURON GT, V6, 6SPEED VERSIONS. *AK

Case#:

Result:

Occurrences: 2 **Injuries:** 0
Fail Dates: 06/30/2003 **Recalls:** 0
NCS Check Date: 12/29/2003

CONSUMER COMPLAINT: ODI Case Number: 10049523

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: AFTER 15,000 MILES, MY NEW 2003 HYUNDAI TIBURON'S CLUTCH FAILED TO ENGAGE ON INTERSTATE 76. THE SERVICE REPS AT HYUNDAI INSISTS THE CLUTCH FAILURE IS DUE TO NOT DRIVING THE HYDRAULIC CLUTCH PROPERLY. I HAVE DRIVEN A CLUTCH FOR SEVEN YEARS AND NEVER HNS ONE NEEDED TO BE REPLACED, ESPECIALLY AFTER ONLY 15,000 MILES. THE SERVICE REP AT HYUNDAI EVEN STATED THAT IT WOULD PROBABLY FAIL AGAIN IN ANOTHER 15,000 MILES. MEANWHILE, THE WARRANTY ON THE CLUTCH ONLY LASTED UP UNTIL 12,000 MILES. PERFORMING A SEARCH ON THIS ISSUE, I HAVE FOUND THERE ARE A NUMBER OF 2003 HYUNDAI TIBURON OWNERS WITH CLUTCHES THAT HAVE FAILED IN 15,000 MILES OR LESS. I WOULD LIKE THIS ITEM TO BE RECALLED SO ALL OWNERS CAN HAVE THEIR EXPENSES REIMBURSED. *LA

Case#:

Result:

Occurrences: 1 **Injuries:** 0
Fail Dates: 10/26/2003 **Recalls:** 0
NCS Check Date: 12/29/2003

CONSUMER COMPLAINT: ODI Case Number: 10051792

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: WHILE DRIVING UPHILL CLUTCH FAILED, CAUSING THE VEHICLE TO SLIP OUT OF GEAR. *AK

Cause:

Result:

Occurrences: 1 **Injuries:** 0
Full Date: Updated: **Deaths:** 0
NCS Check Date: 12/29/2003

CONSUMER COMPLAINT: ODI Case Number: 10052608

Component: POWER TRAIN:MANUAL TRANSMISSION

Details: I HAVE A 2003 GT-V6 HYUNDAI TIBURON WITH 20440 MILES ON IT. THE CLUTCH AND GEAR HAVE GONE OUT. THE DEALER WILL NOT REPLACE AND WANTS TO CHARGE \$1800.00 FOR REPAIRS. *AK

Cause:

Result:

Occurrences: 1 **Injuries:** 0
Full Date: 01/06/2004 **Deaths:** 0
NCS Check Date: 1/21/2004

CONSUMER COMPLAINT: ODI Case Number: 10054722

Component: POWER TRAIN:MANUAL TRANSMISSION

Details: HYUNDAI TIBURON WITH 6 SPEED AND SIX CYLINDER ENGINE EXPERIENCED CLUTCH AND FLYWHEEL FAILURE WHEN GOING OVER BRIDGE. LOSS OF MOMENTUM COULD HAVE CAUSED ACCIDENT. VEHICLE HAS ONLY 21000 MILES ON IT AND I AM A SAFE DRIVER WITH 37 YEARS EXPERIENCE. NO OTHER VEHICLE THAT I DROVE HAD A CLUTCH FAILURE BEFORE 100,000 MILES.

Cause:

Result:

Occurrences: 1 **Injuries:** 0
Full Date: 12/16/2003 **Deaths:** 0
NCS Check Date: 1/26/2004

CONSUMER COMPLAINT: ODI Case Number: 10055137

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: CLUTCH WENT OUT AT 5,000 MILES AND 3 MONTHS OLD. DEALER WILL NOT HONOR WARRANTY. SAYS DRIVING CLUTCH WRONG? COST \$2,000.*AK

Cause:

Result:

Occurrences: 1 **Injuries:** 0

WAS QUICK TO BLAME US FOR IT ... THEY WERE WILLING TO SERVICE IT EVEN AFTER MUCH CHASTIZING ... THE NEW CLUTCH FELT GREAT ON DAY ONE BUT BY DAY 30, EVEN WITH EXTREME "BABYING" OF THE CLUTCH GIVEN NOW WE WERE INSULTED, WE COULD SEE HOW THE CLUTCH WAS STARTING TO "ACT UP" ... IT HAS BEEN A FEW MONTHS NOW WHERE I AM JUST WAITING FOR THAT THING TO "BURN OUT" AGAIN ... WE HAVE HAD MANY VEHICLES AND MOST OF THEM WITH MANUAL TRANSMISSIONS AND I HAVE NEVER EVER SEEN SUCH POOR PARTS AND WORKMANSHIP. HYUNDAI SHOULD FINALLY JUST BITE THE BULLET, RECALL THE VEHICLES AND PUT IN THE APPROPRIATE PARTS. THE EXISTING CLUTCH IS OBVIOUSLY NOT ABLE TO HANDLE THE TORQUE (OH, LET'S NOT FORGET THEY HAD OVER-ESTIMATED THE ENGINE'S OUTPUT AND WE DIDN'T FIND OUT UNTIL MONTHS AFTER WE PURCHASED IT!). *AK

Case:

Result:

Occurrences: 1 Injuries: 0
 Fall Date: 11/19/2003 Deaths: 0
 NCS Check Date: 12/12/2004

CONSUMER COMPLAINT: ODI Case Number: 10048948

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: MY SON WAS DRIVING MY 2003 HYUNDAI TIBURON AND WHEN HE CAME TO A TRAFFIC LIGHT, HE PUSHED IN THE CLUTCH AND HEARD A LOUD POP. THE CLUTCH QUIT WORKING. I TOOK IT TO THE DEALER AND THEY SAID THE CLUTCH IS ONLY WARRANTED FOR 12,000 MILES. I HAVE 21,000 MILES ON THE CAR. THIS WAS NOT EXPLAINED TO ME WHEN I BOUGHT THE CAR. IT WAS SUPPOSED TO HAVE A 5 YEAR "BUMPER TO BUMPER" WARRANTY. *AK

Case:

Result:

Occurrences: 1 Injuries: 0
 Fall Date: 11/22/2003 Deaths: 0
 NCS Check Date: 12/22/2004

CONSUMER COMPLAINT: ODI Case Number: 10049327

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: THERE HAVE BEEN SEVERAL PEOPLE WITH CLUTCH PROBLEMS WHO OWN THE 2003 HYUNDAI TIBURON GT V6 5 AND 6 SPEED TRANSMISSIONS. HYUNDAI REFUSES TO ACKNOWLEDGE THIS PROBLEM AND REPLACE THE CLUTCHS ON THOSE VEHICLES AFFECTED. THE CLUTCH IS WEARING PREMATURELY WELL BEFORE THE 12 YEAR 12000 MILE WARRANTY ENDS TO COVER SUCH PROBLEMS. THIS IS A SAFETY RISK FOR THE FOLLOWING REASONS. 1. VEHICLE FAILS TO MOVE ON A HIGHWAY. 2. VEHICLE BREAKS DOWN IN A REMOTE AREA WHERE ASSISTANCE WOULD BE HARD TO GET. 3. VEHICLE FAILS TO OPERATE PROPERLY LEAVING MOTORIST STRANDED. *LA

Case:

Result:

Occurrences: 1 Injuries: 0
 Fall Date: 09/06/2003 Deaths: 0
 NCS Check Date: 11/29/2003

CONSUMER COMPLAINT: ODI Case Number: 10049388

Component: POWER TRAIN:CLUTCH ASSEMBLY



Custom Report on 2003 HYUNDAI TIBURON



[close]

Created on: 1/25/2005
Report Type: COMPLAINTS
Prepared for: Lucille Angell
Warranty Expires On: Unknown
Sponsored in Part By:
myCarStats Notification Service
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CONSUMER COMPLAINT: ODI Case Number: 10014949

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: CONSUMER STATES THAT THE CLUTCH HAS BEGAN SLIPPING RESULTING IN NEAR COLLISIONS WHILE DRIVING.

Case:

Result:

Occurrences: 1 Injuries: 0
Fail Date: 03/23/2003 Deaths: 0
NCS Check Date: 4/2/2003

CONSUMER COMPLAINT: ODI Case Number: 10027138

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: VEHICLE EXPERIENCED CLUTCH ASSEMBLY FAILURE. WHILE DRIVING, SUDDENLY DRIVER WAS UNABLE TO SHIFT GEAR. SHIFT LEVER WILL NOT MOVE. DEALERSHIP REPLACED THE PART, PROBLEM RECURRED.*AK

Case:

Result:

Occurrences: 1 Injuries: 0
Fail Date: Unknown Deaths: 0
NCS Check Date: 10/13/2003

CONSUMER COMPLAINT: ODI Case Number: 10041939

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: CLUTCH FAILURE IN NEW HYUNDAI TIBURON RESULTING IN NEAR ACCIDENT - PROBLEM HAS RECURRED AT INTERVALS OF 2000 - 4000 MILES. DATE IS ESTIMATED FOR FIRST INCIDENT OF FOUR.

Case:

Result:

Occurrences: 1 Injuries: 0

Fail Date: 07/15/2002 Deaths: 0
NCS Check Date: 10/13/2003

CONSUMER COMPLAINT: ODI Case Number: 10043549

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: WHILE DRIVING APPROXIMATELY 45 MPH, I DOWNSHIFTED TO MAKE A TURN. THE PRESSURE PLATE AND FLYWHEEL COLLIDED AND REPPED EACH OTHER APART, RESULTING IN NEARLY \$2000 IN REPAIR. DEALERSHIP BLAMED FAILURE ON CLUTCH PAD. CAR WAS 8 MONTHS OLD. *LA

Case#:

Result:

Occurrences: 3 Injuries: 0
Fail Date: 06/28/2003 Deaths: 0
NCS Check Date: 12/22/2004

CONSUMER COMPLAINT: ODI Case Number: 10044880

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: VEHICLE HAD A FAULTY CLUTCH/FLYWHEEL ASSEMBLY. DEALER WILL NOT COVER EXPENSES FOR REPAIRS. OWNER SAID THAT THE CLUTCH INSTALLED WAS FAULTY. *AK

Case#:

Result:

Occurrences: 1 Injuries: 0
Fail Date: Unknown Deaths: 0
NCS Check Date: 12/22/2004

CONSUMER COMPLAINT: ODI Case Number: 10045919

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: CLUTCH FAILURE IN A HYUNDAI, TIBURON WITH ONLY 15,000 MILES OF USE. *AK

Case#:

Result:

Occurrences: 1 Injuries: 0
Fail Date: 10/28/2003 Deaths: 0
NCS Check Date: 12/22/2004

CONSUMER COMPLAINT: ODI Case Number: 10047194

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: THE CLUTCH OF OUR '03 TIBURON V6 (6-SPD) BURNT OUT AT 10000 MILES ... NEITHER I NOR MY WIFE WHO DROVE THE CAR 99% OF THE TIME ARE THE "RACING TYPE" ... YET THE DEALERSHIP (HUFFINES HYUNDAI OF PLANO, TX)

MFG Bulletin Date: 20021001

Component: POWER TRAIN:MANUAL TRANSMISSION

Details: DUAL MASS FLYWHEEL AND CLUTCH DISC ASSEMBLY INSTALLATION PROCEDURE. *TT

NCS Check Date: 20030005

TECHNICAL SERVICE BULLETIN: MFG Bulletin Number: 0240002

MFG Bulletin Date: 020101

Component: POWER TRAIN:TRANSMISSION:5 SPEED AND UP

Details: SUBJECT REGARDING 6-SPEED MANUAL TRANSAXLE REPAIR POLICY.

NCS Check Date: 20020520

Manufacturer Contact Information

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Fountain Valley, CA 92728-0850
714-965-3000
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Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: I HAVE A 2003 HYUNDAI TIBURON. CLUTCH SLIPPING AND VIBRATION AT 13000 MILES. THEY REPLACED CLUTCH ASSEMBLY FOR FREE. NOW I HAVE 17,400 MILES AND CLUTCH IS SLIPPING AGAIN. PLEASE HELP ALL THE OWNERS OF 2003 TIBURON HARRIELS. THE DEALER WANTS TO CHARGE \$80.00 TO LOOK AND TELL ME IF IT IS MY FAULT. I'VE BEEN DRIVING CLUTCHES WELL OVER 100,000 MILES ON CARS. HELP!PAK

Cause:**Result:**

Occurrences: 2 Injuries: 0
Fail Date: 06/06/2004 Deaths: 0
NCS Check Date: 12/22/2004

CONSUMER COMPLAINT: ODI Case Number: 10102990**Component: POWER TRAIN:CLUTCH ASSEMBLY**

Details: CLUTCH AND FLYWHEEL FAILED ON VEHICLE AT 30,250 MILES. DEALER CLAIMS REPAIR COSTS (\$2200) EXCLUDED FROM WARRANTY AS "WEAR ITEM." WARRANTY VAGUELY WORDED, YET ADDITIONAL DOCUMENTATION OR NHTSA WEBSITE SUGGESTS THIS PROBLEM IS WIDESPREAD. AUTOMOBILE CURRENTLY AT DEALER. VIN # AVAILABLE UPON REQUEST.*AK

Cause:**Result:**

Occurrences: 1 Injuries: 0
Fail Date: 12/11/2004 Deaths: 0
NCS Check Date: 12/22/2004

Manufacturer Contact Information

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Consumer Affairs
10550 Talbert Avenue
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Fountain Valley, CA 92728-0850
714-965-3000
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Web site: www.hyundai.usa.com

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NCS Check Date: 9/19/2004

CONSUMER COMPLAINT: ODI Case Number: 10089087**Component: POWER TRAIN:CLUTCH ASSEMBLY****Details: CLUTCH ASSEMBLY WORE OUT PREMATURELY AT 21,000 MILES. DEALER NOTIFIED, AND HAD NO ANSWER FOR THIS ISSUE. *AK****Case:****Result:**

Occurrences: 1 Injuries: 0
Fail Date: 08/11/2004 Deaths: 0
NCS Check Date: 9/19/2004

CONSUMER COMPLAINT: ODI Case Number: 10095704**Component: POWER TRAIN:CLUTCH ASSEMBLY****Details: 35K MILES AND I AM TOLD CLUTCH/FLYWHEEL IS SHOT, NO COVERED BECAUSE IT MAY BE ABUSED. I HAVE DRIVEN A MANUAL MY WHOLE ADULT LIFE AND NEVER REPLACED A CLUTCH. THIS SHOULD COVERED UNDER HYUNDAI WARRANTY. I HAVE A STACK OF INFO AGAINST THEM ALMOST 2 INCHES HIGH AND CORP SAYS IT IS UP TO THE SERVICE GUY.****Case:****Result:**

Occurrences: 1 Injuries: 0
Fail Date: 09/30/2003 Deaths: 0
NCS Check Date: 10/28/2004

CONSUMER COMPLAINT: ODI Case Number: 10100202**Component: POWER TRAIN:CLUTCH ASSEMBLY****Details: I OWN A 2003 HYUNDAI TIBURON WITH 30000 MILES. I RECENTLY TOOK IT TO THE DEALERSHIP AND THEY TOLD ME I NEED A NEW CLUTCH. I THEN DID SOME RESEARCH INTO THIS PROBLEM AND FOUND MANY OTHER OWNERS WITH THE SAME PROBLEM. HYUNDAI IS CLAIMING ITS BECAUSE OF DRIVING HABITS BUT THE MECHANIC WHO FIXED MY CAR (NOT HYUNDAI DEALER) FOUND NO ABUSE SIGNS. I DONT KNOW WHAT WILL COME OUT OF THIS BUT I HOPE SOMEONE INVESTIGATES THIS PROBLEM BEFORE SOMEONE GETS HURT DRIVING ONE OF THESE CARS. THE WEBSITE FOR THE CAR IS WWW.TUSCAME.BE GO INTO FORUM AND INTO THE GENERAL SECTION AND READ THE CLUTCH PROBLEM COMMENTS. *AK****Case:****Result:**

Occurrences: 1 Injuries: 0
Fail Date: 11/14/2004 Deaths: 0
NCS Check Date: 12/12/2004

CONSUMER COMPLAINT: ODI Case Number: 10100443

CONSUMER COMPLAINT: ODI Case Number: 10086884**Component:** POWER TRAIN:CLUTCH ASSEMBLY

Details: I OWN A 2003 HYUNDAI TIBURON V6. IT HAS 22500 MILES AND THE CLUTCH HAS GONE OUT. WE TOOK IT BACK TO THE DEALER AND THEY TOLD US 3 TIMES IT WOULD BE COVERED BY THE WARRANTY. AFTER HAVING THE CAR FOR 8 DAYS THEY CALLED TO SAY THAT THE PARTS WONT BE COVERED DUE TO "ABUSE". AFTER TALKING TO HYUNDAI THEY WILL NOT COVER ANY PART OF REPAIRING THIS. THIS CAR IS A DAILY DRIVER, NOT A RACE CAR! I BELIEVE HYUNDAI KNOWS THEIR CLUTCHS ARE BAD - WE NEED A RECALL. *JB

Case:**Result:****Occurrences:** 1 **Injuries:** 0**Fall Date:** 07/29/2004 **Death:** 0**NCS Check Date:** 9/19/2004**CONSUMER COMPLAINT: ODI Case Number: 10087051****Component:** POWER TRAIN:CLUTCH ASSEMBLY

Details: CLUTCH SLIPS WHILE TRYING TO ACCELERATE TO ANY SPEED. WAS ENTERING HIGHWAY AND CAR WOULD NOT ACCELERATE ON RAMP ALMOST CAUSING A FATAL ACCIDENT. DEALERSHIP SAYS I RIDE THE CLUTCH AND WORE IT OUT. I HAVE OWNED SEVERAL MANUAL TRANSMISSION CARS IN THE PAST AND NEVER ONCE HAD A CLUTCH GO BAD. CAR ONLY HAS 29000 MILES ON IT. MECHANIC TOLD ME THAT EVEN WITH RIDING THE CLUTCH THERE IS NO WAY IT SHOULD GO OUT SO SOON. FAULTY CLUTCH ASSEMBLY??? I THINK SO. HYUNDAI NEEDS TO STEP UP TO THEIR RESPONSIBILITIES AND SEND A RECALL SO THAT ALL OF THESE "NEAR" ACCIDENTS DON'T TURN INTO FATALITIES. FATALITIES DUE TO FAULTY PARTS-LAWSUITS...LAWSUITS-MILLIONS. GET YOUR ACT TOGETHER HYUNDAI. *JB

Case:**Result:****Occurrences:** 20 **Injuries:** 0**Fall Date:** 06/17/2004 **Death:** 0**NCS Check Date:** 9/19/2004**CONSUMER COMPLAINT: ODI Case Number: 10088960****Component:** POWER TRAIN:CLUTCH ASSEMBLY

Details: I HAVE HAD MY CLUTCH AND TRANSMISSION REPAIRED SINCE 9-02. THEN I WAS TOLD ABOUT A DEFECTIVE PART IN THE TRANSMISSION, BUT IT WAS NO REPAIRED AT THE TIME. I WAS TOLD I COULD DRIVE THE VEHICLE, SO I BELIEVED THE SERVICE TECHNICIAN. IN 6-03, ONCE AGAIN I THE DEFECTIVE CLUTCH ASSEMBLY, FLYWHEEL, PRESSURE PLATE, CLUTCH PLATE AND THE THROW OUT BEARING WERE REPLACED, AND THE SUNROOF MOTOR WAS REPLACED FOR THE SECOND TIME. ON 10-03 SUNROOF WAS REPAIRED AGAIN. ON 5-04 THE SUNROOF WAS REPAIRED AGAIN. ON 7-21-04 I ADVISED SERVICE DEPARTMENT MY GEARS WERE GETTING STUCK, BUT ALL THE SERVICEMAN DID WAS REMOVED STARTER AND TOLD THE REP IT WAS COVERED WITH CLUTCH DISC MATERIAL, THEREFORE IT WAS NOT COVERED BY MY POWERTRAIN WARRANTY. IT IS THE TRANSMISSION THAT WAS NOT FIXED ON 9-02 THAT WAS THE PROBLEM AND THEY REFUSE TO CHECK IT. I HAVE A 2003 TIBURON!!!*MK

Case:**Result:****Occurrences:** 3 **Injuries:** 0**Fall Date:** 07/21/2004 **Death:** 0

MCS Check Date: 6/14/2004

CONSUMER COMPLAINT: ODI Case Number: 10075394

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: 2003 HYUNDAI TIBURON 4 CYL. CLUTCH PROBLEMS. THE CAR SHAKES IN 1ST GEAR WHEN YOU LET UP ON THE CLUTCH. ALSO THE CLUTCH IS VERY HIGH, WAITING FOR IT TO BRAKE. I ONLY HAVE 13,000 MILES AND I AM GOING BACK TO THE DEALER A SECOND TIME. THEY KEEP TELLING ME THERE IS NOTHING WRONG. I HAVE TAKEN IT TO A GARAGE AND THEY TELL ME THAT I NEED A NEW CLUTCH. I SEE HUNDREDS OF COMPLAINTS ON THE INTERNET ABOUT THIS SAME PROBLEM ON THE 4 AND 6 CYLINDER ENGINES... PLEASE HELP US!!*AK

Cause:

Result:

Occurrences: 1 Injuries: 0
 Fall Date: 06/14/2004 Deaths: 0
 MCS Check Date: 6/20/2004

CONSUMER COMPLAINT: ODI Case Number: 10080849

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: I BOUGHT A 2003 HYUNDAI TIBURON IN MAY OF 2003. I DROVE IT OFF THE LOT WITH 5 MILES ON IT. 200 MILES DOWN THE ROAD, I STOP AT A LIGHT AND COME TO FIND THAT THE CAR WONT GO INTO GEAR. WELL WE PUSHED THE CAR OFF THE ROAD AND HAD IT TOWED. THE DEALER TOLD ME THE NEXT DAY THAT I NEEDED A NEW CLUTCH. NOW THAT I HAVE 22000 MILES THE CLUTCH IS GONE AGAIN AND THEY WILL NOT REPLACE IT UNDER MY "OH SO OVER USED" 100,000 MILE WARRANTY. WORD IS, THERE IS A CLAUSE IN THE WARRANTY THAT STATES THE CLUTCH IS NOT PART OF THAT WARRANTY, THE CLUTCH HAS A SEPARATE 12,000 MILE WARRANTY OF ITS OWN. NOBODY AT THE DEALER EVER TELLS ANYONE THIS. SO NOW I AM STUCK WITH A BILL FOR OVER 1500 DOLLARS. I HAVE DRIVEN OVER 75,000 MILES IN A MANUAL, AND HAVE NEVER HAD A CLUTCH BURN OUT. SOMETHING NEEDS TO BE DONE TO MAKE HYUNDAI BACK THEIR WORD, AND ALSO FIX THE FAULTY CLUTCH PROBLEM IN THEIR CARS. *LA

Cause:

Result:

Occurrences: 2 Injuries: 0
 Fall Date: 07/10/2004 Deaths: 0
 MCS Check Date: 8/8/2004

CONSUMER COMPLAINT: ODI Case Number: 10081106

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: CLUTCH PROBLEM, CAR GETS STUCK IN GEAR. THE ONLY WAY TO GET THE CAR IN REVERSE IS TO PUT IT IN REVERSE BEFORE STARTING IT UP. *LA

Cause:

Result:

Occurrences: 20 Injuries: 0
 Fall Date: 07/15/2004 Deaths: 0
 MCS Check Date: 8/8/2004

Component: POWER TRAIN:MANUAL TRANSMISSION

Details: CLUTCH WENT OUT THREE XS BEFORE 40,000 MILES. IF ANYONE HAS THE SAME PROBLEMS PLEASE RESPOND IN DETAIL. THANKS. *JM

Cause:

Result:

Occurrences: 3 **Injuries:** 0
Fail Date: 04/01/2004 **Death:** 0
NCS Check Date: 4/7/2004

CONSUMER COMPLAINT: ODI Case Number: 10066369

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: I OWN AN 03' 5SPD TIBURON GT ALTHOUGH I LOVE MY CAR, THE LOOK,FEEL,AND COMFORT IT AFFORDS ME AS A DAILY DRIVER. IT HAS BEEN FLAGUED WITH MANY DEFECTIVE PARTS FROM SUNROOF TRACK (TWICE) , LEAKY SUNROOF ONTO FACTORY AMP (IN HEAVY RAIN) , ALTERNATOR(EXIBITED NOISE AND SMELL BATT. LIGHT CAME ON),DRIVERS SIDE WINDOW MOTOR(THANKFULLY WINDOW STUCK IN CLOSED POSITION). THE MOST DISCONCERTING PROBLEM OF ALL HOWEVER IS THE CLUTCH ASSEMBLY.THE FIRST CLUTCH FAILED AFTER ONLY 6052MILES AND WAS REPLACED UNDER WARRANTY BUT ON THE SERVICE INVOICE IT STATES "ADVISED CUSTOMER 1 TIME REPLACEMENT ON CLUTCH AND RELATED COMPONENTS" SO MUCH FOR THE GREAT WARRANTY. NOW MY TIBBY HAS 28000 MILES ON IT AND THE CLUTCH HAS "WORE OUT" AGAIN, ONLY THIS TIME THE INCIDENT OCCURED IN A CONGESTED HIGHWAY DURING 5:00 TRAFFIC. I DEPRESSED THE CLUTCH ONLY TO RECEIVE A CHRSSSHHH NOISE,THE CLUTCH WOULDNT ALLOW ME TO ENGAGE ANY GEAR I WAS ALMOST REARENDED WHICH I'M SURE WOULD'VE CAUSED A PILE UP. SWERVING INTO THE ADJACENT LANE TO AVOID IMPACT,I PRESSED THE FLASHERS AND COASTED BY WAY THROUGH TRAFFIC. THE DEALERSHIP INSISTS MY "DRIVING HABBITTS" ARE THE CAUSE OF THE PROBLEM. I HAVE DRIVEN MANY MANUAL CARS AND HAVE HAD NO CLUTCH ISSUES ON ANY OF THEM. THIS IS RIDICULOUS 2 CLUTCHES IN 28000MILES SOMETHING IS REALLY WRONG,I KNOW THERE ARE MANY OF US OUT THERE WITH THIS SAME PROBLEM IF YOUR READING THIS NOW CHANCES ARE YOU HAVE THE SAME PROBLEM. DONT TAKE IT,FILE COMPLAINTS, SPREAD THE WORD, WE'VE GOT TO KEEP HYUNDAI HONEST IF ENOUGH OF US COMPLAIN THEY WILL HAVE TO FIX THIS PROBLEM AND IF YOU'VE ALREADY PAID FOR A NEW CLUTCH YOU COULD GET DESERVED-REMBURSEMENT. THE BOTTOM LINE YOUR NOT ALONE LETS HELP EACHOTHER WITH THIS.

Cause:

Result:

Occurrences: 2 **Injuries:** 0
Fail Date: 04/14/2004 **Death:** 0
NCS Check Date: 4/19/2004

CONSUMER COMPLAINT: ODI Case Number: 10067845

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: DEALER STATES THAT THE CLUTCH AND FLYWHEEL ON OUR 2003 HYUNDAI TIBURON HAS WORN OUT AND IS NEED OF REPLACEMENT. THE VEHICLE WAS SOLD WITH A 100,000 MILE 10/YR. POWERTRAIN WARRANTY AND 5/YR 50,000 MILE BUMPER TO BUMPER WARRANTY. DEALER STATES THAT THE FINE PRINT IN THE WARRANTY SPECIFIES THAT THE CLUTCH IS A MAINTENANCE PART NOT COVERED BY THE ABOVE WARRANTIES PAST 12,000 MILES. ESTIMATED REPAIR IS \$1,500. DEALER AND HYUNDAI CUSTOMER SERVICE INFORMED US THAT "ROUGH DRIVING" WAS THE PRINCIPLE CAUSE OF THIS PROBLEM. THE VEHICLE HAS 30,000 MILES AND ALL DRIVES HAVE DRIVEN MANUAL TRANSMISSIONS IN EXCESS OF 100,000 MILES ON PREVIOUS VEHICLES. INTERNET RESEARCH HAS DISCLOSED MANY OTHER OWNERS WITH EXACT SIMILAR TREATMENT AND PROBLEM *AK

Cause:

Result:

Occurrences: 1 **Injuries:** 0

Fail Date: 12/20/2003 Deaths: 0
NCS Check Date: 2/13/2004

CONSUMER COMPLAINT: ODI Case Number: 10055861

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: THE CLUTCH SLIPPED AND FAILED TO GO INTO GEAR. THE ENTIRE CLUTCH ASSEMBLY AND FLY WHEEL HAD BURNED UP. *DB

Cause:

Result:

Occurrences: 1 Injuries: 0
Fail Date: Unknown Deaths: 0
NCS Check Date: 2/13/2004

CONSUMER COMPLAINT: ODI Case Number: 10056646

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: PROBLEM WITH CLUTCH. I BROUGHT IN MY HYUNDAI 2003 TIBURON 5 SPEED STANDARD FOR SERVICE BECAUSE CLUTCH STARTED TO HAVE PROBLEMS AFTER 800 MILES (NOT SMELL), THEN AGAIN AROUND 8000 MILES FOR SHUDDER PROBLEMS , ALSO STOPED IN TO DEALER SEVERAL TIMES TO TALK TO THEM AND HAVE THEM ROAD TEST (SAID COULD NOT REPRODUCE PROBLEM) AGAIN AROUND 22000 MILES FOR MAJOR SHUDDER PROBLEMS AND HARD TO SHIFT (HAD TO REPLACE PRESSURE PLATE / CLUTCH / FLYWHEEL / THROW OUT BEARING / CLUTCH MASTER CYLINDER). *AK

Cause:

Result:

Occurrences: 1 Injuries: 0
Fail Date: 02/07/2004 Deaths: 0
NCS Check Date: 2/13/2004

CONSUMER COMPLAINT: ODI Case Number: 10058207

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: WHILE DRIVING A LOUD BANGING NOISE WAS HEARD FROM UNDERNEATH THE VEHICLE. THEN, VEHICLE STALLED AND THE DRIVER TRIED TO RESTARTTT. VEHICLE WOULD NOT MOVE, IT WAS TOWED TO THE DEALER FOR INSPECTION, AND MECHANIC REPLACED THE CLUTCH. *AK

Cause:

Result:

Occurrences: 1 Injuries: 0
Fail Date: 02/17/2004 Deaths: 0
NCS Check Date: 3/1/2004

CONSUMER COMPLAINT: ODI Case Number: 10054496

Details: 03 TIBURON GTV6 6 SPEED - SECOND CLUTCH SYSTEM BROKE AT 15228 MILES. AFTER MAKING A RIGHT HAND TURN I WAS UNABLE TO PUT THE SHIFT STICK INTO THIRD GEAR. SAME AS THE FIRST TIME THIS HAPPENED WITHOUT ANY WARNING. SECOND, CLUTCH SYSTEM WAS REPLACED AT NO COST. DEALER KEPT CAR FOR 14 DAYS. FIRST CLUTCH - FIRST TIME THIS HAPPENED, THE TRANS LOCKED UP AT 7180 MILES. I WAS DRIVING ON THE 101 FREEWAY AND BROKE DOWN ON THE THE LEFT SHOULDER NEAR THE CENTER DIVIDER. CHP SAID THAT I WAS IN AN UNSAFE POSITION AND HAD TO PUSH MY CAR VIA PATROL CAR OVER TO THE RIGHT HAND SHOULDER. THE FIRST CLUTCH WAS ALSO REPLACED AT NO CHARGE BY DEALER. *AK

Cause:

Result:

Occurrences: 2 Injuries: 0
 Fail Dates: 11/14/2003 Deaths: 0
 NCS Check Date: 12/29/2003

CONSUMER COMPLAINT: ODI Case Number: 10049446

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: THE CLUTCH AND FLYWHEEL ARE DEFECTIVE. HAVE HAD TO BE REPLACED TWICE AND THE THIRD ONE IS GOING BAD AGAIN. 1ST FAILURE WAS ON 5/12/2003 AT 6152 MILES. 2ND FAILURE WAS ON 6/30/2003 AT 18291 MILES. THIS PROBLEM IS HAPPENING TO MANY OWNERS OF THE 2003 TIBURON GT, V6, 6SPEED VERSIONS. *AK

Cause:

Result:

Occurrences: 2 Injuries: 0
 Fail Dates: 06/30/2003 Deaths: 0
 NCS Check Date: 12/29/2003

CONSUMER COMPLAINT: ODI Case Number: 10049523

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: AFTER 15,000 MILES, MY NEW 2003 HYUNDAI TIBURON'S CLUTCH FAILED TO ENGAGE ON INTERSTATE 76. THE SERVICE REPS AT HYUNDAI INSISTS THE CLUTCH FAILURE IS DUE TO NOT DRIVING THE HYDRAULIC CLUTCH PROPERLY. I HAVE DRIVEN A CLUTCH FOR SEVEN YEARS AND NEVER HAS ONE NEEDED TO BE REPLACED, ESPECIALLY AFTER ONLY 15,000 MILES. THE SERVICE REP AT HYUNDAI EVER STATED THAT IT WOULD PROBABLY FAIL AGAIN IN ANOTHER 15,000 MILES. MEANWHILE, THE WARRANTY ON THE CLUTCH ONLY LASTED UP UNTIL 12,000 MILES. PERFORMING A SEARCH ON THIS ISSUE, I HAVE FOUND THERE ARE A NUMBER OF 2003 HYUNDAI TIBURON OWNERS WITH CLUTCHES THAT HAVE FAILED IN 15,000 MILES OR LESS. I WOULD LIKE THIS ITEM TO BE RECALLED SO ALL OWNERS CAN HAVE THEIR EXPENSES REIMBURSED. *LA

Cause:

Result:

Occurrences: 1 Injuries: 0
 Fail Dates: 10/16/2003 Deaths: 0
 NCS Check Date: 12/29/2003

CONSUMER COMPLAINT: ODI Case Number: 10051792

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: WHILE DRIVING UPHILL CLUTCH FAILED, CAUSING THE VEHICLE TO SLIP OUT OF GEAR. *AK

Cause:

Result:

Occurrences: 1 **Injuries:** 0

Fall Date: Unknown **Deaths:** 0

NCS Check Date: 12/29/2003

CONSUMER COMPLAINT: ODI Case Number: 10052608

Component: POWER TRAIN:MANUAL TRANSMISSION

Details: I HAVE A 2003 GT V6 HYUNDAI TIBURON WITH 20440 MILES ON IT. THE CLUTCH AND GEAR HAVE GONE OUT. THE DEALER WILL NOT REPLACE AND WANTS TO CHARGE \$1800.00 FOR REPAIRS. *AK

Cause:

Result:

Occurrences: 1 **Injuries:** 0

Fall Date: 01/06/2004 **Deaths:** 0

NCS Check Date: 1/21/2004

CONSUMER COMPLAINT: ODI Case Number: 10054722

Component: POWER TRAIN:MANUAL TRANSMISSION

Details: HYUNDAI TIBURON WITH 6 SPEED AND SIX CYLINDER ENGINE EXPERIENCED CLUTCH AND FLYWHEEL FAILURE WHEN GOING OVER BRIDGE. LOSS OF MOMENTUM COULD HAVE CAUSED ACCIDENT. VEHICLE HAS ONLY 21000 MILES ON IT AND I AM A SAFE DRIVER WITH 37 YEARS EXPERIENCE. NO OTHER VEHICLE THAT I DROVE HAD A CLUTCH FAILURE BEFORE 100,000 MILES.

Cause:

Result:

Occurrences: 1 **Injuries:** 0

Fall Date: 12/16/2003 **Deaths:** 0

NCS Check Date: 1/26/2004

CONSUMER COMPLAINT: ODI Case Number: 10055137

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: CLUTCH WENT OUT AT 5,000 MILES AND 3 MONTHS OLD. DEALER WILL NOT HONOR WARRANTY. SAYS DRIVING CLUTCH WRONG? COST \$2,000.*AK

Cause:

Result:

Occurrences: 1 **Injuries:** 0

WAS QUICK TO BLAME US FOR IT ... THEY WERE WILLING TO SERVICE IT EVEN AFTER MUCH CHASTIZING ... THE NEW CLUTCH FELT GREAT ON DAY ONE BUT BY DAY 30, EVEN WITH EXTREME "BABYING" OF THE CLUTCH GIVEN HOW WE WERE INSULTED, WE COULD SEE HOW THE CLUTCH WAS STARTING TO "ACT UP" ... IT HAS BEEN A FEW MONTHS NOW WHERE I AM JUST WAITING FOR THAT THING TO "BURN OUT" AGAIN ... WE HAVE HAD MANY VEHICLES AND MOST OF THEM WITH MANUAL TRANSMISSIONS AND I HAVE NEVER EVER SEEN SUCH POOR PARTS AND WORKMANSHIP. HYUNDAI SHOULD FINALLY JUST BITE THE BULLET, RECALL THE VEHICLES AND PUT IN THE APPROPRIATE PARTS. THE EXISTING CLUTCH IS OBVIOUSLY NOT ABLE TO HANDLE THE TORQUE (OH, LET'S NOT FORGET THEY HAD OVER-ESTIMATED THE ENGINE'S OUTPUT AND WE DIDN'T FIND OUT UNTIL MONTHS AFTER WE PURCHASED IT). *AK

Case#:

Result:

Occurrences: 1 Injuries: 0
 Fall Date: 11/19/2003 Dealer: 0
 NCS Check Date: 12/22/2004

CONSUMER COMPLAINT: ODI Case Number: 10048948

Component: POWER TRAIN-CLUTCH ASSEMBLY

Details: MY SON WAS DRIVING MY 2003 HYUNDAI TIBURON AND WHEN HE CAME TO A TRAFFIC LIGHT, HE PUSHED IN THE CLUTCH AND HEARD A LOUD POP. THE CLUTCH QUIT WORKING. I TOOK IT TO THE DEALER AND THEY SAID THE CLUTCH IS ONLY WARRANTED FOR 12,000 MILES. I HAVE 21,000 MILES ON THE CAR. THIS WAS NOT EXPLAINED TO ME WHEN I BOUGHT THE CAR. IT WAS SUPPOSED TO HAVE A 5 YEAR "BUMPER TO BUMPER" WARRANTY. *AK

Case#:

Result:

Occurrences: 1 Injuries: 0
 Fall Date: 11/22/2003 Dealer: 0
 NCS Check Date: 12/22/2004

CONSUMER COMPLAINT: ODI Case Number: 10049327

Component: POWER TRAIN-CLUTCH ASSEMBLY

Details: THERE HAVE BEEN SEVERAL PEOPLE WITH CLUTCH PROBLEMS WHO OWN THE 2003 HYUNDAI TIBURON GT V6 5 AND 6 SPEED TRANSMISSIONS. HYUNDAI REFUSES TO ACKNOWLEDGE THIS PROBLEM AND REPLACE THE CLUTCH'S ON THOSE VEHICLES AFFECTED. THE CLUTCH IS WEARING PREMATURELY WELL BEFORE THE 12 YEAR 12000 MILE WARRANTY ENDS TO COVER SUCH PROBLEMS. THIS IS A SAFETY RISK FOR THE FOLLOWING REASONS. 1. VEHICLE FAILS TO MOVE ON A HIGHWAY. 2. VEHICLE BREAKS DOWN IN A REMOTE AREA WHERE ASSISTANCE WOULD BE HARD TO GET. 3. VEHICLE FAILS TO OPERATE PROPERLY LEAVING MOTORIST STRANDED. *LA

Case#:

Result:

Occurrences: 1 Injuries: 0
 Fall Date: 09/06/2003 Dealer: 0
 NCS Check Date: 12/29/2003

CONSUMER COMPLAINT: ODI Case Number: 10049388

Component: POWER TRAIN-CLUTCH ASSEMBLY



Custom Report on 2003 HYUNDAI TIBURON



[close]

Created on: 1/25/2005
Report Type: COMPLAINTS
Prepared for: Lucille Angel
Warranty Expires On: Unknown
Sponsored in Part By:
myCarStats Notification Service
Visit their coupon page for specials offers.

CONSUMER COMPLAINT: ODI Case Number: 10014949

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: CONSUMER STATES THAT THE CLUTCH HAS BEGAN SLIPPING RESULTING IN NEAR COLLISIONS WHILE DRIVING.

Comment:

Result:

Occurrences: 1 Injuries: 0
Fail Date: 03/23/2003 Deaths: 0
NCS Check Date: 4/2/2003

CONSUMER COMPLAINT: ODI Case Number: 10027138

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: VEHICLE EXPERIENCED CLUTCH ASSEMBLY FAILURE. WHILE DRIVING, SUDDENLY DRIVER WAS UNABLE TO SHIFT GEAR. SHIFT LEVER WILL NOT MOVE. DEALERSHIP REPLACED THE PART, PROBLEM REOCCURED.*AK

Comment:

Result:

Occurrences: 1 Injuries: 0
Fail Date: Unknown Deaths: 0
NCS Check Date: 10/13/2003

CONSUMER COMPLAINT: ODI Case Number: 10041330

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: CLUTCH FAILURE IN NEW HYUNDAI TIBURON RESULTING IN NEAR ACCIDENT - PROBLEM HAS REOCCURED AT INTERVALS OF 2000 - 4000 MILES. DATE IS ESTIMATED FOR FIRST INCIDENT OF FOUR.

Comment:

Result:

Occurrences: 1 Injuries: 0

Fail Date: 07/15/2002 Deaths: 0
NCS Check Date: 10/13/2003

CONSUMER COMPLAINT: ODI Case Number: 10043549

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: WHILE DRIVING APPROXIMATELY 45 MPH, I DOWNSHIFTED TO MAKE A TURN. THE PRESSURE PLATE AND FLYWHEEL COLLIDED AND RIPPED EACH OTHER APART, RESULTING IN NEARLY \$2000 IN REPAIR. DEALERSHIP BLAMED FAILURE ON CLUTCH PAD. CAR WAS 8 MONTHS OLD. *LA

Cause:

Result:

Occurrences: 3 Injuries: 0
Fail Date: 06/26/2003 Deaths: 0
NCS Check Date: 12/22/2004

CONSUMER COMPLAINT: ODI Case Number: 10044880

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: VEHICLE HAD A FAULTY CLUTCH/FLYWHEEL ASSEMBLY. DEALER WILL NOT COVER EXPENSES FOR REPAIRS. OWNER SAID THAT THE CLUTCH INSTALLED WAS FAULTY. *AK

Cause:

Result:

Occurrences: 1 Injuries: 0
Fail Date: Unknown Deaths: 0
NCS Check Date: 12/22/2004

CONSUMER COMPLAINT: ODI Case Number: 10045919

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: CLUTCH FAILURE IN A HYUNDAI, TIBURON WITH ONLY 15,000 MILES OF USE. *AK

Cause:

Result:

Occurrences: 1 Injuries: 0
Fail Date: 10/28/2003 Deaths: 0
NCS Check Date: 12/22/2004

CONSUMER COMPLAINT: ODI Case Number: 10047194

Component: POWER TRAIN:CLUTCH ASSEMBLY

Details: THE CLUTCH OF OUR '03 TIBURON V6 (6-SPD) BURNT OUT AT 10000 MILES ... NEITHER I NOR MY WIFE WHO DROVE THE CAR 99% OF THE TIME ARE THE "RACING TYPE" ... YET THE DEALERSHIP (HUFFINES HYUNDAI OF PLANO, TX)

MFG Bulletin Date: 20021001

Component: POWER TRAIN:MANUAL TRANSMISSION

Details: DUAL MASS FLYWHEEL AND CLUTCH DISC ASSEMBLY INSTALLATION PROCEDURE. *TT

NCS Check Date: 20030803

TECHNICAL SERVICE BULLETIN: MFG Bulletin Number: 0240002

MFG Bulletin Date: 020101

Component: POWER TRAIN:TRANSMISSION:5 SPEED AND UP

Details: SUBJECT REGARDING 6-SPEED MANUAL TRANSAKLE REPAIR POLICY.

NCS Check Date: 20030328

Manufacturer Contact Information

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Subj: These are Just a few of the transmission failures,there are thousands
Date: 2/5/2006 1:50:03 PM Mountain Standard Time
From: JawaJunk3
To: JawaJunk3

Note: These are Just a few of the transmission failures reported.

Note that the 2001 Tiberon and the 2002 and the 2004 have only one or none as far as complaints but the 2003 are ALL falling early, as early as 385 miles. There are hundreds or thousands more of these so virtyually ALL of the 2003 GT 6 Cyl Tiberons have the wrong transmission not designed for this car, more lkely designed for the elantra or accent, so this car suffers ALL transmission failure because of the dimensions, tensile strength, ral bad design and these facts are well known by Hundal. They "CHOSE to disobey the law and not recall, they have been trying to redesign this clutch because they aways knew it would fail and yet they told noone, perhaps causing injurys and deaths. This is a definite criminal act with persons at the top knowing althhis but choosing to disobey US Law. As per Enron ANd the MARtha Stewart Case and Janus Funds, These corporate people care only about money not people. Witness "I HAD TO PAY "THEM" for "THEIR car FAILURE AT ONLY 12,800 miles, We ned to get this on 20-2o Television John Stossle, on his segements called "Give Me A Break"

**THE ATTACHMENTS TO THIS
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TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**