

FROM:

NAUGATUCK, CT

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TO: AUTOMOTIVE SAFETY CONCERNS/COMPLAINTS. DATE: 2005 MARCH 14
NHTSA
U.S. DEPARTMENT OF TRANSPORTATION
WASHINGTON, DC 20590
C/C. CONNECTICUT MOTOR VEHICLE DEPT
CHRYSLER CUSTOMER CARE CENTER

SUBJECT: RECENTLY PURCHASED 1999 DODGE DAKOTA 5.2 V8 MAGNUM
AUTOMATIC 4X4 CLUB CAB SLE
PURCHASED FROM MITCHELL PRE OWNED CERTIFIED
QUEEN STREET SOUTHLINGTON, CT
VIN# 1E7GG22YXXS1

CONTENT: March 14, 2005 continuing situation with 1999 Dodge Dakota Pick up truck purchased from Mitchell Pre-owned Certified in Southington CT

I just had my 1999 Dodge Dakota Pick-up re-inspected at a Motor Vehicle recognized and certified auto body repair shop. This facility is also a member of the National Auto Body repair group and has a computerized body/frame inspection machine. I was present at the time and also witnessed them removing the front bumper for further examinations. The repair facility concurred that this vehicle was in a serious front-end accident and had some very poor frame straightening and bodywork performed. I paid to have this body work performed because of the recurring problems I am experiencing with this vehicle and the continuing difficulties I am experiencing with the Mitchell pre-owned/certified in Southington and Mitchell Dodge a part of Mitchell Auto Group. A more detailed report is forthcoming. The power steering pump is also once again displaying severe fluid leakage possibly from a cracked pump. Mitchell previously performed high pressure hose replacement but did not diagnose the power steering pump problem itself - after repeat visits and complaints.

I have also gone into CAR FAX which does not show any major accidents/history of accidents to this vehicle. I am continuing to pursue this situation. Once again the Non-conforming Ball Joints came up which were discovered during this third outside examination. Mitchell in Southington did not make me aware of any accidents to subject vehicle nor did Mitchell Dodge in Simsbury mention anything regarding to its accidents. Also Mitchell in Simsbury told me that the reason there were the front air conditioning cooler and radiator from Mexico R003 is because there was radiator blockage not because it was in an accident.

I JUST PICKED UP MY 1999 DODGE DAKOTA LAST WEEK AFTER LEAVING IT WITH MITCHELL PRE-OWNED CERTIFIED IN SOUTHLINGTON TO BE BROUGHT TO MITCHELL DODGE IN SIMSBURY, CT. MITCHELL DODGE IN SIMSBURY HAD THE TRUCK FOR OVER THREE WEEKS THIS TIME FOR CONTINUING CUSTOMER CONCERNS

Done March 21/05

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**