



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4238)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100222

Date Received

2005 MAR 03
03-MAR-2005

Repository ☐

Reference No. 1
10113385

OWNER INFORMATION (Type or Print)

Name

Address

City

FARMINGTON

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date: / /

VEHICLE INFORMATION

17 digit VIN identification Number located at bottom of windshield on driver's side

1J4GL4BK53W

Make

JEOP

Model

LIBERTY

Model Year

2003

Date Purchased

Dealer's Name and Telephone Number
CANADAGUA CHRYSLER 585-384-3440

Engine

No. Cylinders

Fuel Type

Gas

Original Owner

☐

Dealer's City

CANANDAIGUA

State

NY

Zip Code

14424

Transmission Type

AUTOMATIC

☒

Antilock Brakes

☒

Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

021540 SUSPENSION:FRONT:CONTROL ARM:LOWER BALL JOINT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

02-MAR-2005

Failure Mileage

51351

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

NHTSA RECALL CAMPAIGN 05V460000, AFTER TAKING THE VEHICLE TO THE DEALER FOR A RECALL REPAIRS CONSUMER RECEIVED A CALL FROM THE DEALER STATING THAT THERE WOULD BE A COST OF \$3,300, TO MAKE REPAIRS ON THE LOWER BALL JOINT. DEALER CONTACT:

*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WE TALK THE JEEP TO CHANDLER CHRYSLER TO FIX RECALL ON LOWER BALL JOINTS - WE GOT CALLED 3/2 HRS LATER SAYING THAT THE AXLES & BEARINGS ARE FROZEN - (WE HAVE NEVER SEEN THIS BEFORE HE SAID) SO WHEN WE GOT IT APART TO FIX THE LB JOINTS IT WILL COST YOU \$300.00 TO FIX IT. HE SAID TO HIM THE JEEP WAS 51000 MILES ON IT & RAN LIKE A TOP, IF IT WASN'T FOR THE RECALL IT WOULDN'T BE IN THE SHOP. HE SAID THAT IS NOT HIS PROBLEM, IN ORDER TO DO RECALL I HAVE TO TAKE IT APART, AND YOU HAVE TO PAY TO FIX IT BECAUSE ITS NOT THE RECALLS PROBLEM -

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-218
400 7th Street, SW
Washington, DC 20590



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OR

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and dial toll free at

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DOT Auto Safety Hotline
(DASH) 2 DOT.



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