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Type: Customer E-mail
From: [REDACTED]
To: "Webmaster <NHTSA>" <Webmaster@nhtsa.dot.gov>
Subject: chrysler car

SEP 13 2004

From: [REDACTED]
Comments:

I Bought a chrysler about 1 1/2 yrs ago, a 2000 seabring. In that time I have had to have the car towed twice and it has left me stranded numerous times...car just won't start...took it to my mechanic this time it will cost 1100.00 for a new computer, currently on back order will take up to 6 weeks to get parts..per my mechanic there are 3 cars with same problem at chrysler lot..I don't go to dealer here...last time car was disabled "it needs a tuneup" per dealer....1500.00 later car still didn't work correctly example: charged me 200.00 for wires. We called their parts dept and they told us the wires retailed for 67.00...whats wrong with this picture? car now needs brakes, rotors, electrical problems: alarm system has a mind of its own. doors won't unlock, horn doesn't work any more. I own 8700.00 there isn't a dealer in town that will give me more than 6500.00. I forgot..there is a problem with the radiator, blocked by 28% could this be the slug problem? I feel totally ripped off and no one will help....thank you

From NHTSA Web Site.

WAC
aag
3/2/05