



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1228

Date Received  
2005 FEB 25  
25-FEB-2005

Repository   
7: 20  
Reference No.  
10113037

**OWNER INFORMATION (Type or Print)**

Name   
Address   
City MISHAWAKA State IN Zip Code

Daytime Telephone Number   
Evening Telephone Number   
E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized signature, please provide the name and address to the vehicle manufacturer.  
Signature of Owner  Date 3/15/05

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number located at location of windshield on driver's side  
1J4GWS8N21C  JEEP Model GRAND CHEROKEE Model Year 2001

Date Purchased 3/01 Dealer's Name and Telephone Number O'DANIEL  
Original Owner  Dealer's City FORT WAYNE State IN Zip Code  Engine: No. Cylinders 8 Fuel Type: GASOLINE

Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain  
Vehicle Component Code 221700 SEATS: FRONT ASSEMBLY: SEAT HEATER/COOLER  
Multiple Failure: 2

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 01-OCT-2004 Failure Mileage 11,000 / 46,000 Failure Speed N/A  
DRIVER SEAT HEATER COVERED WARRANTY  
PASSENGER SEAT HEATER

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make  Tire Model (Name or Number)  Tire Size (Example: P215/65R15)  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location:   
Tire Component Code  Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:  Date Manufactured:  Model No./Name:   
Seat Type:  Installation System:   
Child Seat Component Code:  Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N  
500 EAST ST  
ELKHART, IN. 46516  
FIRE DEPT.  
KENT STODDER INVEST.

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure(s),  
i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING WITH THE SEAT HEATER IN USE THE HEAT BURNED COMPLETELY THROUGH THE LEATHER LEAVING A HOLE IN THE LEATHER.  
PLEASE PROVIDE ANY FURTHER INFORMATION. \*NM HEATING ELEMENT

NO HOLE IN LEATHER, WIRING SHORTED & BURNED THROUGH HEATER ELEMENT.

ELKHART FIRE DEPT 7% KENT STODDER  
500 EAST ST. 574-293-8931  
ELKHART, IN, 46516 - INVESTIGATOR -

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WINTER OF "02" DRIVERS SEAT

WINTER OF "04" PASSINGER SEAT

BOTH LEATHER SEAT HEATING ELEMENTS HAVE SHORTED OUT  
& BURNED HEATING ELEMENT WIRING & CLOTH WRAPPING.  
LEATHER SEATING NOT DAMAGED.

AS A FORMER FIRE INVESTIGATOR I AM CONCERNED  
ABOUT THESE FAILURES & FIRE CAUSES.  
REPORTED TO LOCAL FIRE DEPT (SEE REPORT).

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE  
OWNER'S**

**QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM

OR

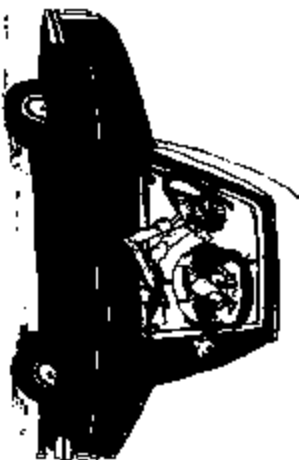
**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

**1-888-327-4236**

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(DASH) 2 DOT



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**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**