



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh Street, S.W.
Washington, D.C. 20590

MAR 30 2005

NVS-216 mec
Ref. No. 10113007

[REDACTED]
Auburndale, FL [REDACTED]

Dear Mr. [REDACTED]

Thank you for your correspondence dated January 10, 2005, concerning the problems you encountered with your model year (MY) 2002 Chevrolet Trailblazer sport utility vehicle (SUV). Your correspondence was received on February 18, 2005.

The National Highway Traffic Safety Administration (NHTSA) is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to help us determine whether an investigation into a possible safety defect or recall inadequacy is warranted.

Our database has revealed that there are several safety recalls that affect certain MY 2002 Chevrolet Trailblazer SUVs, which may be of interest to you, especially NHTSA Campaign No. 04V-527 (General Motors Corporation's (GM) Campaign No. 04087) that addresses the tail lamp/stop lamp assembly problem. We have enclosed copies of the recall summaries for your information. Please contact your local Chevrolet dealership or GM's Chevrolet Division at the toll free telephone number provided in the recall summary to determine whether your vehicle is subject to a safety recall. Please have your vehicle's make, model, model year, and vehicle identification number available for their information.



DOT AUTO SAFETY HOTLINE
888-DASH-2-DOT
888-327-4238

NHTSA's Office of Defects Investigation (ODI) is reviewing reports of engine stalling and four-wheel drive problems, similar to the problems you described, to determine if there is sufficient evidence to warrant initiating a safety defect investigation. The review is continuing; however, no determinations have been reached at this time.

Also, ODI has reviewed the reports in its database in an effort to identify whether a safety defect trend exists with regard to problems associated with refueling, the blower motor and ball joints in MY 2002 Chevrolet Trailblazer SUVs. At this time, there is insufficient evidence to warrant opening a safety defect investigation into these problems. However, the information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention.

We sympathize with your request for remuneration; however, this does not fall under our jurisdiction. If you have not done so, you may consider contacting your local Consumer Protection Agency, Better Business Bureau, or the Florida State Office of the Attorney General regarding your problems and rights under the Florida State Lemon Law.

If further assistance is needed, please contact Mr. Alberto A. Jimenez, Chief, Correspondence Research Division, Office of Defects Investigation, at (202) 366-5211.

Sincerely,

A handwritten signature in black ink, appearing to read 'Kathleen C. DeMeter', with a long horizontal line extending to the right.

Kathleen C. DeMeter, Director
Office of Defects Investigation
Enforcement

Enclosure

Mr. Jerry L. Sanders
P.O. Box 1334
Auburndale, FL 33823

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Kathleen C. DeMeter, Director
Office of Defects Investigation
Enforcement

Enclosure

NHTSA: NVS-210: General Response
NVS-216: mec x66257
NHTSA Control No. ES05-001641
ODI Control No. 10113007
Draft: mec 03/18/05
Revised: mjj 03/22/05, aaj 03/22/05
Final: mjj 03/23/05
cc:
NBC-110, NVS-010
NVS-200, NVS-216
Subject/Chron/Optical Disk/CRD
I:\Congress FY2005\10113007

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