

NHTSA ccmMercury Routing Slip



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NHTSA #: ES05-001641
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Delivery: CRT

Rec'd Date: 2/18/2005
Doc Type: GEN
Address To:

Referred By: NEC-110
Doc Date: 1/10/2005
Due Date:

S10 #: DOT/I #: RMP #:
Subject: LTR RE HIS DEFECTIVE 2002 CHEVROLET TRAILBLAZER 4X4, PROBLEMS WITH THE 4-WHEEL DRIVE, THE AIR CONDITIONER, BATTERIES, TAILLIGHTS, AND ELECTRICAL PROBLEMS, CERT. MAIL# 7004 1160 0003 6015 8109

Ack Date:
Sign Office: ENFORCEMENT
Cleared Date:
File Loc: PROG OFC
Added By: SHARRIS x62534

Ack By:
Signature: NRN
Cleared By:
XREF File:
Modified By: SHARRIS

Signed For:
Cleared For:
Closed Date: 2/22/2005

Most Recent Comment:

Author:

AUBURNDALE, FL

Fax: E-mail:

| Assigned To | Task | Asgn Date | Deadline | Returned Date |
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| NVS-200 | APPROPRIATE | 2/22/2005 | | 2/22/2005 |
| NVS-010 | INFORMATION | 2/22/2005 | | 2/22/2005 |

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EXECUTIVE SECRETAR

2005 FEB 22 P 4

NATIONAL SAFETY
TRAFFIC SAFETY

*MARIA
2/23/05
CCH*

January 10, 2005

I am writing to you about my 2002 Chevrolet Trailblazer 4x4. We bought this vehicle in 2003 with warranties the whole nine yard. But ever since we have had this vehicle it has been in and out of repair at Michael Holley Chevrolet in Lakeland Florida. The four wheel drive goes has gone into four wheel high when you are driving at 55mph or more many times even when we were three hours from home very scary. Mostly it has gone into four wheel low and that was the last straw because I could not go very fast and I was on the expressway when it went into four wheel low. They have put everything into vehicle to make it stop but it still goes in and out. The, last time it locked completely. Also it goes thru batteries like water. We have had to hook it up to a charger at night to be able to use it. The taillight is constantly going out and the blower in the air conditioner had to be replaced. Gasoline splashes out when trying to fill up tank, our engine has cut off when driving or sputters, a lot of electrical problems and like I said we have had trouble with the air conditioner and had to ride three hours without air condition. We thought about chapter thirteen on this vehicle but decided that it was not our fault because we paid a fortune for a vehicle that is unsafe and not reliable. We traded our 1999 Tahoe in because it had trouble constantly with electrical and front end problems. It was always stranding us even at my mother-in-laws funeral and we were the first in line of the procession. I can't tell you how many times I have had to walk or rent a vehicle with both of these cars that I thought were the top quality because they were Chevrolet. My Tahoe from the beginning went thru three sets of tires in one year due to front end. And I am not an amateur when it comes to knowing about vehicles because I own a Tire and alignment shop of thirty years. I can't do anything about the Tahoe but I thought about it and I am tired of paying and going in debt for products like these vehicles we bought that are not only overpriced but no good.. If I have to I will go public with this and my experiences with Chevrolet. I got this vehicle so my wife would have a dependable car in her Real Estate job. She had to go out and purchase a vehicle so she could work and she did not get another Chevrolet she said she wanted something dependable and she never had trouble like this with Toyota and now we are out more money all because I have had faith in Chevrolet since I have an 87 Truck but these new ones are not good and I have a lot of customers and friends who have had trouble with theirs. All you have to do is check how many times this Blazer has been in repair at Michael HOLLEY and by the way the ball joints are not good and I had another front in alignment check it out because of the way it was driving sometimes it sounds like the front end is coming out. I am sending this to a lawyer and I decided not to chapter thirteen this also this lawyer is familiar with the 2001 trailblazer problems. I want this vehicle lemon law. I am tired of paying high prices for junk and not trusting to go anywhere in this vehicle it is dangerous.

EXECUTIVE SECRETARIAT

2005 FEB 18 P 1:33

TRAFFIC SAFETY

ESDS-001641

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