



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

Repository ☐

Reference No.
10112956

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City SEDONA State AZ Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

NONE

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

In the absence of [REDACTED] name or address to the vehicle manufacturer.

Signature of Owner

Date 3/16/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FMSU41F526

Make

FORD

Model

EXCURSION

Model Year

2002

Date Purchased

1-3-02

Dealer's Name and Telephone Number

STANLEY FORD (909) 634-2291

Engine:

No. Cylinders

8

Fuel Type:

ATB

D1536L

Original Owner

☒

Dealer's City

COTTONWOOD

State

AZ

Zip Code

86326

Transmission Type

AUTOMATIC

☒

Antilock Brakes

☒

Cruise Control

Powertrain

Vehicle Component Code

16Q000 VEHICLE SPEED CONTROL

Multiple Failure: 6

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

15-JAN-2005

Failure Mileage

20000

Failure Speed

70MPH

N/A

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

The Component Code

The Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 20 MPH THE VEHICLE ACCELERATED INADVERTENTLY. THE CONSUMER STATED THE ONLY WAY TO STOP THE VEHICLE WAS BY SHUTTING THE ENGINE OFF. THE DEALER STATED THEY COULD NOT DUPLICATE THE PROBLEM. PLEASE PROVIDE ADDITIONAL INFORMATION. I CONSIDER THIS CONDITION TO BE EXTREMELY HAZARDOUS. I NEVER GET ANY WARNING BEFORE IT HAPPENS. AND THAT ON TWO OCCASIONS IT HAPPENED WHEN I WAS COMING TO A STOP AT A TRAFFIC SIGNAL AND ANOTHER TIME WHEN I WAS TRAVELING IN HEAVY FREEWAY TRAFFIC AND THE VEHICLE ACCELERATES TO 35-40 MPH. AS STATED ABOVE, THE ONLY

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WAY TO COLLECT THE PROBLEMS TO TURN OFF THE ENGINE.
TO BROUGHT THE VEHICLE TO A DEALER TO THE
DEALER TO RECTIFY THE PROBLEM. NO ACTION TO CORRECT
THE PROBLEM BECAUSE THEY COULD NOT DUPLICATE THE PROBLEM.
THE DEALER'S MECHANIC STATED THAT THEY CHECKED WITH
FORD'S ENGINEERS & THEY OFFERED NO REMEDIES.
THE LAST TIME IT OCCURED WAS 11/4/04 AND WHO
WHEN IT WILL HAPPEN AGAIN AND HOPEFULLY A
COLLISION OR INJURY CAN BE AVOIDED.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

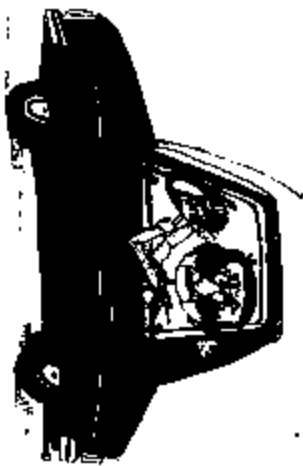
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and dial toll free at

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