

Jimenez, Alberto

10112949

From: Jimenez, Alberto
Sent: Wednesday, February 16, 2005 9:49 AM
To:
Subject: FW: Re:LexusRX330 headlights



original.htm

Would someone on your staff answer this e-mail?

-----Original Message-----

From: Webmaster
Sent: Wednesday, February 16, 2005 9:39 AM
To: Jimenez, Alberto
Subject: Fw: Re:LexusRX330 headlights

Transferred to
OVSC

Type:	Customer E-mail
From:	
To:	webmaster@nhtsa.dot.gov
Subject:	LexusRX330 headlights

From:

Comments:

I have complained to our MHT Lexus dealer that the high Intesity lights (HIL) do not broadcast out high enough to project down the road to be able to see safely. I own a 2004 RX330 with a HIL that has a leveling mechanism that will allow the light to maintain a certain hight. However, we live in NH and this system does not operate properly to maintain enough forward visiblity to see. Most of the lighting is to the sides of the vehicle. The Lexusa Dealer told us that we have to get use to it. I have driven other vehicles with HIL and not had the problem. I recently drove a 2005 RX330 with the new HIL light system that also turns approx 10 degrees in the direction the car turns. I do not have that turning feature but the new system shines the light higher than the 2003 HIL system; therefore it projects further down the road. My wife will not drive the car at night and I drive the vehicle with the hi beams on most of the time to see road signs that are less than 100 feet ahead of the vehicle. This leveling system also does not react fast enough when traveling on undulating roads. In other words, if you are going up hill or accelerate the lamp focus will drop but there is to long of a delay when you level off or go down or when you decrease your speed. Please investigate this problem, I have called the national Lexus representative and they said no one has complained, I find that hard to believe, unless there is a problem just with my system. However, the dealer claims my lights are within their specs.

Thanks you,

From NHTSA Web Site.