



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

23-FEB-2005

Repository ☐

Reference No.
10112922

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City LACKAWAXEN State PA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 3/11/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number - Located at bottom of windshield on driver's side
2G1WX12[REDACTED] Make CHEVROLET Model MONTE CARLO Model Year 2003
Date Purchased Oct. 2003 Dealer's Name and Telephone Number Ashley - 570-253-3030 Engine: No. Cylinders 6 Fuel Type: Unleaded Reg.
Original Owner ☒ Dealer's City Honesdale State PA Zip Code [REDACTED]
Transmission Type Auto ☒ Antilock Brakes Auto ☒ Cruise Control Auto Powertrain Auto
Vehicle Component Code 034530 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 18-NOV-2004 Failure Mileage 30100 Failure Speed 30163 Rotors (Front)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DURING INSPECTION, THE CONSUMER WAS INFORMED THAT THE FRONT AND REAR ROTORS WERE COMING APART. THE DEALERSHIP REPLACED THE ROTORS. PLEASE PROVIDE MORE INFORMATION. *JB

*I replaced the front rotors at my expense and was reimbursed by GM - and brake pads
My mechanic said the rotors were made of pressed metal that flakes apart - makes brakes wear out*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

