



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DDT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

Repository

22-FEB-2005

Reference No. 3: 18
10112811

OWNER INFORMATION (Type or Print)

Name

Address

City MORRISTOWN

State NJ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 4-13-05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make HONDA

Model GOLDWING

Model Year 1986

Date Purchased

Dealer's Name and Telephone Number

Engine:
No: Cylinders 6

Fuel Type:
Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type
AUTOMATIC

Anti-lock Brakes
 Cruise Control

Powertrain

Vehicle Component Code

12600D EXTERIOR LIGHTING:TURN SIGNAL

Multiple Failure: **CONTINUOUS PROBLEM, DESIGNED THAT WAY!!**

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

Failure Speed

22-FEB-2005
EVERY DAY

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1ABBC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to POLICE

Yes No

Yes No

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE TURNING ON THE TURN SIGNALS THE TURN SIGNAL CAME ON AND OFF ON THEIR OWN. DRIVER OF THE MOTORCYCLE NOTICED THAT THE TURN SIGNALS WOULD COME ON FOR A SPLIT SECOND. DRIVER TOOK VEHICLE TO THE DEALER AND MECHANIC DETERMINED THAT THIS PROBLEM COULD NOT BE DUPLICATED. *AK **↑ COMPLETELY ERRONEOUS!**

TURN SIGNALS ON ALL HONDA GOLDWINGS ARE DESIGNED TO CANCEL AFTER 7 SECONDS OR AFTER 110 YARDS OF TRAVEL. THIS MEANS AT HIGHWAY SPEEDS, YOU HAVE TO TURN ON THE SIGNAL MANY TIMES BEFORE YOU GET TO THE TURN. THIS IS VERY DISTRACTING AND DANGEROUS. SEE ATTACHED LETTER TO HONDA.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

* NOTE: SIGNALS DO NOT CANCEL IF SPEED IS BELOW 15 MPH OR SO. WHAT GOOD IS THAT AT HIGHWAY SPEEDS, OR EVEN AT CITY STREET SPEEDS?

March 8, 2005

Motorcycle Division
American Honda Motor Co., Inc.
P.O. Box 2220
Torrance, CA 90509-2220

Dear Sirs:

On my 1984 Honda Gold Wing, I could keep the turn signals from cancelling every seven seconds or so by simply holding the turn signal switch for a few seconds. On my 1996, and on subsequent bikes, this feature has been eliminated. Why?

The idea of having your turn signals automatically cancel every few seconds is dangerous, distracting, and just plain dumb. It is dangerous in that you think you have your turn signals on when you do not, as they have cancelled. It is distracting in that you have to watch for when they turn off, then turn them back on again every few seconds. At highway speeds, to give a signal in adequate time to alert other motorists of your intentions, you have to repeat this many times. It is most frustrating. As a design engineer, I cannot understand why in the world would you design a system to work like that. Almost every month, there is a letter in the Gold Wing Magazine asking how to defeat this unsafe feature. We are warned by the magazine tech writer that attempting to disable this feature could cause the turn signals not to work at all, or it could adversely affect the cruise control or the auto volume radio feature.

HELP!! Please design a fix for all of us current owners, and please remove this feature from future motorcycles.

Very truly yours,

Gold Wing owner since 1978